

# PERFORMANCE RESULTS 2013/14 QUARTER 4



*Achieving safer and more sustainable communities*

**ESFRS Performance Report Quarter 4 2013/14**

Number	Indicator description	Q4 2012/13	Q4 2013/4	Year end result	ESFRS Performance target
1	<b>% of Home Safety Visits to vulnerable people</b>	✔ 82%	✔ 86.0%	✔ 86.8%	70%
2	<b>No of accidental dwelling fires</b>	✔ 166	✔ 119	✔ 525	534
7	Home Safety Visits	✘ 2,828	✔ 2,577	✔ 10,511	10,000
8	Number of primary fires	✔ 334	✔ 262	✔ 1,192	1,400
9	Number of deaths in primary fires	✔ 1	✘ 1	✘ 5	0
10	Number of injuries in primary fires	✔ 9	✔ 6	✔ 37	79
11	Deaths in Accidental Dwelling Fires	✔ 1	✔ 0	✘ 4	0
12	Injuries in Accidental Dwelling Fires	✔ 7	✔ 4	✔ 29	48
13a	Deliberate primary fires not in vehicles	✔ 35	✔ 27	✔ 151	234
13b	Deliberate primary fires in vehicles	✔ 40	✔ 29	✔ 123	208
14	Deliberate secondary fires	✘ 51	✔ 56	✔ 470	821
36	% of fires in dwellings with no smoke alarm	✔ 25.8%	✔ 18.1%	✔ 23.4%	32%
15	No of fires in non-domestic properties	✔ 38	✔ 35	✔ 166	240
16	Inspections of high risk premises completed	✔ 126	✘ 131	✘ 512	700
3	<b>%of accidental dwelling fires confined to room of origin</b>	✘ 93.9%	⚠ 89.9%	⚠ 90.7%	94%
4a	<b>% reduction of automatic fire alarms (AFA) from the base year result of 2009/10</b>	✘ -29.3%	✔ -26.8%	✔ -31.5%	-20%
4b	% of AFA calls challenged by ESFRS	7.8%	8.4%	10.3%	-
4c	% of AFA calls turned back by ESFRS	3.8%	6.9%	5.6%	-
4d	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	2.6%	3.7%	2.6%	-
18	% of Life Threatening Incidents (LTIs) attended by 1st appliance within 8 minutes	⚠ 73.3%	✔ 72.2%	✔ 72.0%	60%
19	% of LTIs attended by 1st appliance within 13 minutes	⚠ 95.1%	✔ 93.4%	✔ 94.3%	90%
20	% of LTIs attended by 2nd appliance within 8 minutes	⚠ 56.8%	✔ 53.7%	✔ 54.5%	50%
21	% of LTIs attended by 2nd appliance within 13 minutes	⚠ 83.7%	✔ 81.1%	✔ 84.3%	80%
22	% of incidents attended within 20 minutes	⚠ 99.0%	✔ 98.7%	✔ 98.8%	95%
23	% of LTIs attended by a minimum of 8 crew within 8 minutes	⚠ 56.8%	✔ 53.8%	✔ 55.0%	50%
24	% of LTIs attended by a minimum of 8 crew within 13 minutes	⚠ 83.7%	✔ 81.3%	✔ 84.7%	80%
26	Retained (RDS) female firefighters as new entrants	✔ 0.0%	N/a	✘ 5.6%	15%
27	Minority ethnic staff as new entrants to the FRS	✘ 6.3%	N/a	✔ 3.6%	3.5%
28	Disabled employees as new entrants to the FRS	✔ 0.00%	N/a	✘ 3.6%	5%
5	<b>The number of working days/shifts lost due to sickness</b>	✔ 2.4	✔ 1.7	✘ 8.8	7.5
29	Number of workplace reported accidents / injuries	⚠ 25	✔ 27	⚠ 127	124
30	Number of RIDDOR incidents	✔ 0	✔ 0	✔ 8	13
6	<b>Expenditure per head of the population</b>	£49.97	N/a	N/a	£48.84
31	Affordable community safety services	N/a	N/a	N/a	-
34	To achieve a 3.5% reduction in CO2 & greenhouse gas emissions (year on year)	13.33%	N/a	N/a	10.50%
Key	On Target	✔			
	Off Target	✘			
	Within 10%	⚠			
	Annual Indicator	A			
Total	On Target	21			
	Within 10% of Target	2			
	Failed to meet target	6			
	<b>Priority Area</b>				