



# **East Sussex** Fire & Rescue Service

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## **East Sussex Fire & Rescue Performance Results Quarter 4 and year end results for 2019/20**






JUNE 2020

# Our Purpose

## We make our communities safer

We will do this by:

### Commitment 1: Delivering high performing services

Indicator No.	How will we measure performance?	2018/19 Q4 result	2018/19 Year end result	National Quartile Position 2018/19	2019/20 Q4 result	2019/20 Year end result	Direction of travel from 2018/19 result
8	Total number of incidents attended	2,227	9,386		2,441	10,128	Declined
9	Number of deaths in primary fires	1	4		1	3	Improved
10	Number of injuries in primary fires	11	39		10	34	Improved
1 Priority	No of accidental dwelling fires	124	509		130	453	Improved
11	Number of primary fires	282	1,183		247	1,041	Improved
12	Number of deliberate fires	170	700		142	742	Declined
13	No of Industrial and Commercial fires	55	190		33	137	Improved

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Indicator No.	How will we measure performance?	2018/19 Q4 result	2018/19 Year end result	National Quartile Position 2018/19	2019/20 Q4 result	2019/20 Year end result	Direction of travel from 2018/19 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	76.8%	74.8%	This is an ESFRS indicator only, no National data is available for comparison	78.0%	76.0%	Improved
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	73.7%	74.1%	This is an ESFRS indicator only, no National data is available for comparison	70.0%	73.0%	Declined

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**We will do this by:**

### Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2018/19 Q4 result	2018/19 Year end result	National Quartile Position 2018/19	2019/20 Q4 result	2019/20 Year end result	Direction of travel from 2018/19 result
2 Priority	% of Home Safety Visits to vulnerable people	90.8%	91.2%	This is an ESFRS indicator only, no National data is available for comparison	91.7%	92.2%	Improved
6 Priority	Undertake 10,000 Home Safety Visits	3,478	11,085		2,337	10,071	Decline
7 Priority	Inspections of high risk premises completed	135	581		107	449	Decline
7a Priority	Business safety audits completed by Station crews	66	114	This is an ESFRS indicator only, no National data is available for comparison	111	388	Improved
18	Number of business safety engagement events	6	17	This is an ESFRS indicator only, no National data is available for comparison	4	30	Improved
19	Number of attendees at business safety engagement events	80	528	This is an ESFRS indicator only, no National data is available for comparison	218	557	Improved

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### Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2018/19 Q4 result	2018/19 Year end result	National Quartile Position 2018/19	2019/20 Q4 result	2019/20 Year end result	Direction of travel from 2018/19 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	2.5	8.8	This is an ESFRS indicator only, no National data is available for comparison	2.6	10.0	Declined
20	Number of RIDDOR incidents	4	10		3	12	Declined
21	Number of workplace reported accidents / injuries	49	248		40	236	Improved

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We will do this by:

### Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2018/19 Q4 result	2018/19 Year end result	National Quartile Position 2018/19	2019/20 Q4 result	2019/20 Year end result	Direction of travel from 2018/19 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-28.8%	-35.4%	This is an ESFRS indicator only, no National data is available for comparison	-23.0%	-30.4%	Decline
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	3.1%	2.2%	This is an ESFRS indicator only, no National data is available for comparison	1.2%	1.4%	Improved
5 Priority	% of accidental dwelling fires confined to room of origin	91.9%	90.6%	This is an ESFRS indicator only, no National data is available for comparison	92.3%	92.7%	Improved