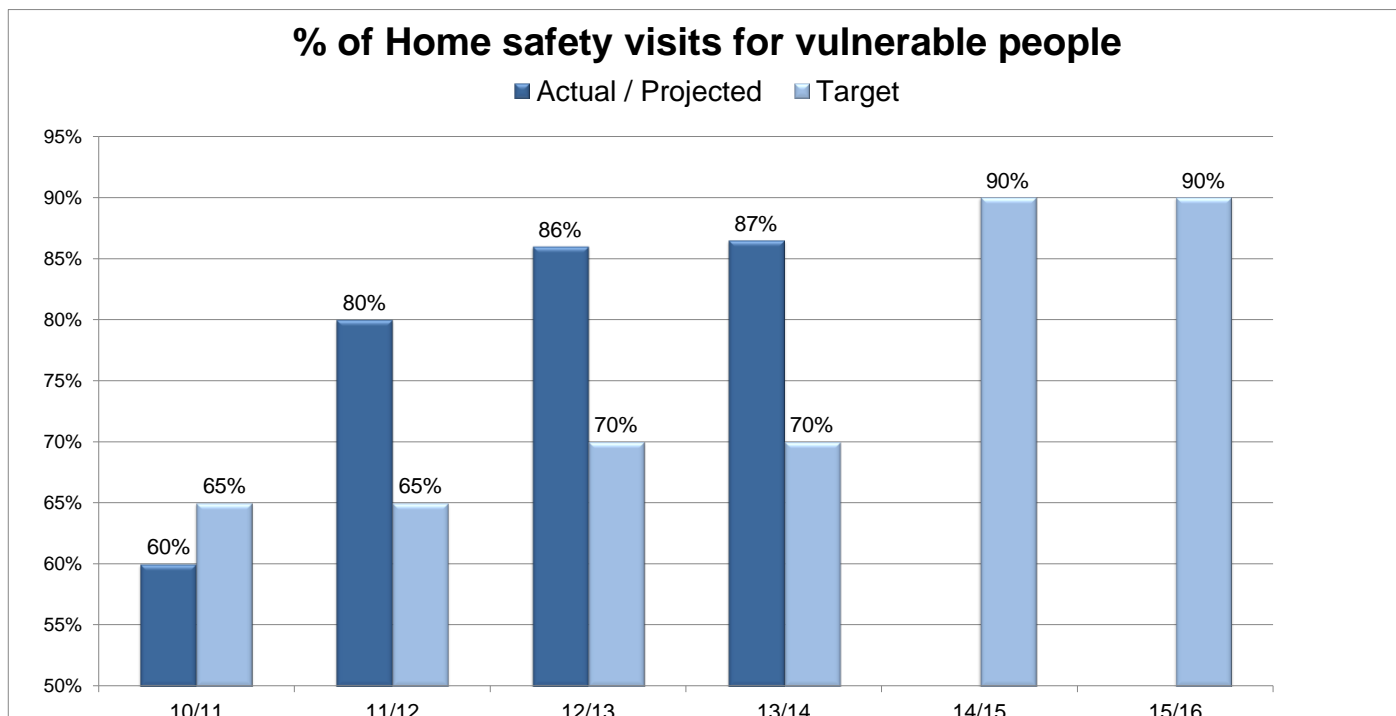


Appendix 2

1

% of HSV's to vulnerable people

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	60%	80%	86%	87%		
Target	65%	65%	70%	70%	90%	90%



proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
Original target	65%	65%	65%	65%	65%	65%
proposed target	65%	65%	70%	70%	90%	90%

Responsible:	Director of Response & Resilience
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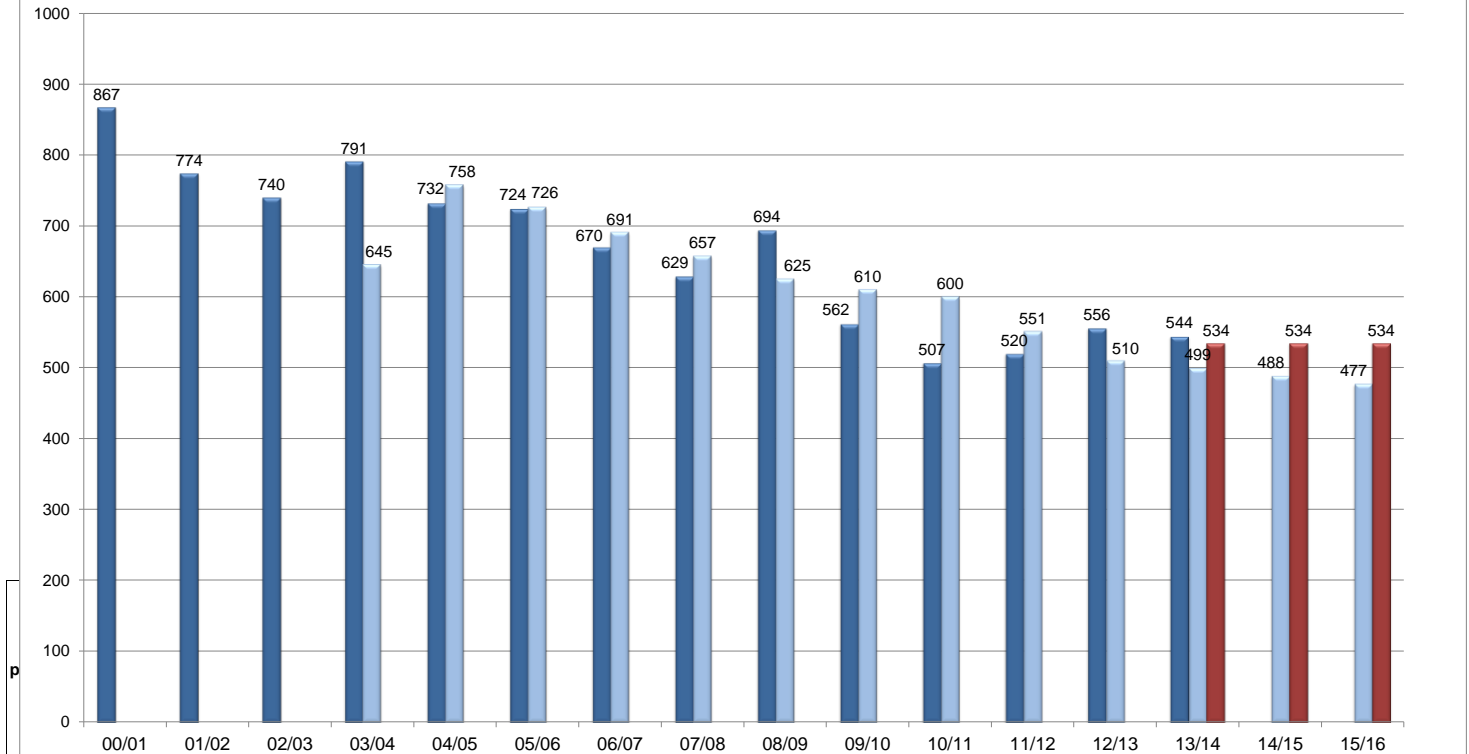
Director's comments:	<p>After the Medium Term Plan consultation exercise in 2012/13, it was decided to maintain the number of HSVs that we complete at 10,000 per year. The public focus groups' main conclusions were that "ESFRS should pursue a balanced approach, giving recognition to at least three of the main ways forward". The public's main priorities are for ESFRS to consider more economical duty systems and to raise ESFRS council tax; they do not want to see fire engines reduced and response times lengthened; but they do want to protect preventive work in the community, albeit in a more targeted and economical manner.</p>
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2 Number of calls to fire attended: accidental fires in dwellings

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual/ Projected	867	774	740	791	732	724	670	629	694	562	507	520	556	544		
Target				645	758	726	691	657	625	610	600	551	510	534	534	534

2. Number of calls to fire attended to accidental fires in dwellings

■ Actual/ Projected ■ Original Target ■ Flat lined Target 13/14



reduction	09/10 baseline	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16	FG2 top 25%	FRS top 25%
15%	562	477	11 from 12/13	551	510	499	488	477	450	412
5%	562	534	Nil (from 2013/14)	551	510	534	534	534	450	412

Responsible: Director of Response & Resilience

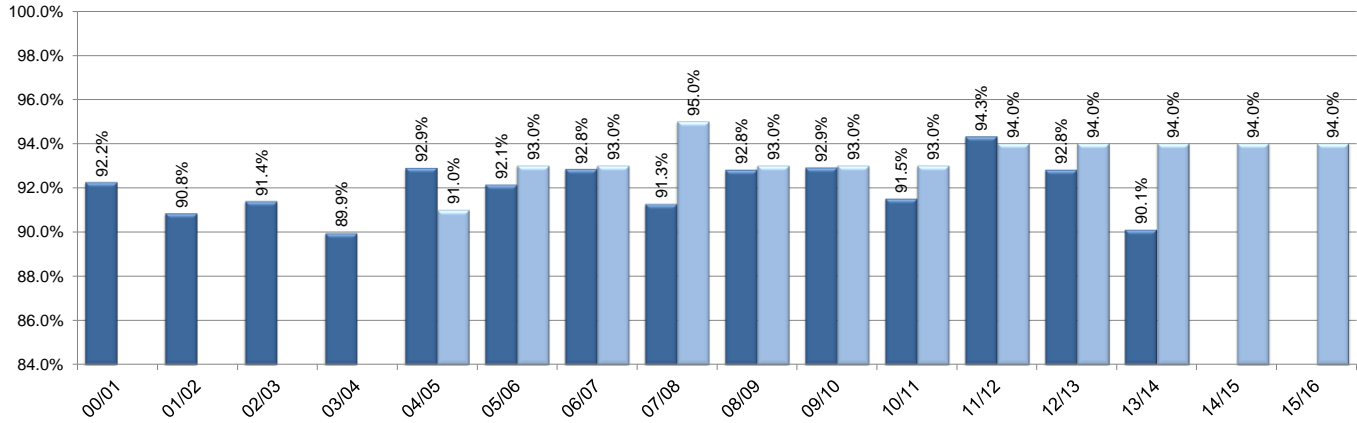
Director's comments: Target has been frozen at 534 accidental dwelling fires. This will represent a 5% drop for the five year target that commenced in 2011/12.

3

Accidental fire in dwellings confined to room of origin

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	92.2%	90.8%	91.4%	89.9%	92.9%	92.1%	92.8%	91.3%	92.8%	92.9%	91.5%	94.3%	92.8%	90.1%		
Target					91.0%	93.0%	93.0%	95.0%	93.0%	93.0%	93.0%	94.0%	94.0%	94.0%	94.0%	94.0%

3. Accidental fire in dwellings confined to room of origin



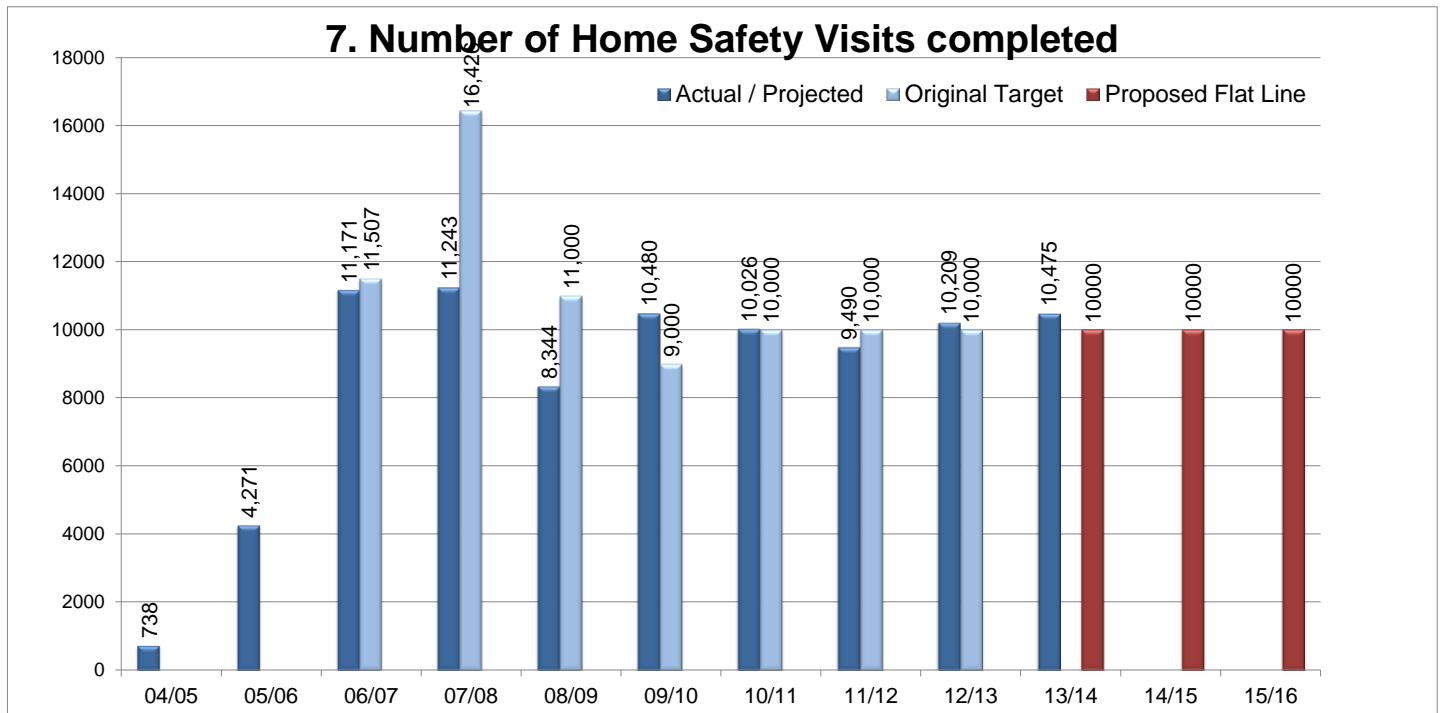
proposed targets										
reduction	5 year average	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16	FG2 top 25%	FRS top 25%
Original	92.4%	94.0%	N/a	94.0%	94.0%	94.0%	94.0%	94.0%	N/a	N/a

Responsible: After the Medium Term Plan consultation exercise in 2012/13, it was decided to maintain the number of HSVs that we complete at 10,000

Director's comments: Target has been frozen at 94%.

7 Number of Home Safety Visits Completed

	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	738	4,271	11,171	11,243	8,344	10,480	10,026	9,490	10,209	10,475		
Target Number			11,507	16,426	11,000	9,000	10,000	10,000	10,000	10,000	10,000	10,000



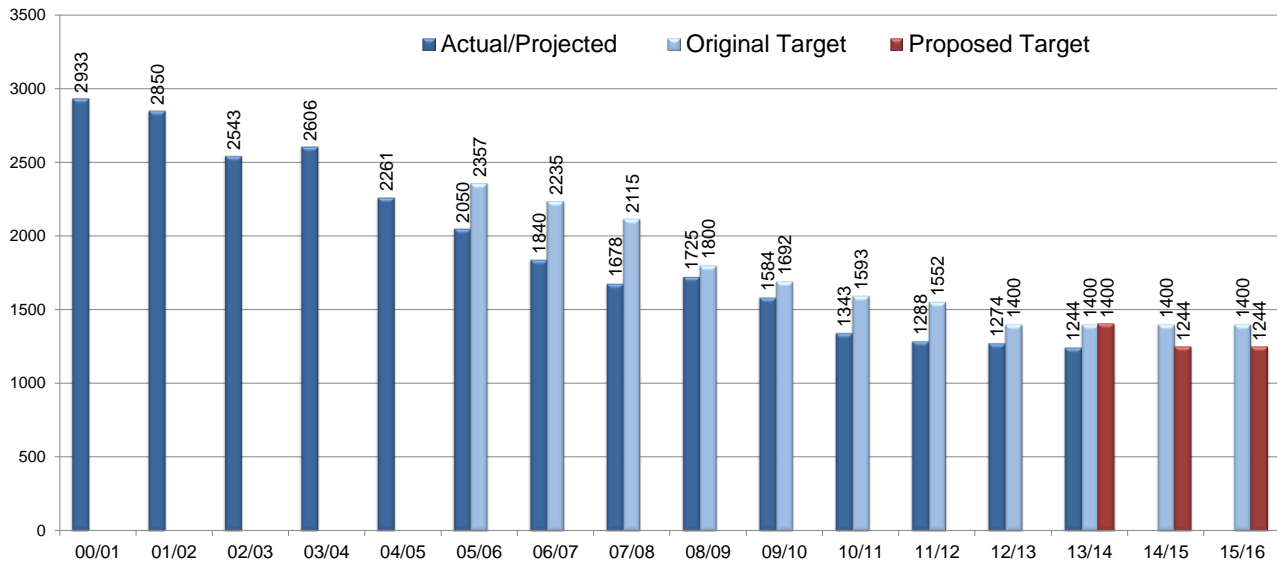
Responsible: Director of Response & Resilience

Director's comments: After the Medium Term Plan consultation exercise in 2012/13, it was decided to maintain the number of HSVs that we complete at 10,000 per year. The public focus groups' main conclusions were that "ESFRS should pursue a balanced approach, giving recognition to at least three of the main ways forward". The public's main priorities are for ESFRS to consider more economical duty systems and to raise ESFRS council tax; they do not want to see fire engines reduced and response times lengthened; but they do want to protect preventive work in the community, albeit in a more targeted and economical manner.

8 Number of primary fires

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual/Projected	2933	2850	2543	2606	2261	2050	1840	1678	1725	1584	1343	1288	1274	1244		
Target Number						2357	2235	2115	1800	1692	1593	1552	1400	1400	1244	1244

8. Number of primary fires



proposed targets										
reduction	09/10 baseline	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16	FG2 top 25%	FRS top 25%
12%	1584	1400	Nil (from 13/14)	1552	1400	1400	1400	1400	1312	1335
21.5%	1584	1244	34 (from 12/13)	1552	1400	1366	1244	1244	1312	1335

Responsible: After the Medium Term Plan consultation exercise in 2012/13, it was decided to maintain the number of HSVs that we complete at 10,000

Level of Target required: 18% If Other please state in comment box below

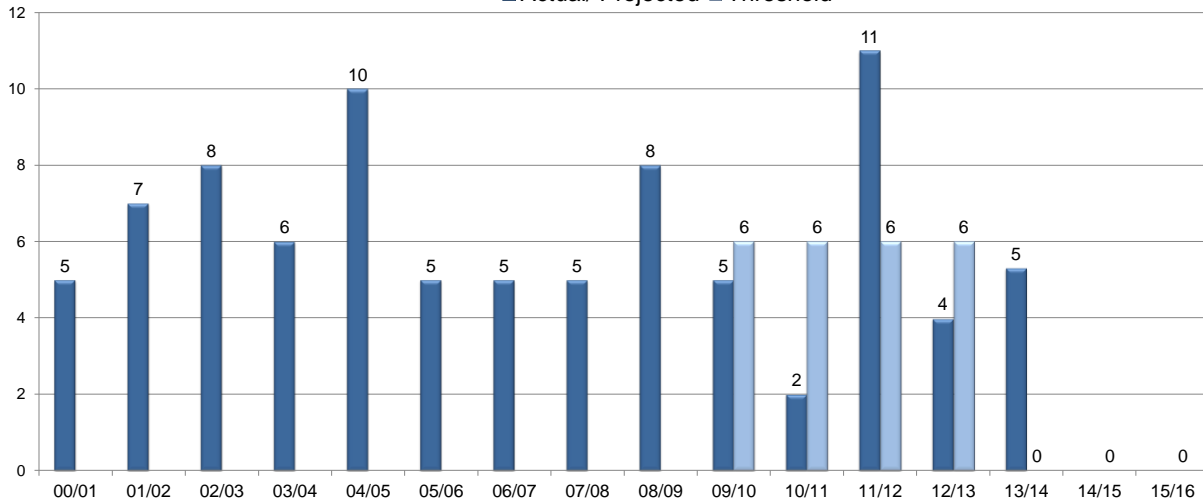
Director's comments: This target had been frozen at 1,400, but it is now proposed that due to the continued decrease in Primary fires that the proposed target for 2014/15 will now be 1,244. This will produce a 21.5% drop in primary fires over the original 5 year period that commenced in 2011/12.

9 Number of deaths in primary fires

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual/Projected	5	7	8	6	10	5	5	5	8	5	2	11	4	5		
Threshold										6	6	6	6	0	0	0

9. Number of deaths in primary fires

■ Actual/ Projected ■ Threshold



proposed threshold

reduction	5 year average	5 year threshold value	annual reduction	threshold 11/12	threshold 12/13	threshold 13/14	threshold 14/15	threshold 15/16	FG2 top 25%	FRS top 25%
N/a	N/a	6	N/a	6	6	6	0	0	N/a	N/a

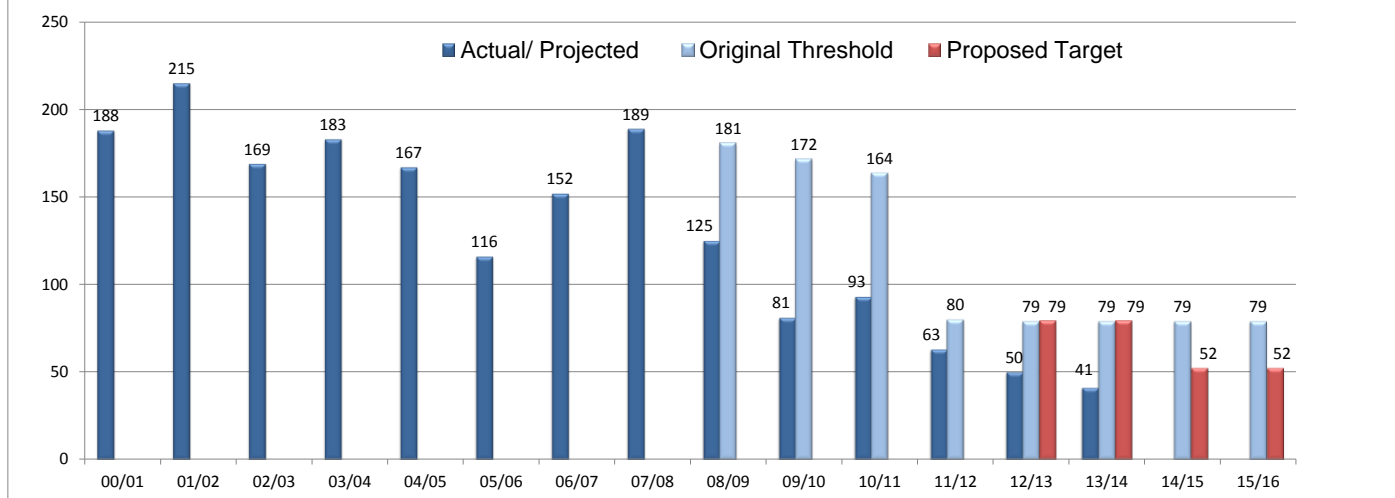
Responsible: Director of Response & Resilience

Director's comments: The P&R Panel agreed at last year's meeting that there would be a zero target for fire deaths.

10 Number of injuries in primary fires

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual/Projected	188	215	169	183	167	116	152	189	125	81	93	63	50	41		
Proposed Target									181	172	164	80	79	79	52	52

10. Number of injuries in primary fires



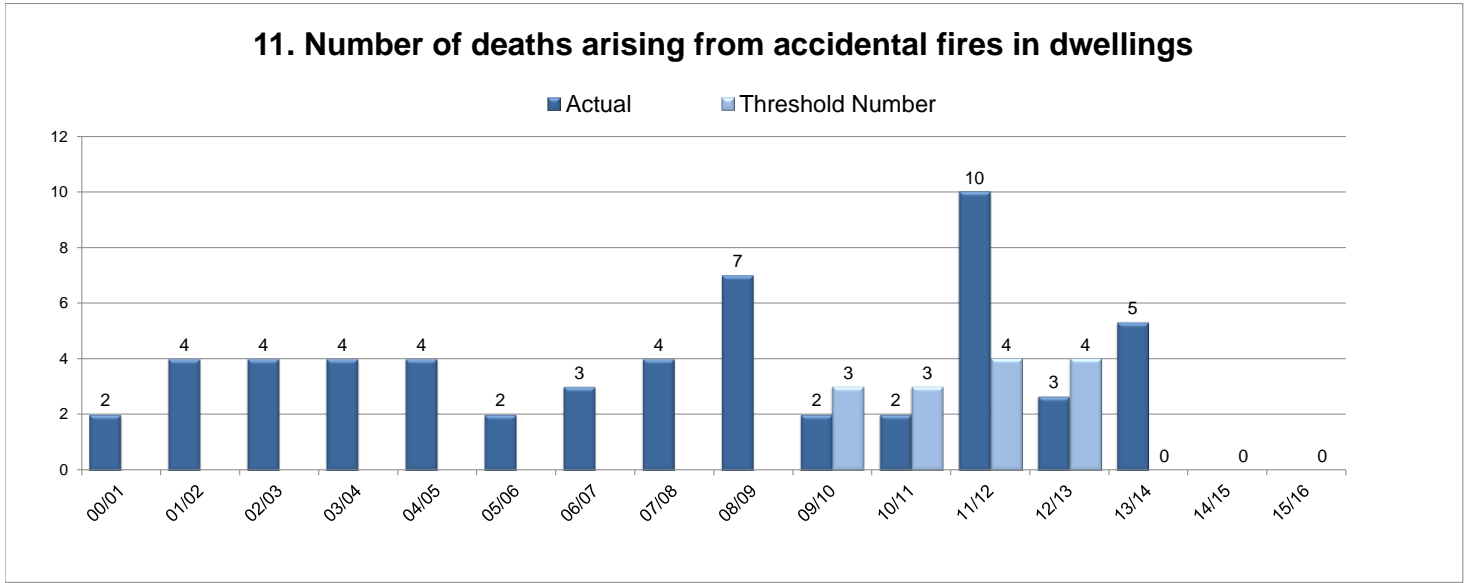
proposed threshold										FG2 top 25%	FRS top 25%
reduction	2009/10 Baseline	5 year threshold value	annual reduction	threshold 11/12	threshold 12/13	threshold 13/14	threshold 14/15	threshold 15/16			
2.5%	81	79	Nil (from 2013/14)	80	79	79	79	79	N/a	N/a	
35.8%	81	52	Nil (from 2014/15)	80	79	79	52	52	N/a	N/a	

Responsible: Director of Response & Resilience

Director's comments: This target had been frozen at 79, but it is now proposed that due to continued reductions in injuries in Primary fires, that a new target of 52 be implemented for 2014/15 . This will produce a 35.8% drop in injuries in primary fires over the original 5 year period that commenced in 2011/12. The target has been set at an average of the last 3 years performance. Whilst it is acknowledged that fires are reducing, there still can be multiple injuries in 1 fire.

11 Number of deaths arising from accidental fires in dwellings

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual	2	4	4	4	4	2	3	4	7	2	2	10	3	5		
Threshold Number										3	3	4	4	0	0	0



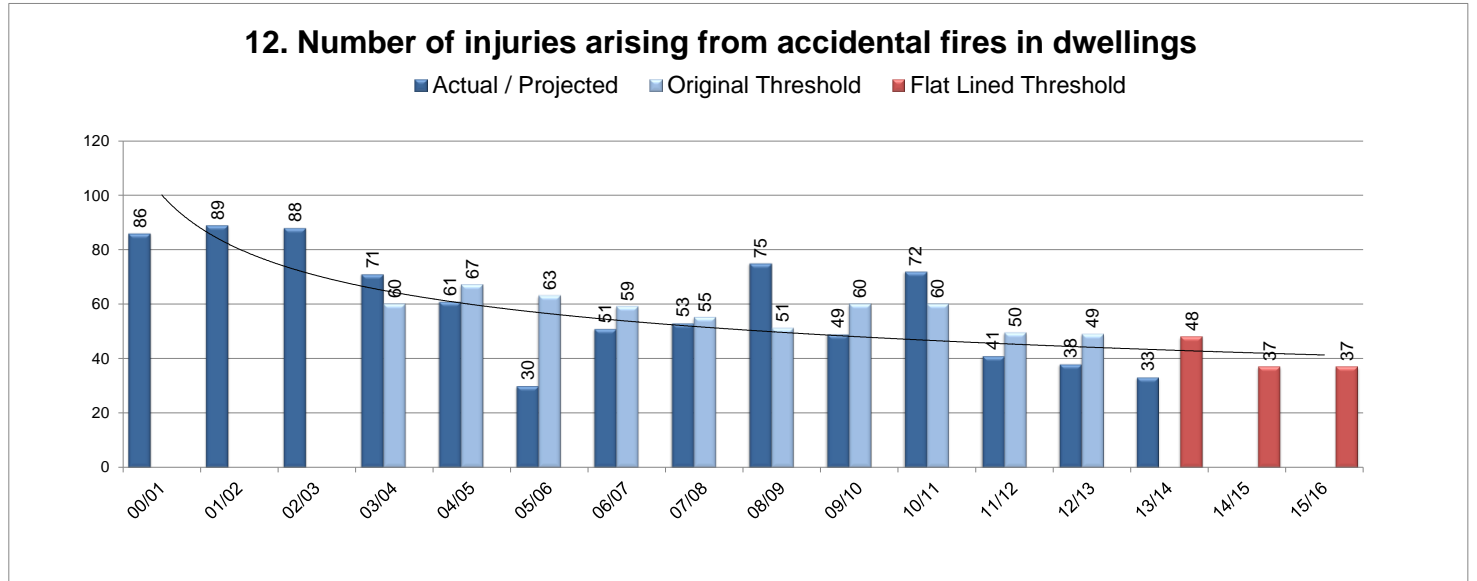
proposed threshold									FG2 top 25%	FRS top 25%
reduction	5 year average	5 year threshold value	annual reduction	threshold 11/12	threshold 12/13	threshold 13/14	threshold 14/15	threshold 15/16		
N/a	N/a	4	N/a	4	4	0	0	0	N/a	N/a

Responsible: Director of Response & Resilience

Director's comments: The P&R Panel agreed at last year's meeting that there would be a zero target for fire deaths.

12 Number of injuries arising from accidental fires in dwellings

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	86	89	88	71	61	30	51	53	75	49	72	41	38	33		
Threshold				60	67	63	59	55	51	60	60	50	49	48	37	37



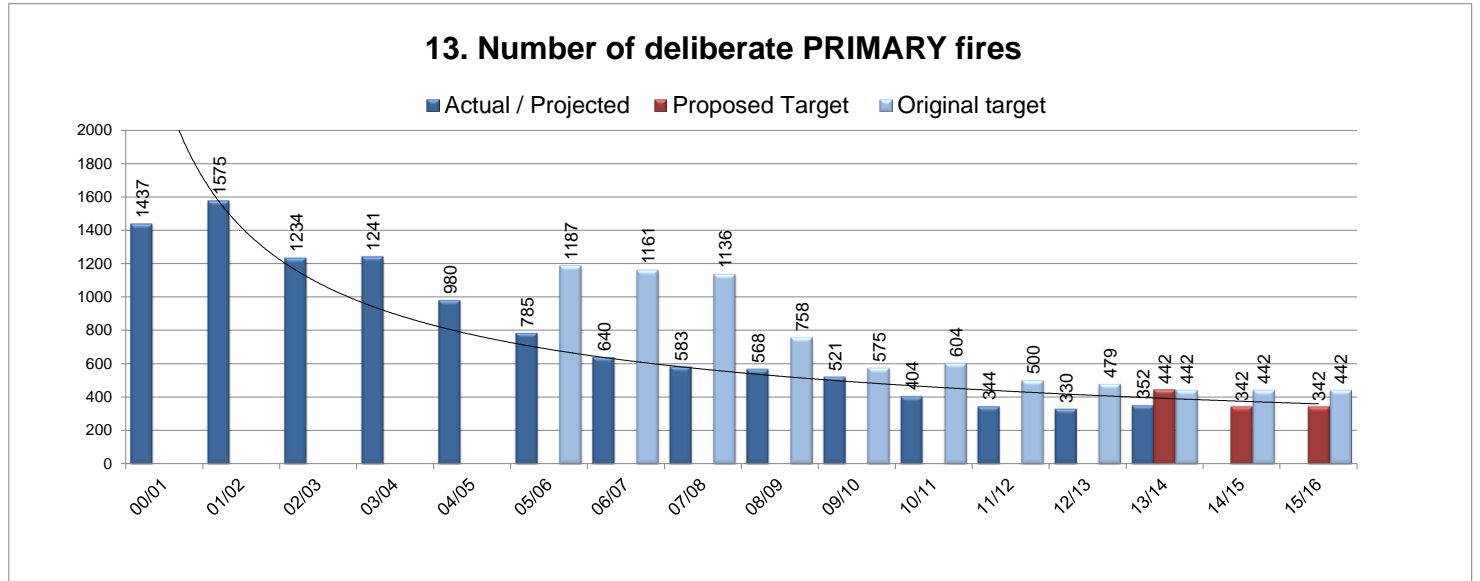
proposed threshold									FG2 top 25%	FRS top 25%
reduction	5 year average	5 year threshold value	annual reduction	threshold 11/12	threshold 12/13	threshold 13/14	threshold 14/15	threshold 15/16		
6%	51	48	nil (from 2013/14)	50	49	48	48	48	N/a	N/a
27.5%	51	37	nil (from 2014/15)	50	49	48	37	37	N/a	N/a

Responsible: Director of Response & Resilience

Director's comments: This target had been frozen at 48, but it is now proposed that due to continued reductions in injuries in Accidental dwelling fires, that a new target of 37 be implemented for 2014/15 . This will produce a 27.5% drop in injuries in Accidental dwelling fires over the original 5 year period that commenced in 2011/12. The target has been set at an average of the last 3 years performance. Whilst it is acknowledged that fires are reducing, there still can be multiple injuries in 1 fire.

13 Number of deliberate PRIMARY fires

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	1437	1575	1234	1241	980	785	640	583	568	521	404	344	330	352		
Proposed Target						1187	1161	1136	758	575	604	500	479	442	342	342



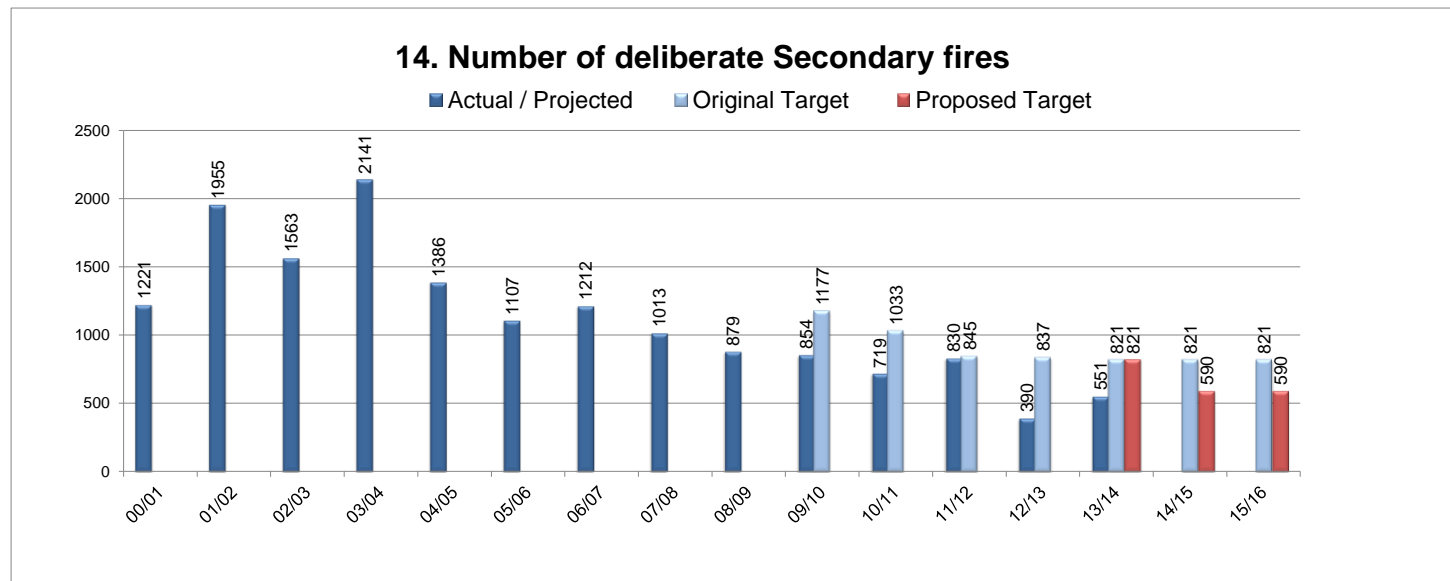
proposed targets										
reduction	09/10 baseline	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16	FG2 top 25%	FRS top 25%
Proposed 15%	521	442	Nil (from 13/14)	500	479	442	442	442	437	434
Proposed 34.4%	521	342	Nil (from 14/15)	500	479	442	342	342	437	434

Responsible: Director of Response & Resilience

Director's comments: This target had been frozen at 442, but it is now proposed that due to continued reductions in Deliberate Primary fires, that a new target of 342 be implemented for 2014/15 . This will produce a 34.4% drop in Deliberate primary fires over the original 5 year period that commenced in 2011/12. This target is based on the average number of deliberate primary fires attended over the last three years.

Number of deliberate Secondary fires

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	1221	1955	1563	2141	1386	1107	1212	1013	879	854	719	830	390	551		
Original Target										1177	1033	845	837	821	590	590



proposed targets									FG2 top 25%	FRS top 25%
reduction	09/10 baseline	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16		
4%	854	821	Nil (after 2012/13)	845	837	821	821	821	591	660
30.9%	854	590	Nil (after 2014/15)	845	837	821	590	590	591	660

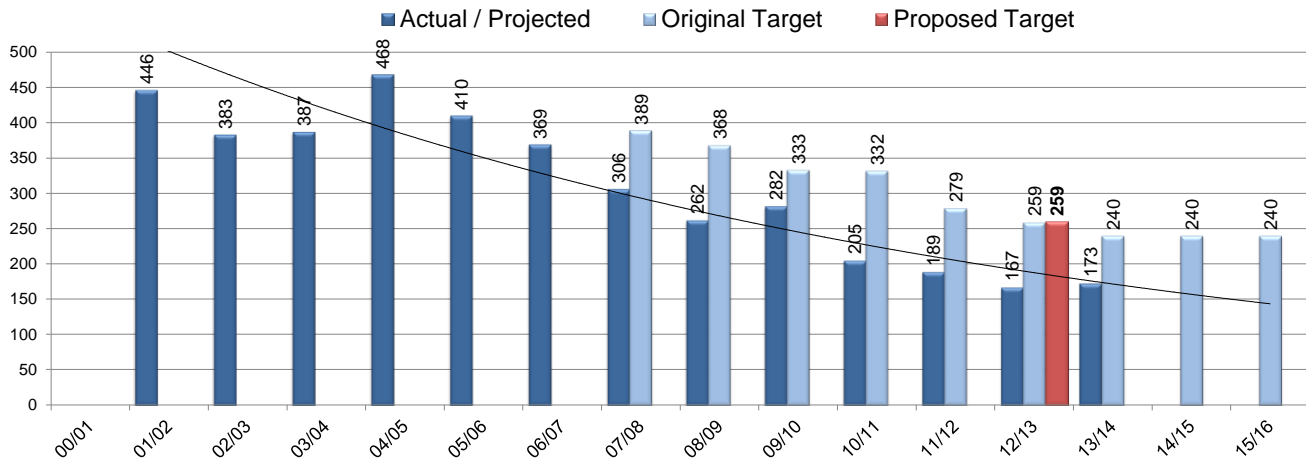
Responsible: Director of Response & Resilience

Director's comments: After the Medium Term Plan consultation exercise in 2012/13, it was decided to maintain the number of HSVs that we complete at 10,000 per year. The public focus groups' main conclusions were that "ESFRS should pursue a balanced approach, giving recognition to at least three of the main ways forward". The public's main priorities are for ESFRS to consider more economical duty systems and to raise ESFRS council tax; they do not want to see fire engines reduced and response times lengthened; but they do want to protect preventive work in the community, albeit in a more targeted and economical manner.

15 The number of fires in non domestic properties

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		446	383	387	468	410	369	306	262	282	205	189	167	173		
Target								389	368	333	332	279	259	240	176	176

15. The number of fires in non domestic properties



proposed targets

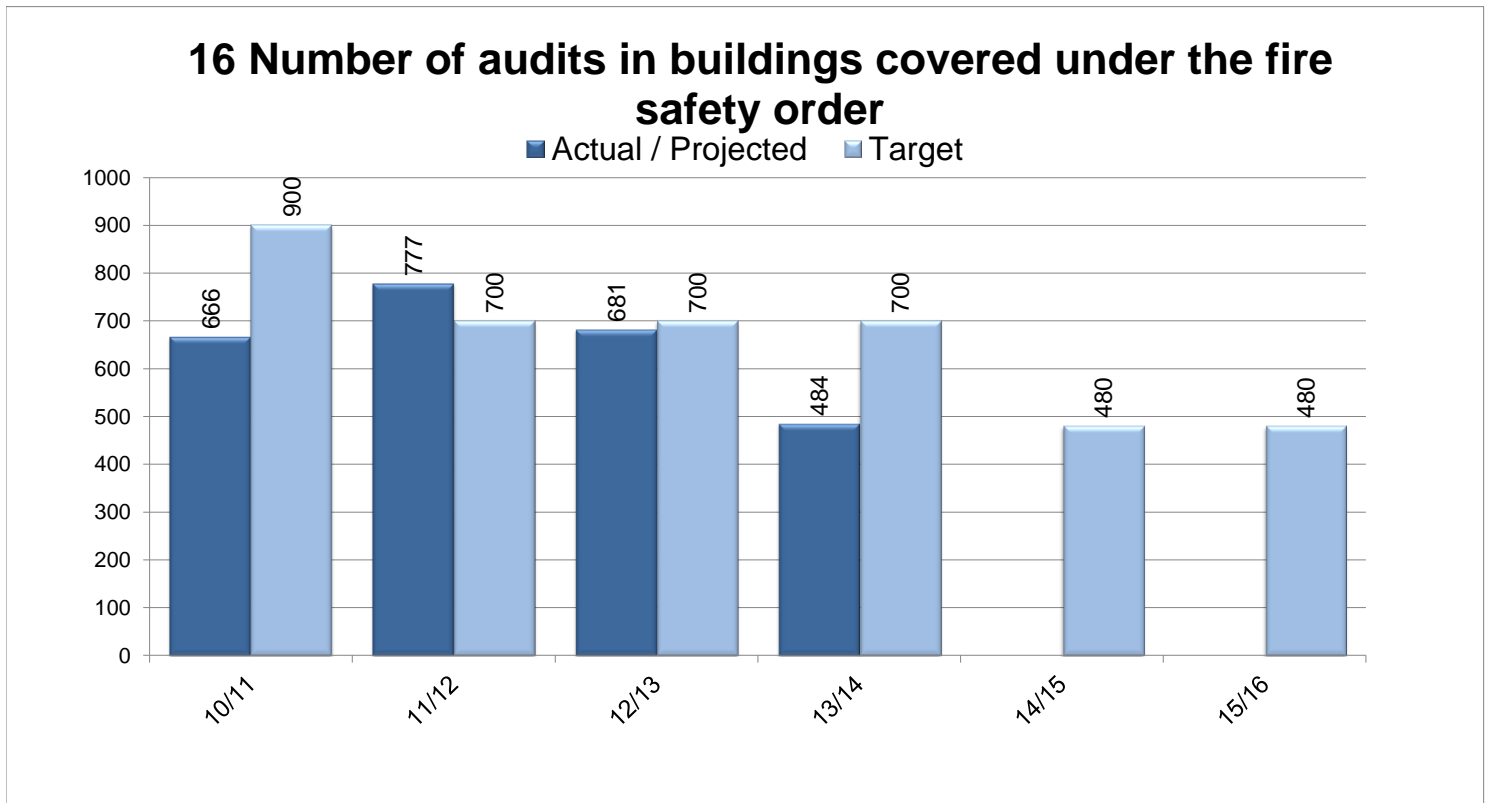
reduction	09/10 baseline	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16	FG2 top 25%	FRS top 25%
Proposed 15%	282	240	Nil (from 2013/14)	279	259	240	240	240	N/a	N/a
Proposed 37.6%	282	176	Nil (from 2014/15)	279	259	240	176	176	N/a	N/a

Responsible: Head of Community Risk Management

Director's comments: After the Medium Term Plan consultation exercise in 2012/13, it was decided to maintain the number of HSVs that we complete at 10,000 per year. The public focus groups' main conclusions were that "ESFRS should pursue a balanced approach, giving recognition to at least three of the main ways forward". The public's main priorities are for ESFRS to consider more economical duty systems and to raise ESFRS council tax; they do not want to see fire engines reduced and response times lengthened; but they do want to protect preventive work in the community, albeit in a more targeted and economical manner.

Number of audits in buildings covered under the fire safety order

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	666	777	681	484		
Target	900	700	700	700	480	480



proposed targets						
Increase	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
	666	700	700	700	480	480

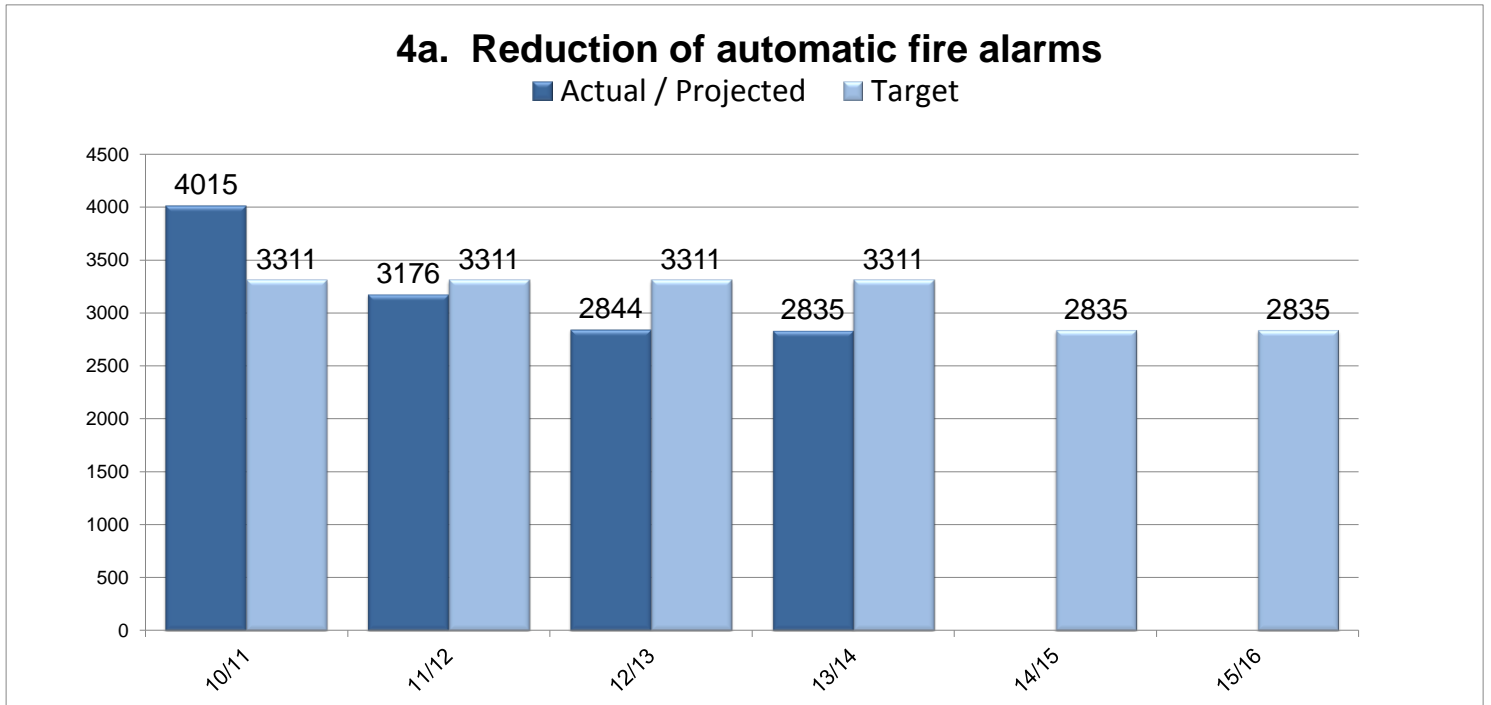
Responsible: Director of Response & Resilience

Director's comments: Due to changes in the provision of Business Safety services a reduction in the number of audits undertaken is being proposed. This is to take account of the changes to staff deployment as detailed in the Service's IRM proposals. The Authority will continue to deliver against its statutory duty.

4a

Reduction of automatic fire alarms

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	4015	3176	2844	2835		
Reduction from 2009/10 baseline	3%	23%	31%	32%		
Target	3311	3311	3311	3311	2835	2835



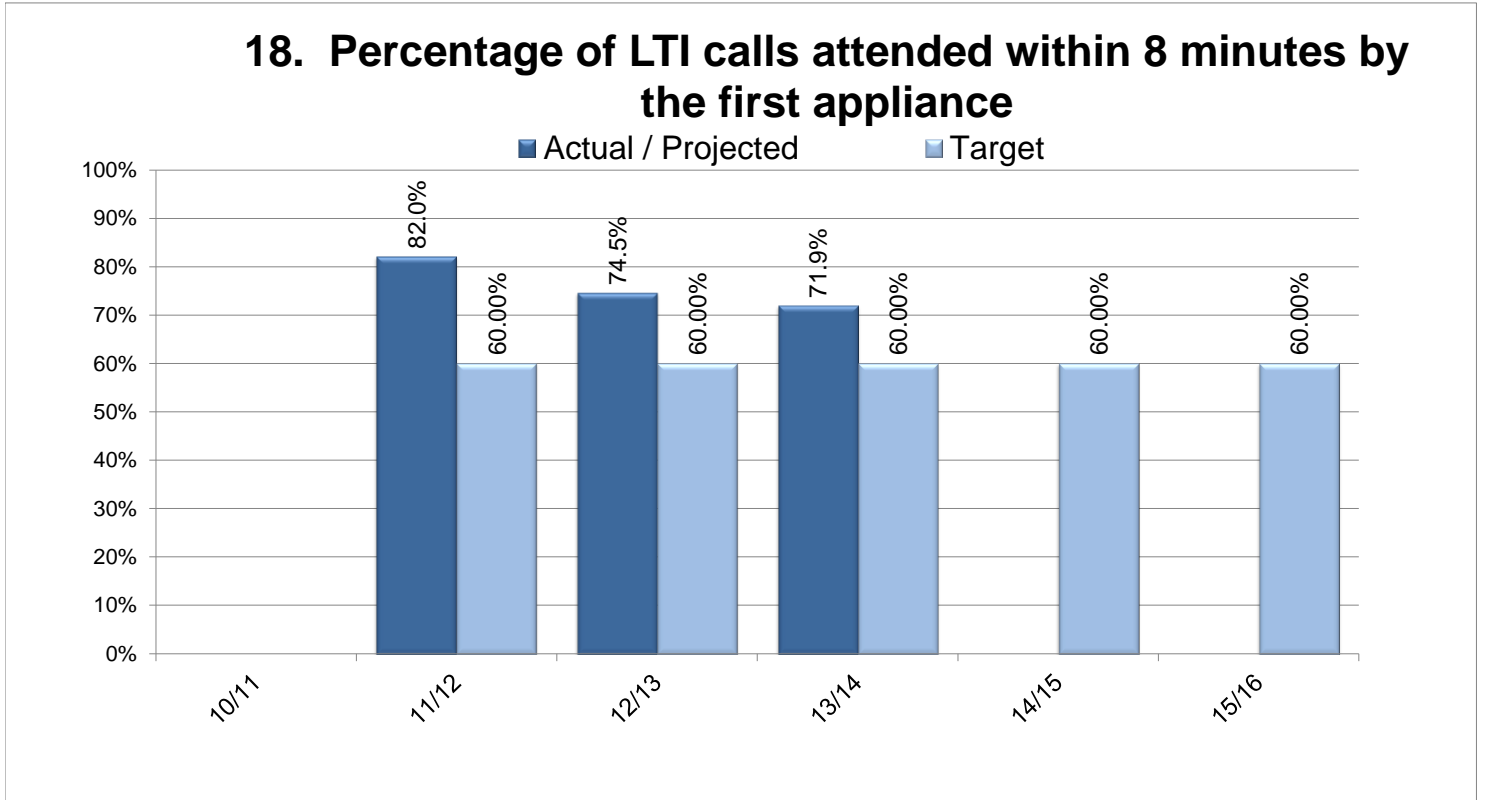
proposed targets						
reduction	2009/10 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
-20%	4139	3311	3311	3311	3311	3311

Responsible: Head of Community Risk Management

Director's comments: This indicator is based on a 20% reduction on the 2009/10 baseline figure. A 32% overall reduction has been achieved year to date. The target will be set at the current years performance and reviewed next year once the impact of the move to Sussex Control Centre and the call challenge policy is known.

Percentage of LTI calls attended within 8 minutes by the first appliance

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		82.0%	74.5%	71.9%		
Target		60.00%	60.00%	60.00%	60.00%	60.00%

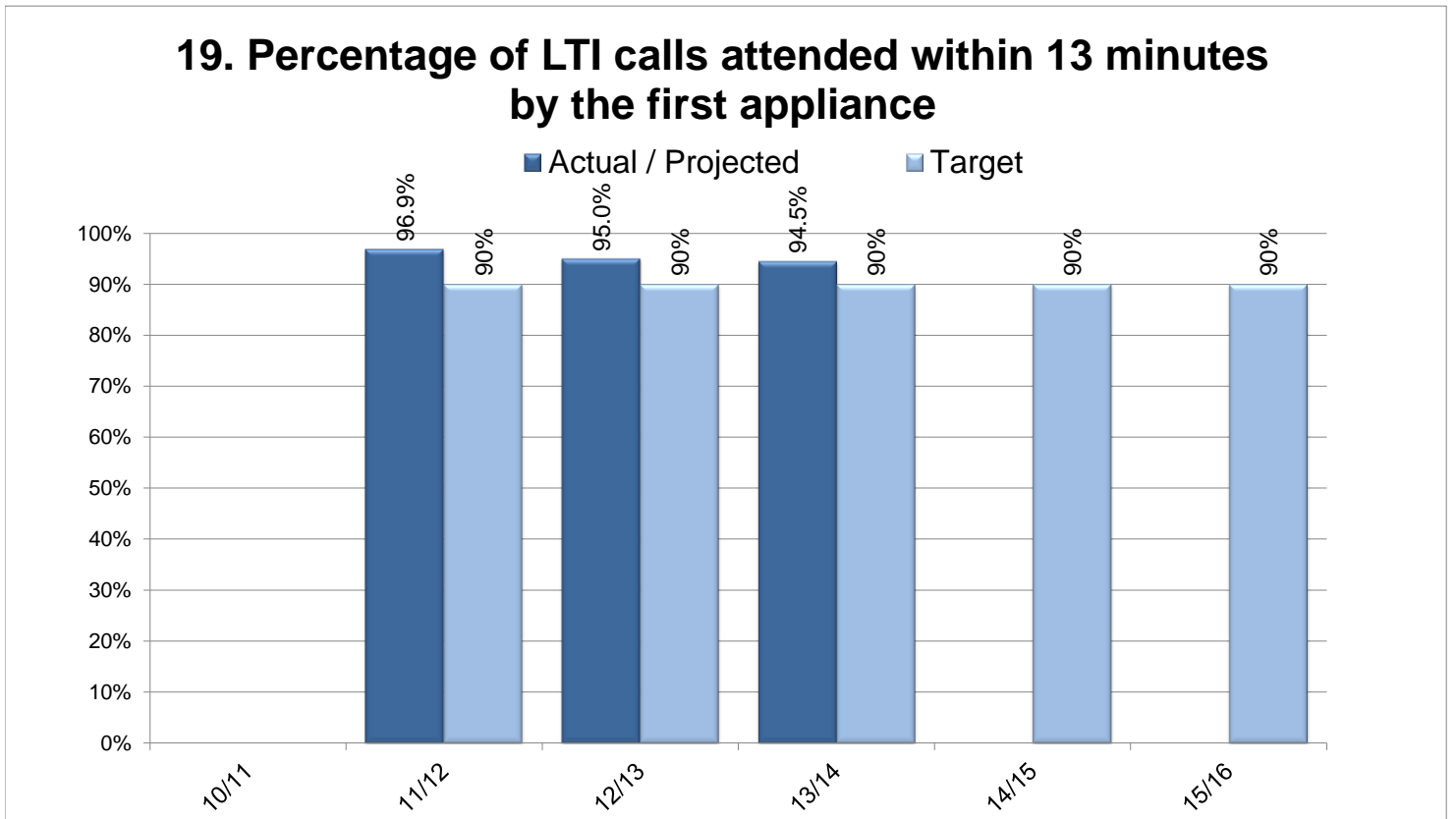


Responsible:	Director of Response & Resilience
Director's comments:	<p>Set at 60% for the five year period. This is the IRMP standard introduced as part of the Rural Review 2010. The Panel is asked to note that due to the adverse weather conditions this year there has been an increase in spate conditions due to the severe storms experienced this winter which has impacted on the Services attendance standards. The Service has attended 7% more incidents that the same period last year up to QTR 3. This included more flooding, making safe incidents, together with an increase in secondary fires when compared to last year.</p>

19

Percentage of LTI calls attended within 13 minutes by the first appliance

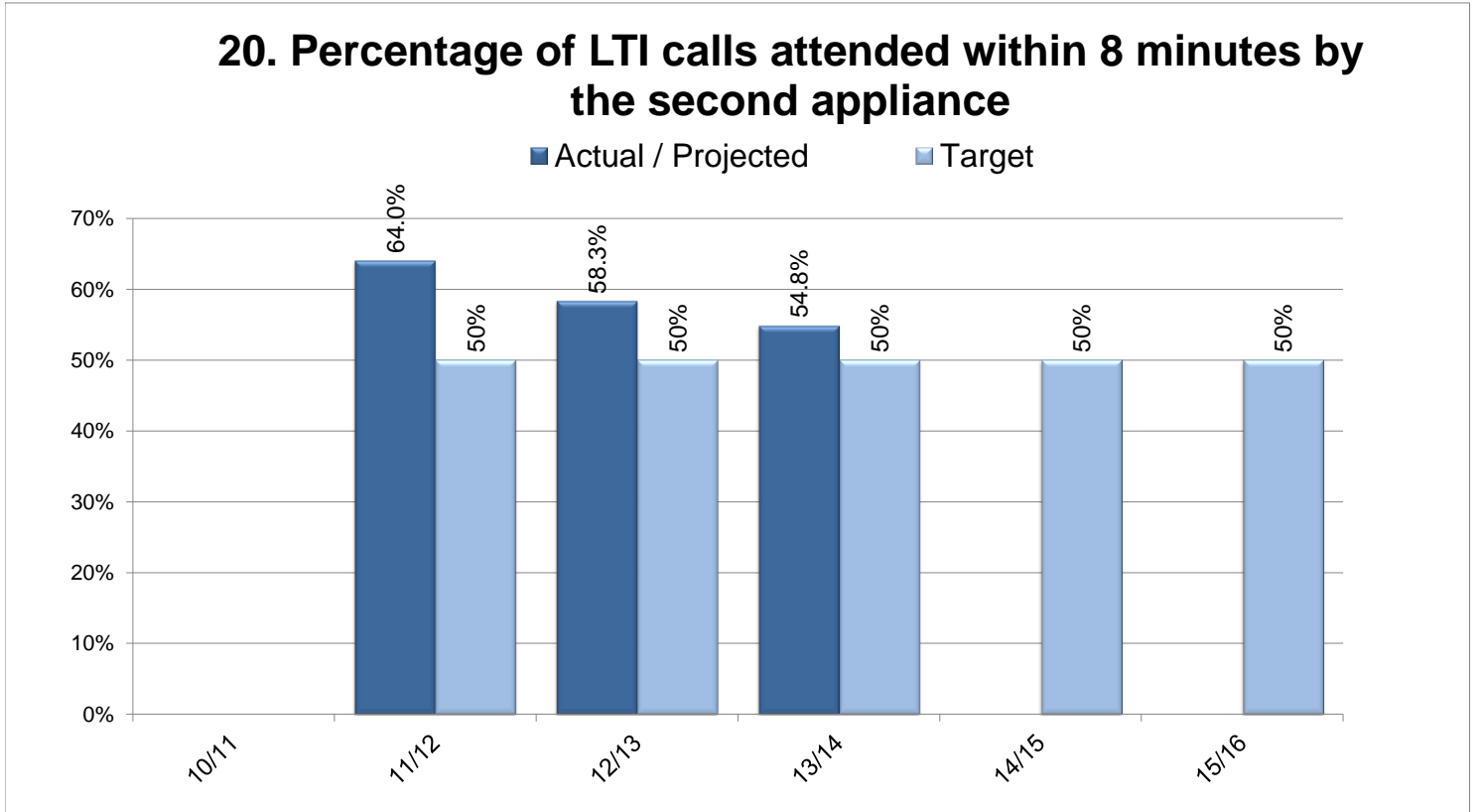
	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		96.9%	95.0%	94.5%		
Target		90%	90%	90%	90%	90%



Responsible:	Director of Response & Resilience
Director's comments:	Set at 90% for the five year period. This is the IRMP standard introduced as part of the Rural Review 2010.

20 Percentage of LTI calls attended within 8 minutes by the second appliance

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		64.0%	58.3%	54.8%		
Target		50%	50%	50%	50%	50%

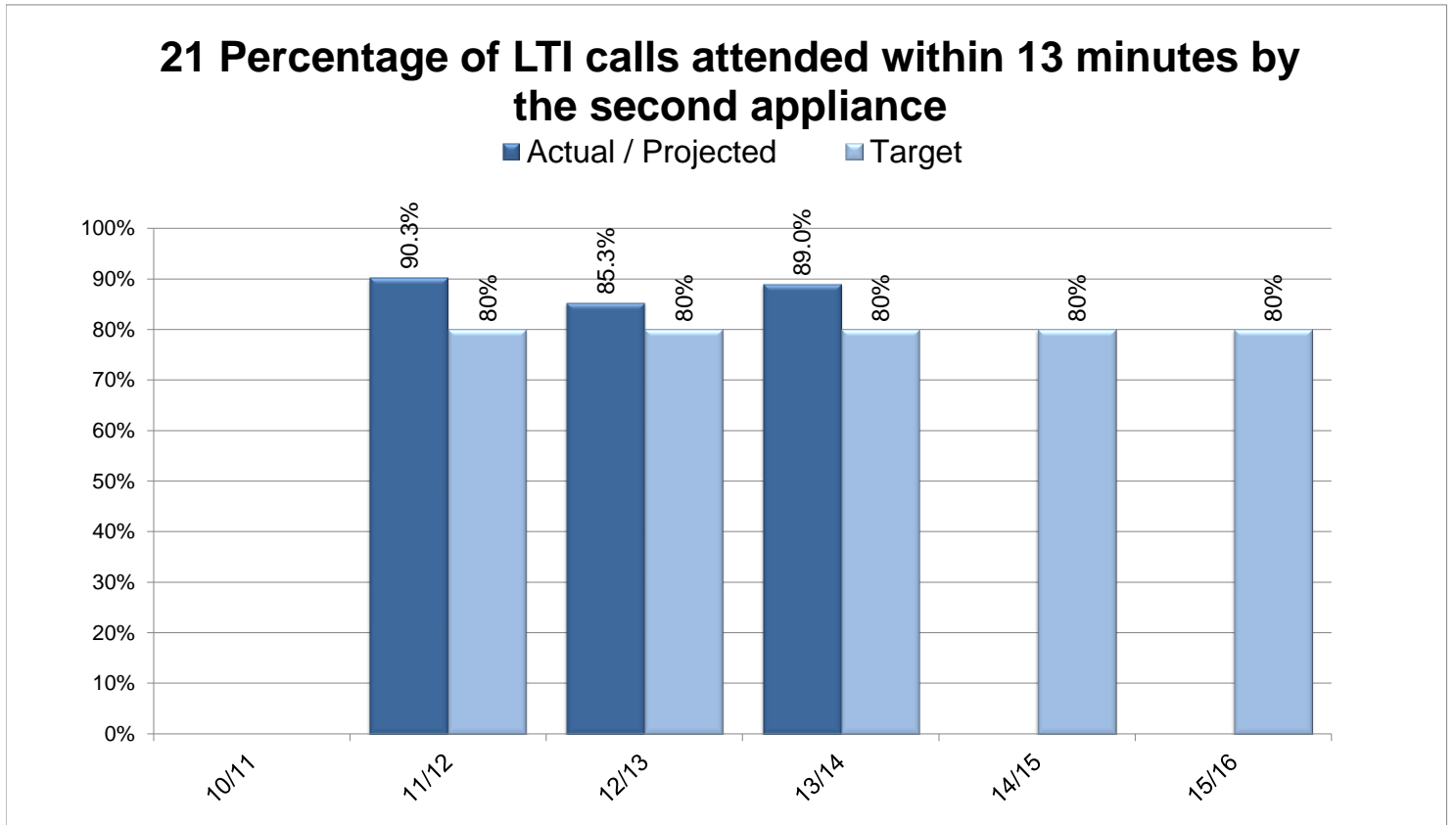


Responsible: Director of Response & Resilience

Director's comments: Set at 50% for the five year period. This is the IRMP standard introduced as part of the Rural Review 2010.

Percentage of LTI calls attended within 13 minutes by the second appliance

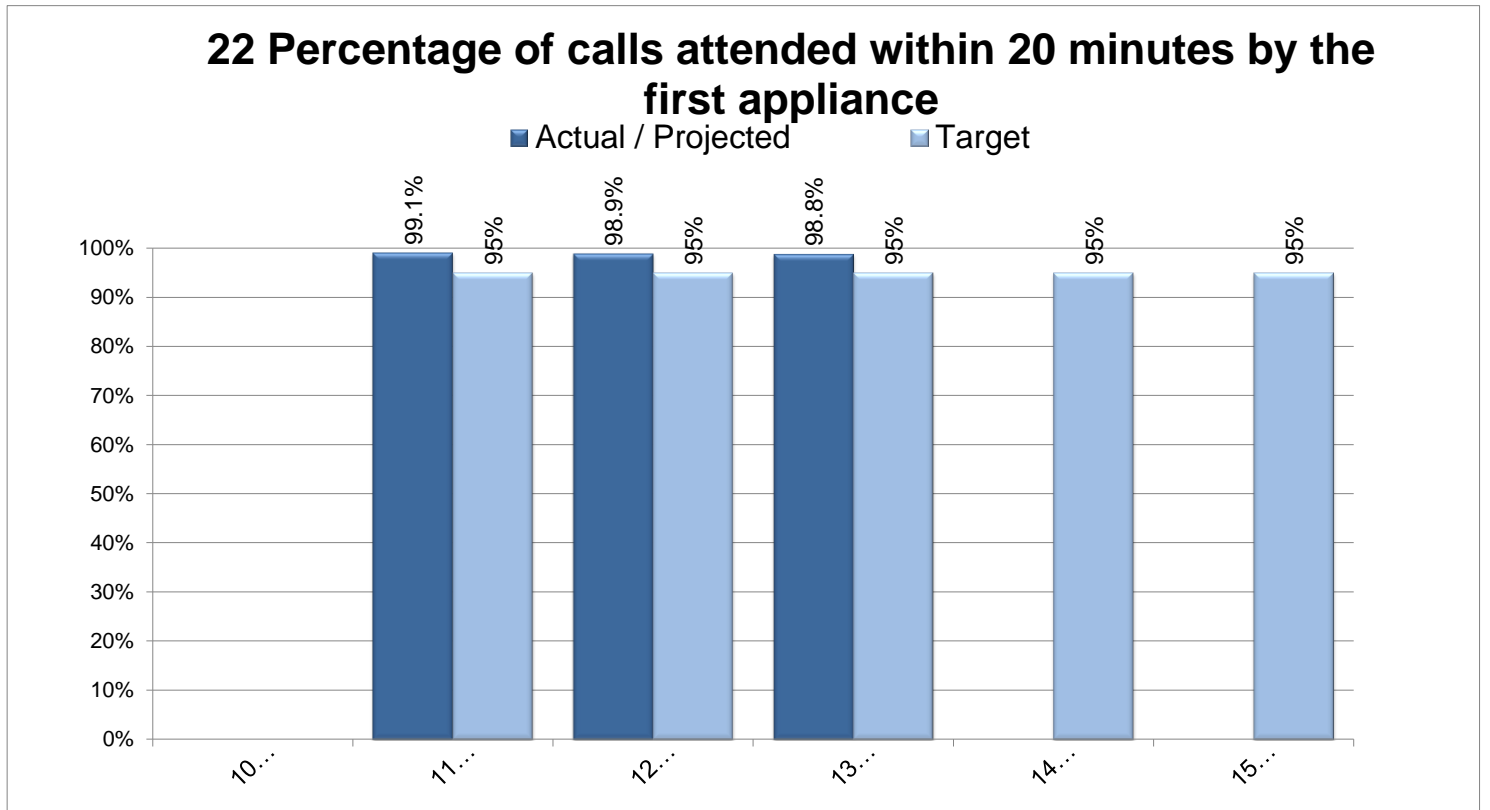
	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		90.3%	85.3%	89.0%		
Target		80%	80%	80%	80%	80%



Responsible:	Director of Response & Resilience
Director's comments:	Set at 80% for the five year period. This is the IRMP standard introduced as part of the Rural Review 2010.

Percentage of calls attended within 20 minutes by the first appliance

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		99.1%	98.9%	98.8%		
Target		95%	95%	95%	95%	95%



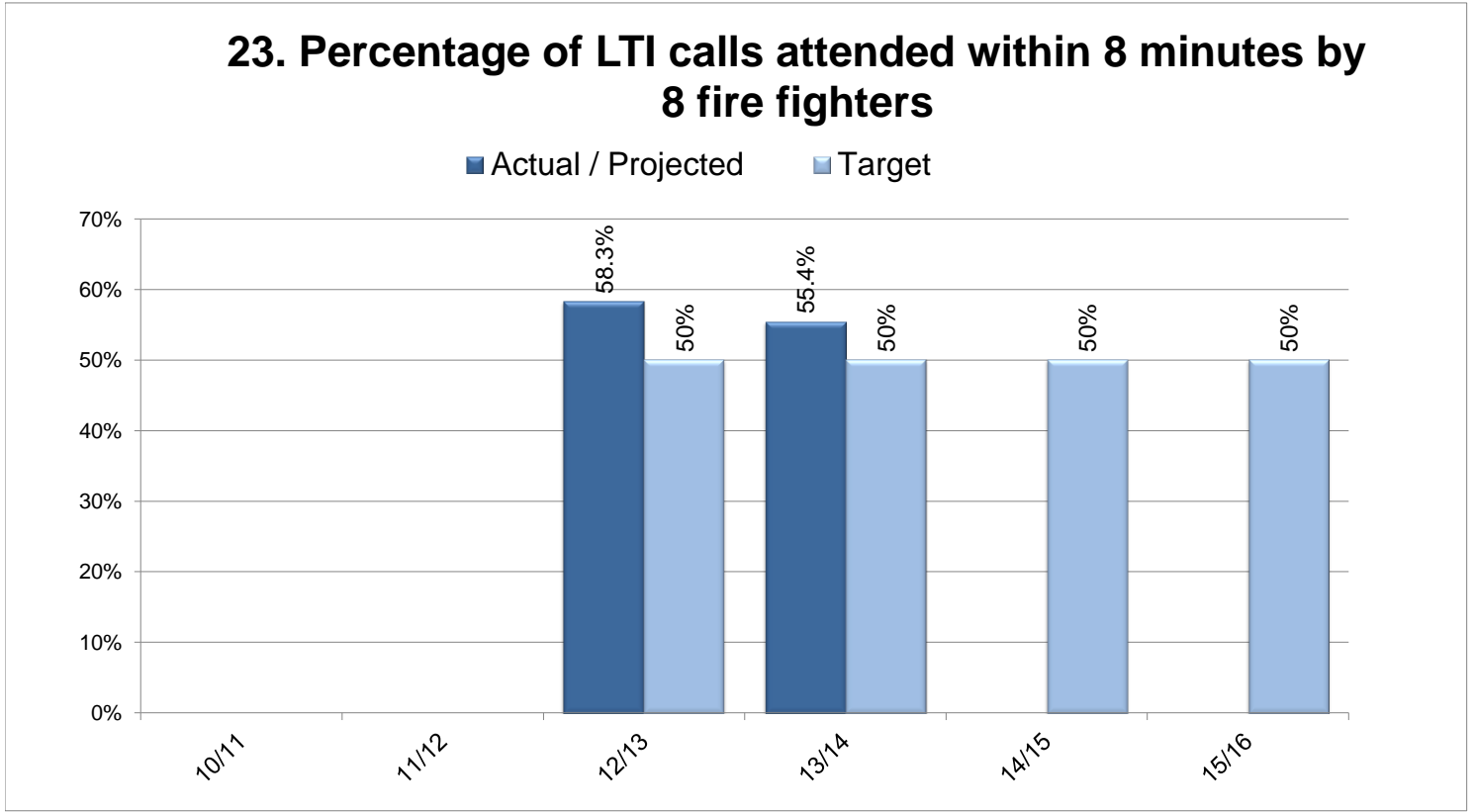
Responsible: Director of Response & Resilience

Director's comments: Set at 95% for the five year period. This is the IRMP standard introduced as part of the Rural Review 2010.

23

Percentage of LTI calls attended within 8 minutes by 8 fire fighters

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected			58.3%	55.4%		
Target			50%	50%	50%	50%



Responsible: Director of Response & Resilience

Director's comments: Target set at 50% for the period.

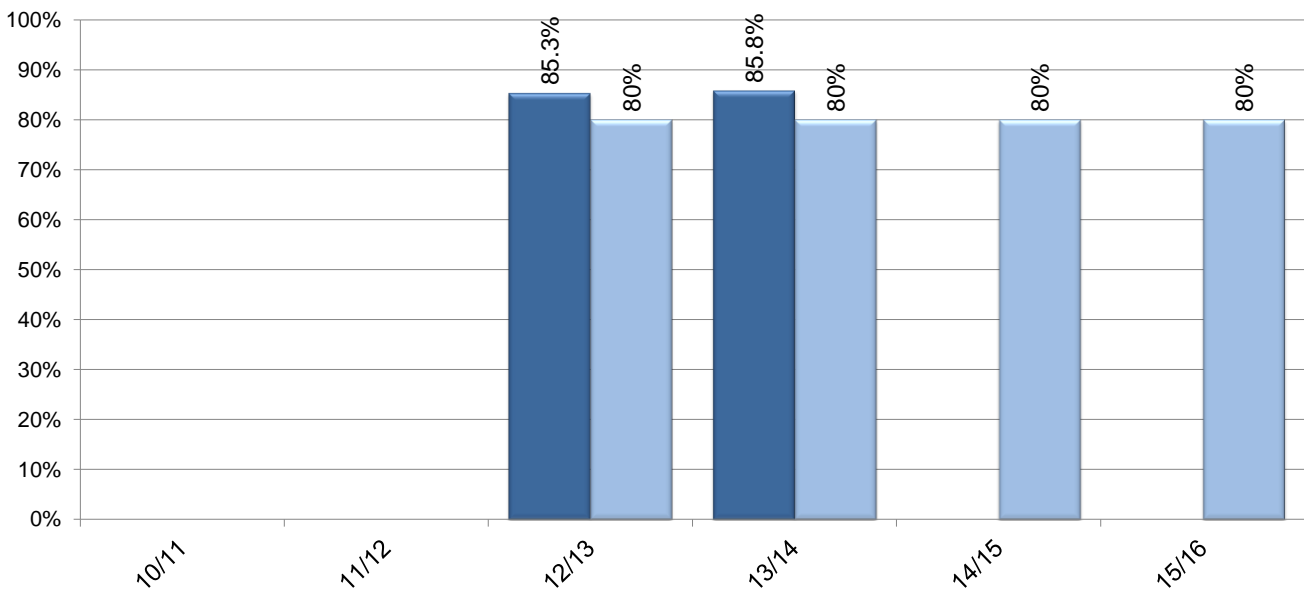
24

Percentage of LTI calls attended within 13 minutes by 8 fire fighters

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected			85.3%	85.8%		
Target			80%	80%	80%	80%

24. Percentage of LTI calls attended within 8 minutes by 8 fire fighters

■ Actual / Projected ■ Target



Responsible: Director of Response & Resilience

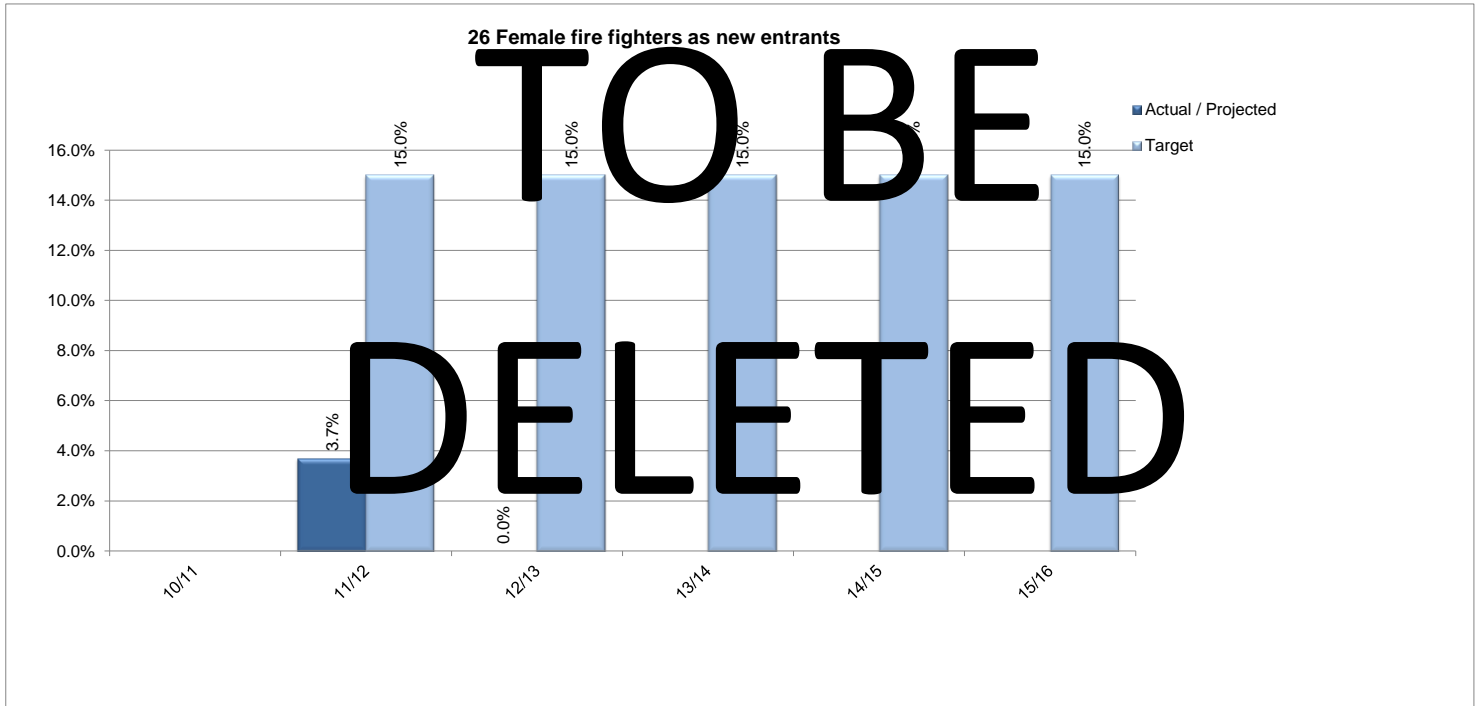
Director's comments: Target set at 80% for the period.

26

Female Fire fighters as new entrants

For 2012-13 this only concerns RDS as there is no wholetime recruitment during this period

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		3.7%	0.0%			
Target		15.0%	15.0%	15.0%	15.0%	15.0%



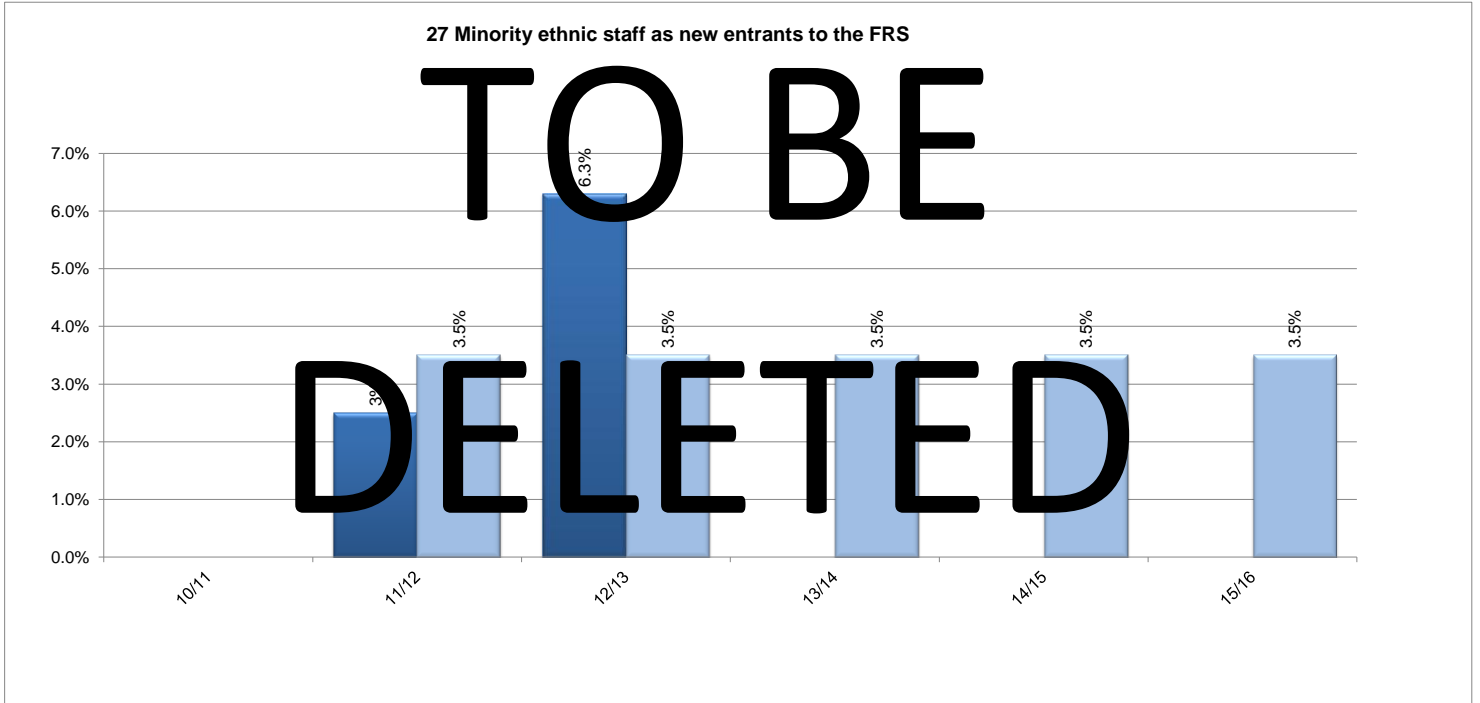
proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
	4*	5*	15%	15%	15%	15%

Responsible: Head of Human Resources

Director's comments: Frozen at 15%.
*Previously this indicator reported numbers of staff recruited. The target remains the same.

Minority ethnic staff as new entrants to the FRS

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		3%	6.3%			
Target		3.5%	3.5%	3.5%	3.5%	3.5%
Total no of employees						



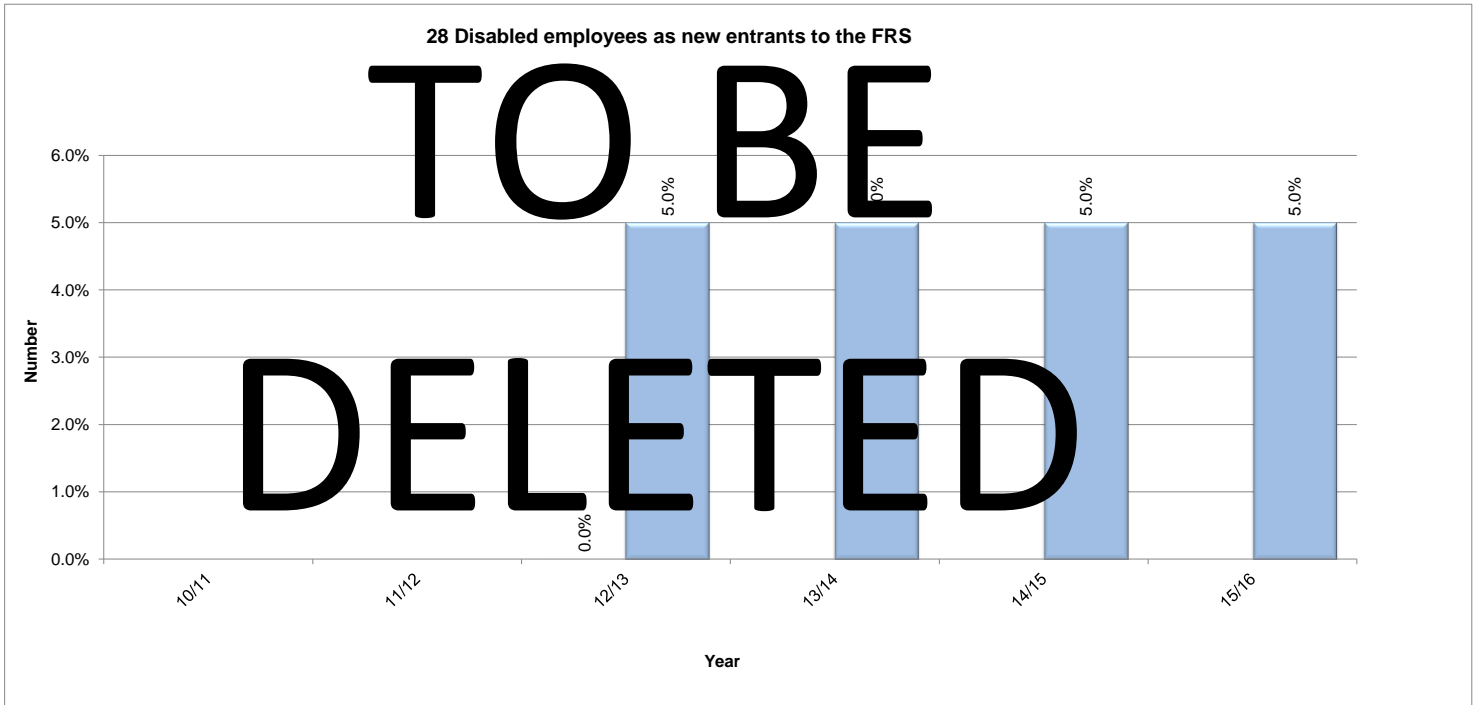
proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
	1*	1*	3.5%	3.5%	3.5%	3.5%

Responsible: Head of Human Resources

Director's comments: Frozen at 3.5%.
*Previously this indicator reported numbers of staff recruited. The target remains the same.

Disabled employees as new entrants to the FRS

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected			0.0%			
Target			5.0%	5.0%	5.0%	5.0%
Total no of employees						



proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
			5.0%	5.0%	5.0%	5.0%

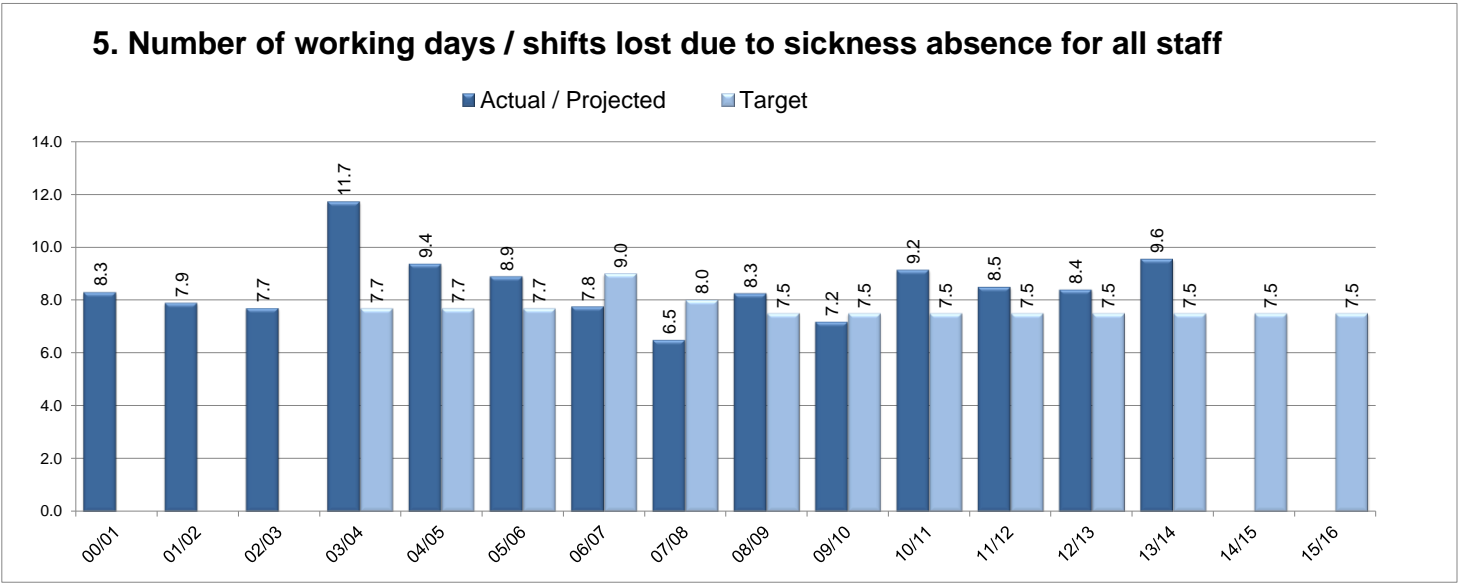
Responsible: Head of Human Resources

Director's comments: Frozen at 5%.

5

The number of working days/ shifts lost due to sickness absence for all staff

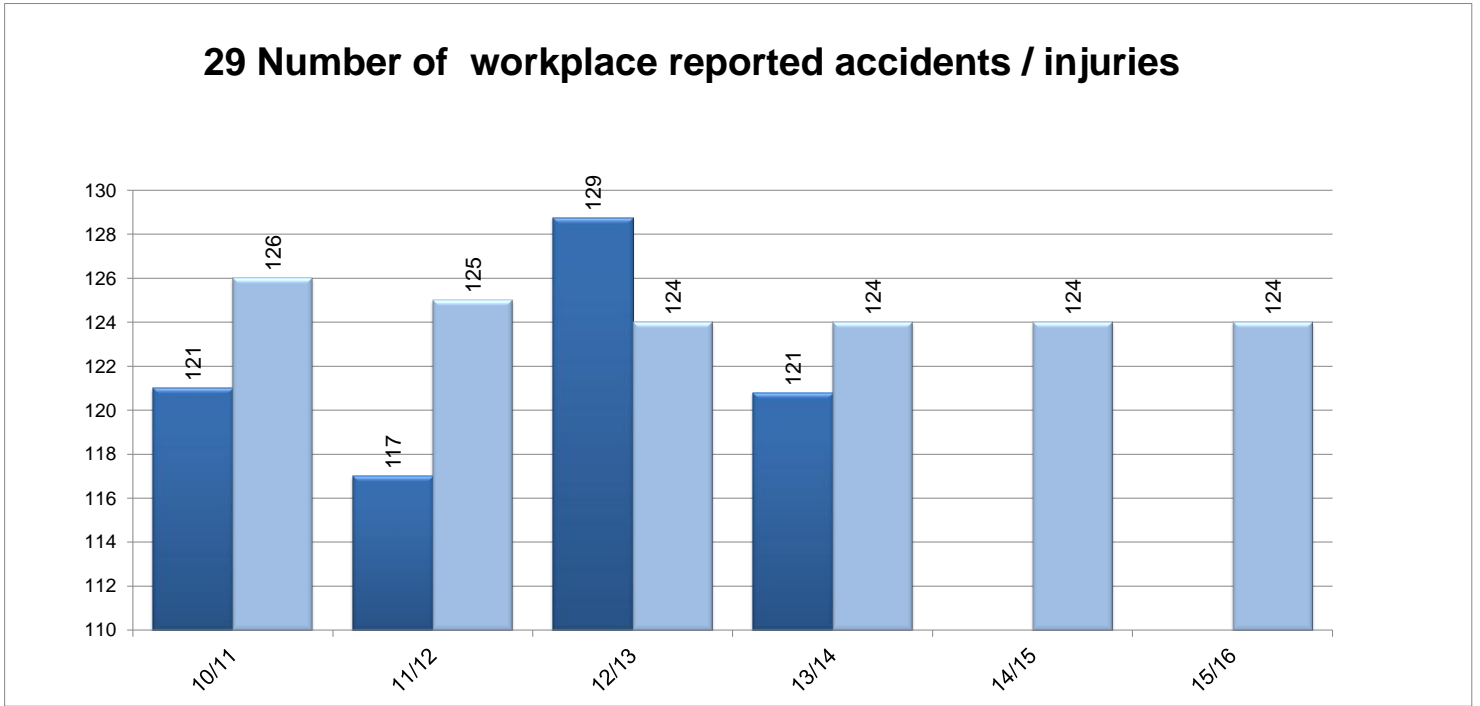
	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	8.3	7.9	7.7	11.7	9.4	8.9	7.8	6.5	8.3	7.2	9.2	8.5	8.4	9.6		
Number	4500	4362	4232	6649	5459	5146	4519	4476	5074	4468	5682	5279	5216	5772		
Target				7.7	7.7	7.7	9.0	8.0	7.5	7.5	7.5	7.5	7.5	7.5	7.5	7.5
Target Number				4224	4224	4224	4950	4400	4125	4609	4609	4609	4609	4530		



Responsible:	Head of Human Resources
Director's comments:	Frozen at 7.5 days.

Number of workplace reported accidents / injuries

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	121	117	129	121		
Target	126	125	124	124	124	124



proposed targets						
reduction	5 year average	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
5%	126	125	124	122	121	120
1.6%	126	125	124	124	124	124

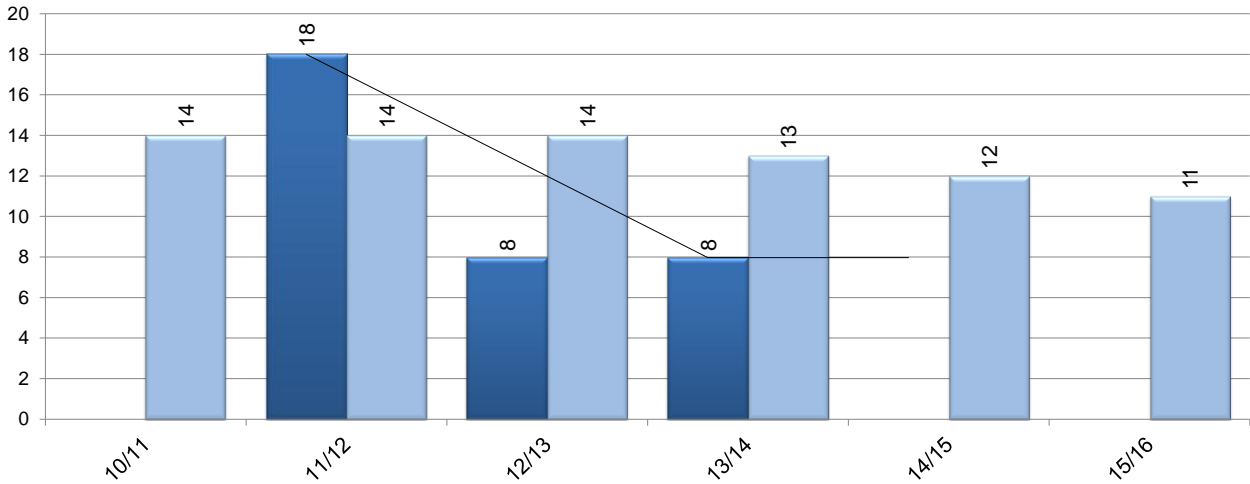
Responsible:	Health & Safety Team Leader
Director's comments:	Frozen at 124, which will produce a decrease in workplace reported incidents of 1.6%.

30

Number of RIDDOR Incidents

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		18	8	8		
Target	14	14	14	13	12	11

30 Number of RIDDOR Incidents



proposed targets

reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
21%	14	14	14	13	12	11

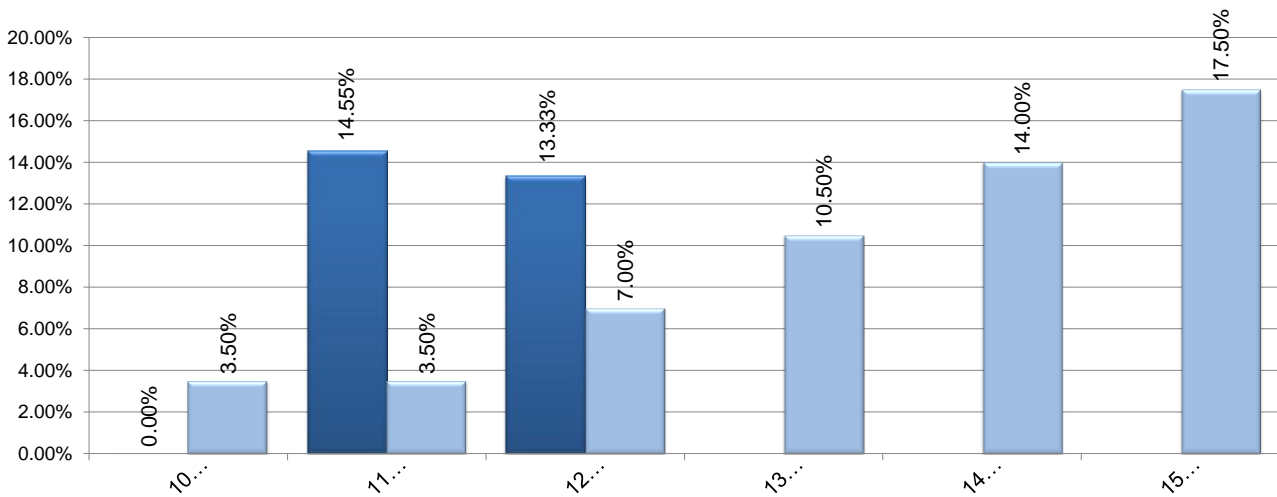
Responsible: Health & Safety Team Leader

Director's comments: It is proposed to reduce this target to 12 in 2014/15 and 11 in 2015/16, this is to show a commitment to reducing the number of more serious accidents / injuries sustained by crews. This will produce a 21% reduction in RIDDOR incidents over the 5 year period

To achieve a 3.5% reduction in CO2 and greenhouse gas emissions

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	N/a	14.55%	13.33%			
Target	3.50%	3.50%	7.00%	10.50%	14.00%	17.50%
Target Number						

34 To achieve a 3.5% reduction in CO2 and greenhouse gas emissions



proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
3.5%		3.50%	7.00%	10.50%	14.00%	17.50%

Responsible: Estates Manager

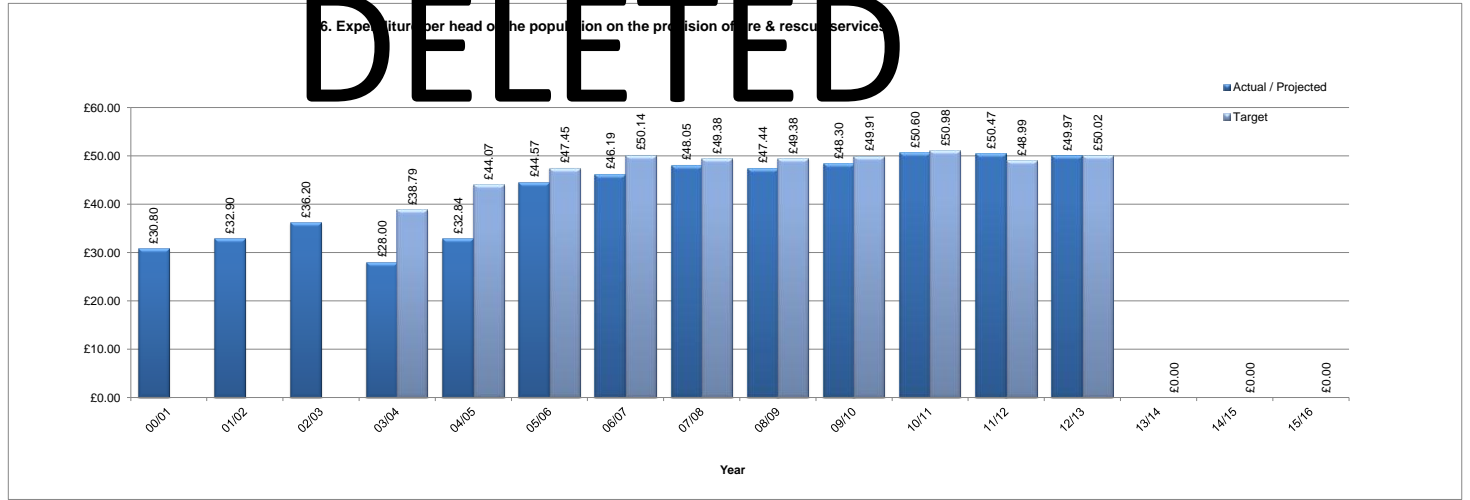
Director's comments: After the Medium Term Plan consultation exercise in 2012/13, it was decided to maintain the number of HSVs that we complete at 10,000 per year. The public focus groups' main conclusions were that "ESFRS should pursue a balanced approach, giving recognition to at least three of the main ways forward". The public's main priorities are for ESFRS to consider more economical duty systems and to raise ESFRS council tax; they do not want to see fire engines reduced and response times lengthened; but they do want to protect preventive work in the community, albeit in a more targeted and economical manner.

6

Expenditure per head of the population on the provision of fire and rescue services.

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	£30.80	£32.90	£36.20	£28.00	£32.84	£44.57	£46.19	£48.05	£47.44	£48.30	£50.60	£50.47	£49.97			
Target				£38.79	£44.57	£44.45	£50.14	£49.81	£49.38	£49.91	£50.98	£48.99	£50.02	#DIV/0!	#DIV/0!	#DIV/0!
Number											£39,203,000	#####	#####	#####	£38,775,000	#####
Population	739100	743300	741200	744200	747600	748600	752900	757600	761800	766500	768400	800200	800200			

DELETED



Responsible: Strategic Finance Manager

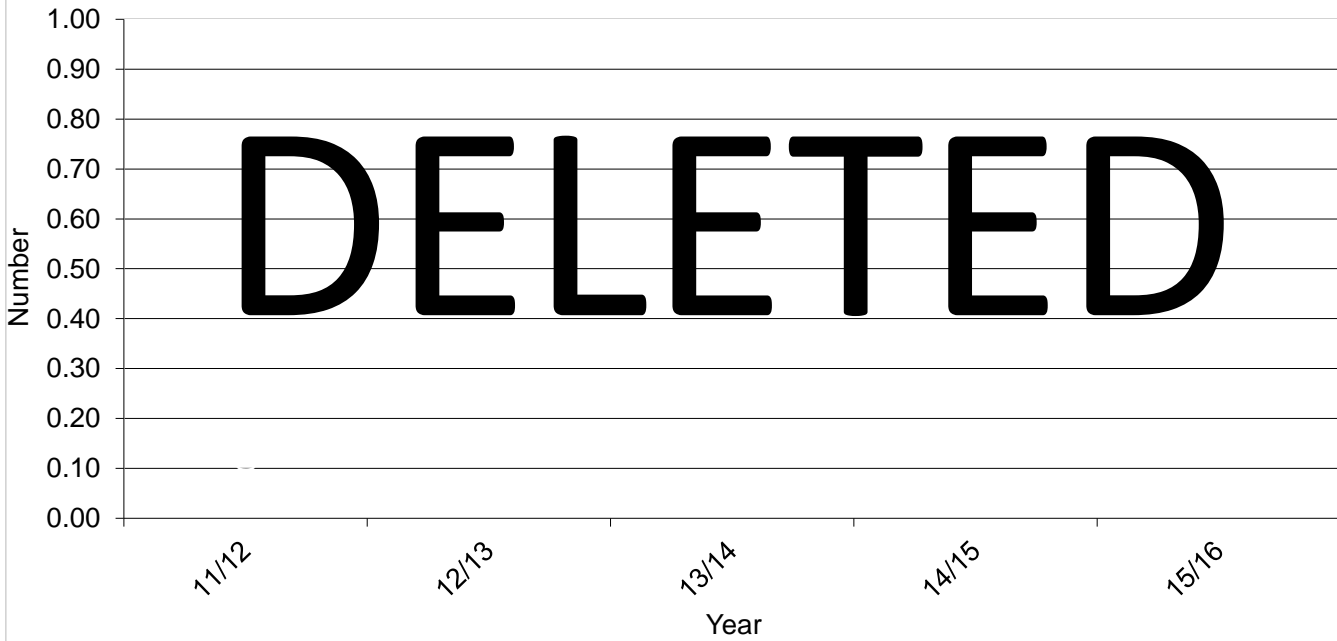
Director's comments: Targets are based on the Medium Term Plan and reflect the Service's long term strategy of estimated funding from Central Government grant and local council tax revenue. It assumes all required savings are achieved to close the anticipated funding gap caused by loss of grant.

Affordable community safety services

	11/12	12/13	13/14	14/15	15/16
Actual / Projected					
Target Number					
Population					

TO BE

1. Affordable community safety services



proposed targets

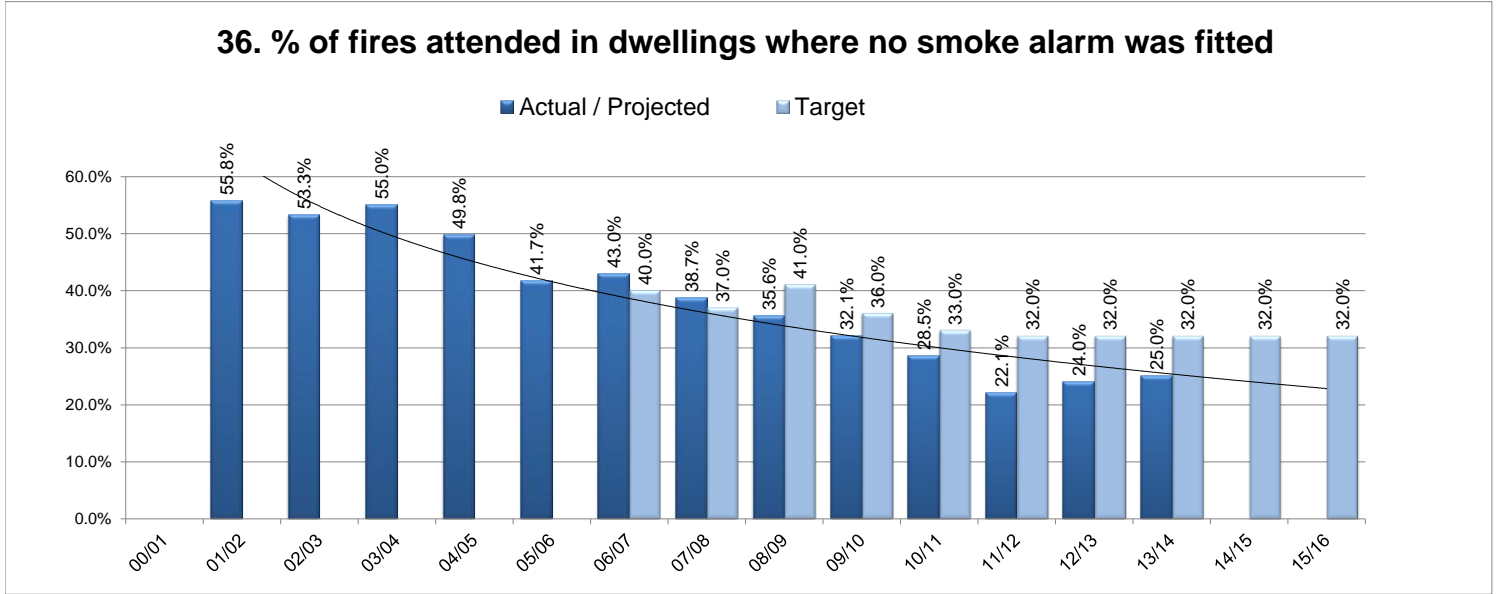
reduction	11/12 baseline	target 12/13	target 13/14	target 14/15	target 15/16

Responsible: Financial & Budgetary Control Manager

Director's comments: Proposed to be deleted.

The percentage of fires attended in dwellings where no smoke alarm was fitted.

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		55.8%	53.3%	55.0%	49.8%	41.7%	43.0%	38.7%	35.6%	32.1%	28.5%	22.1%	24.0%	25.0%		
Target							40.0%	37.0%	41.0%	36.0%	33.0%	32.0%	32.0%	32.0%	32.0%	32.0%



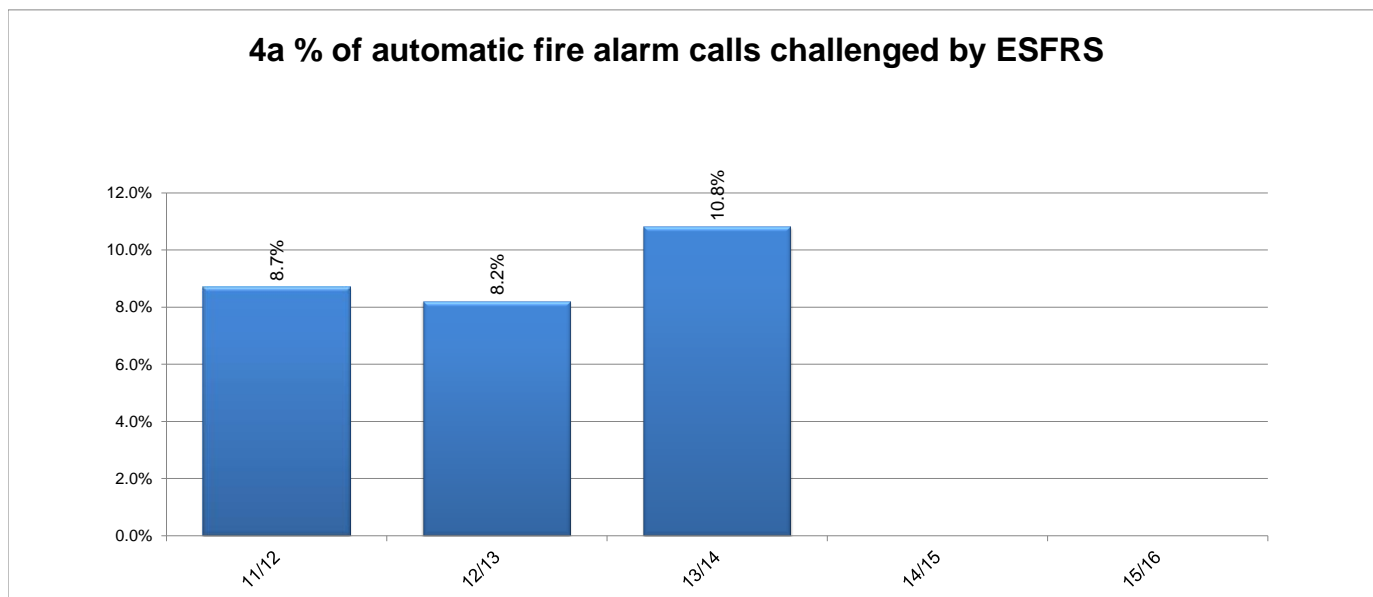
Responsible: Head of Community Risk Management

Director's comments: Frozen at 32%.

4b

% of automatic fire alarm calls challenged by ESFRS

	11/12	12/13	13/14	14/15	15/16
Actual / Projected	8.7%	8.2%	10.8%		



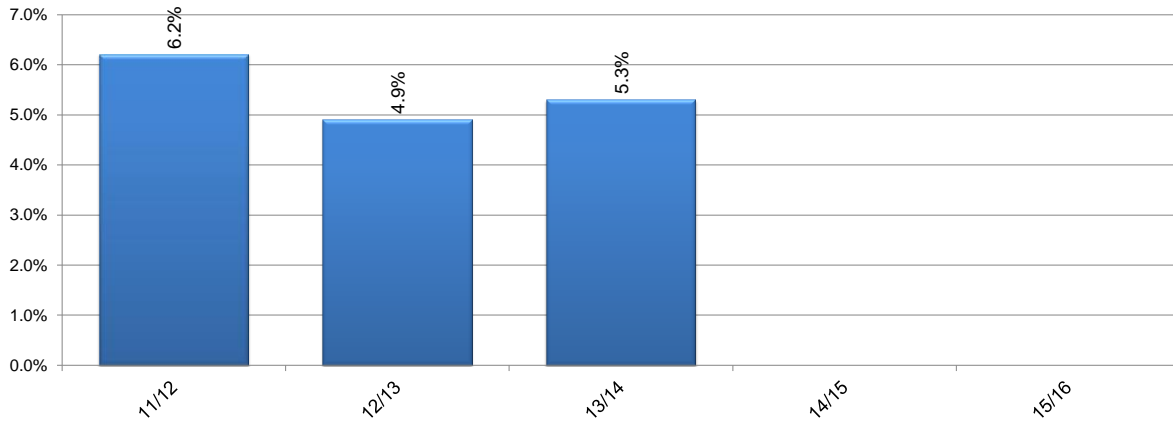
Responsible:	Head of Community Risk Management
Director's comments:	This is a measure of performance and no target has been set.

4c

% of automatic fire alarm calls turned back by ESFRS

	11/12	12/13	13/14	14/15	15/16
Actual / Projected	6.2%	4.9%	5.3%		

4c % of automatic fire alarm calls turned back by ESFRS

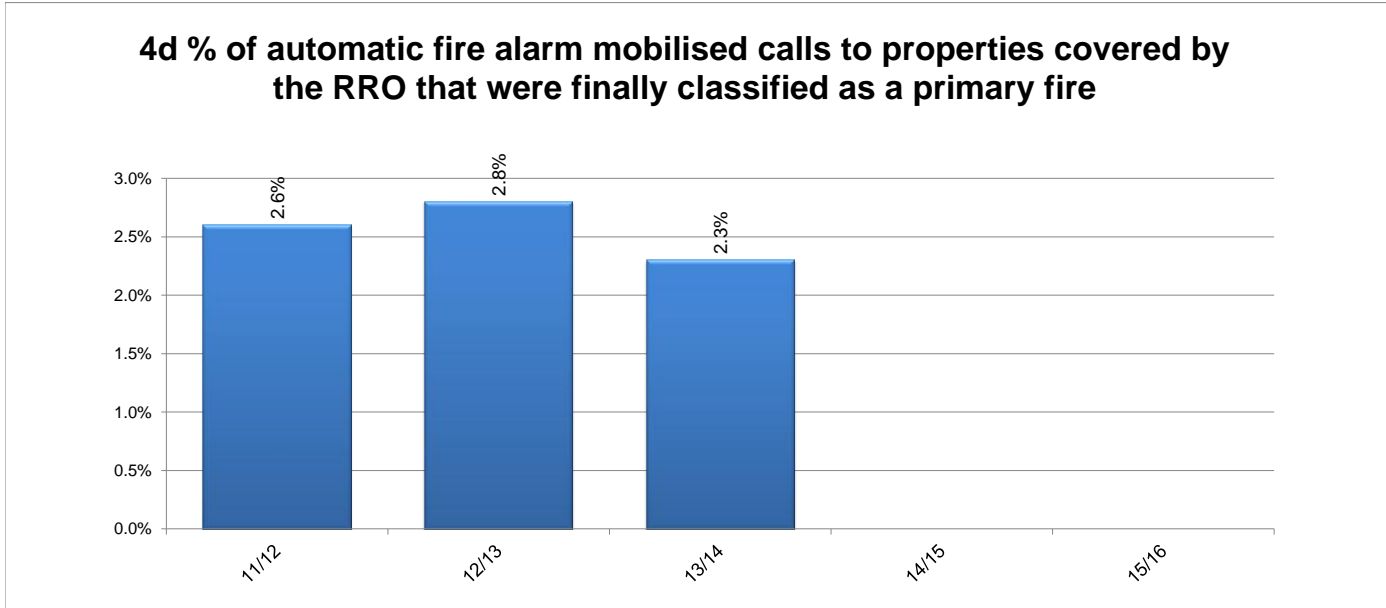


Responsible:	Head of Community Risk Management
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Director's comments:	This is a measure of performance and no target has been set.
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4d % of automatic fire alarm mobilised calls to properties covered by the RRO that were finally classified as a primary fire

	11/12	12/13	13/14	14/15	15/16
Actual / Projected	2.6%	2.8%	2.3%		



Responsible: Head of Community Risk Management

Director's comments: It is proposed that this indicator is reported as a measure in 2013/14.