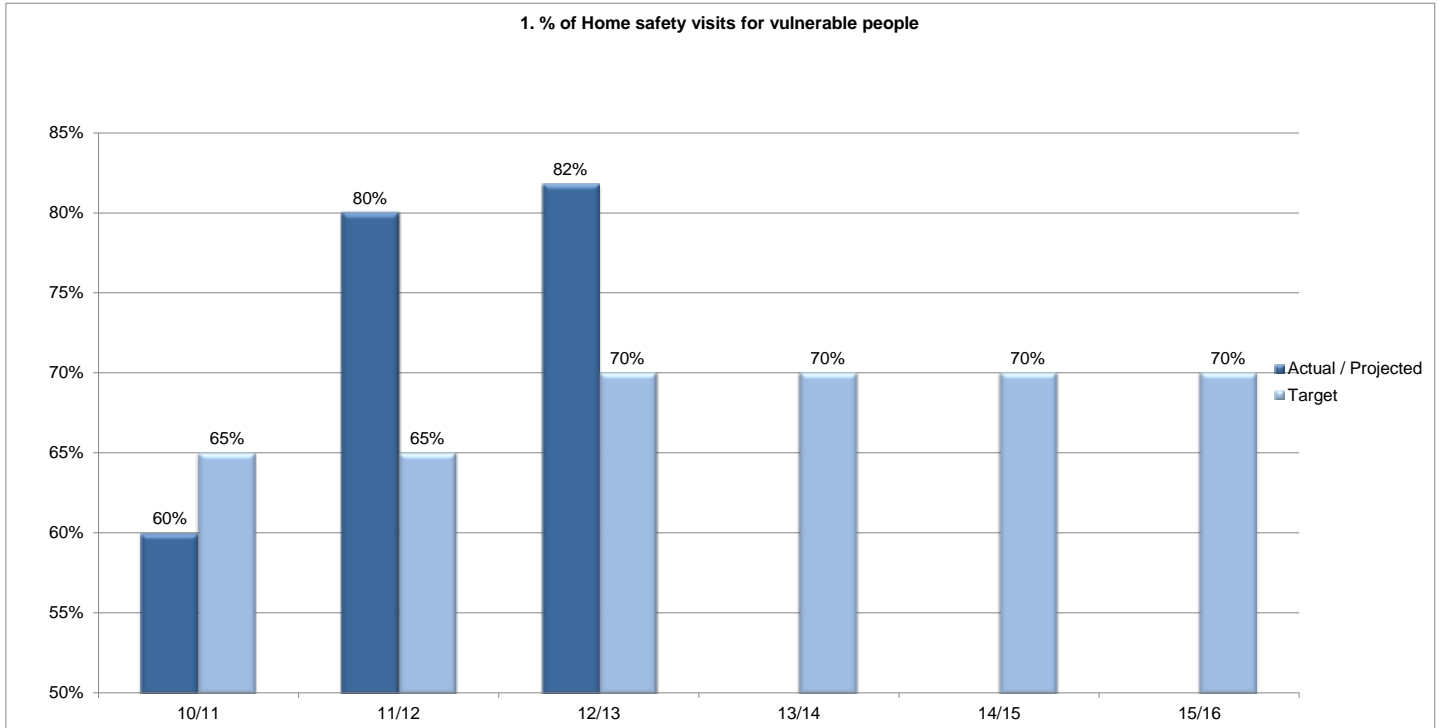


# Appendix 2

## 1

### % of HSV's to vulnerable people

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	60%	80%	82%			
Target	65%	65%	70%	70%	70%	70%



proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
Original target	65%	65%	65%	65%	65%	65%
proposed target	65%	65%	70%	70%	70%	70%

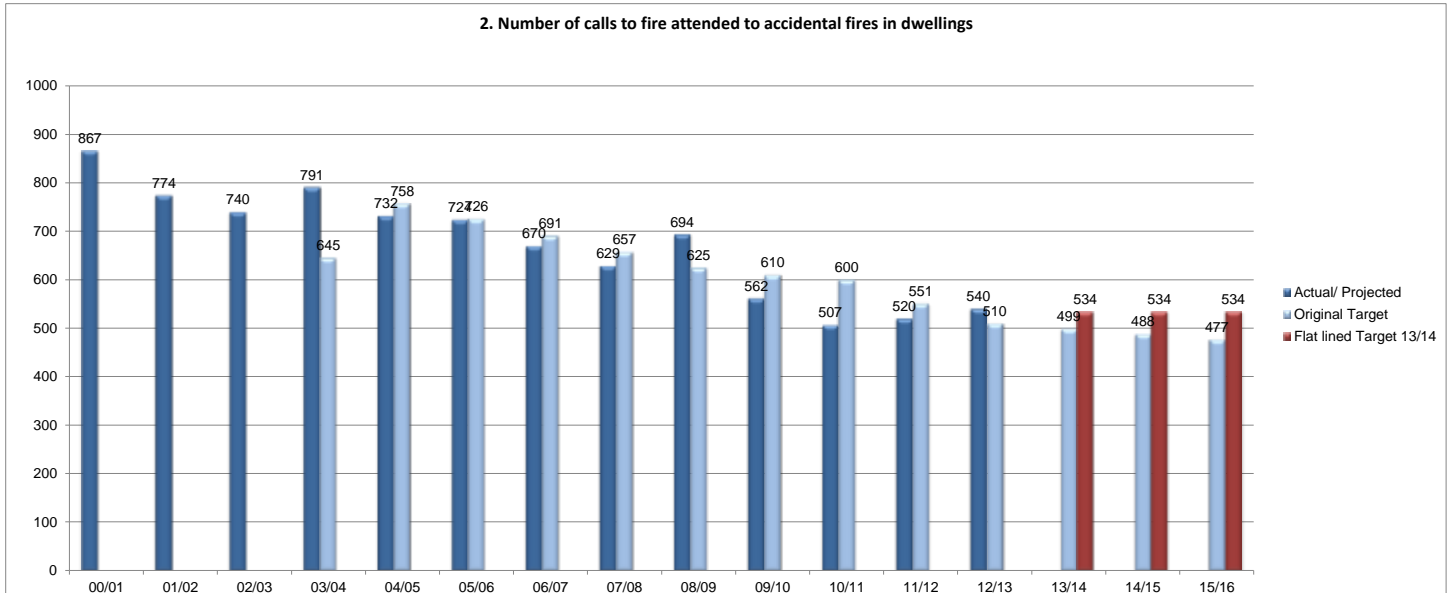
Responsible:	Director of Response & Resilience
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Director's comments:	The target for HSV's delivered to vulnerable people for 2013/14 will stay the same. Therefore 7,000 HSVs of the 10,000 target will need to be delivered to the vulnerable members of our community to achieve the 2013/14 and 2014/15 proposed targets.
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## 2 Number of calls to fire attended: accidental fires in dwellings

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual/Projected	867	774	740	791	732	724	670	629	694	562	507	520	540			
Target				645	758	726	691	657	625	610	600	551	510	534	534	534

2. Number of calls to fire attended to accidental fires in dwellings



### proposed targets

reduction	09/10 baseline	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16	FG2 top 25%	FRS top 25%
15%	562	477	11 from 12/13	551	510	499	488	477	450	412
5%	562	534	Nil (from 2013/14)	551	510	534	534	534	450	412

Responsible: Director of Response & Resilience

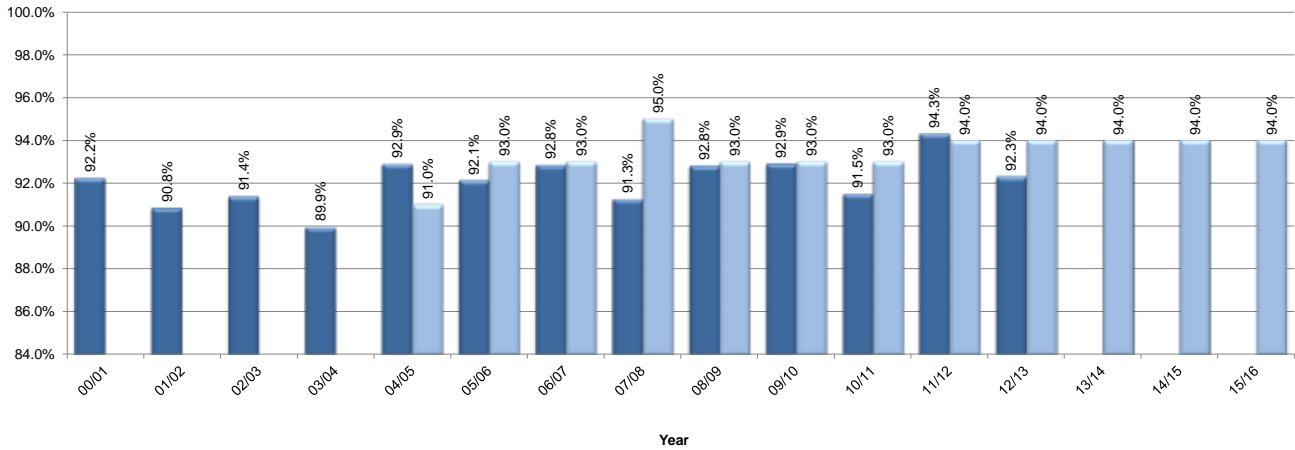
**Director's comments:** In 2012/13, a 15% reduction was introduced up to 2015/16. As mentioned in previous performance and target setting reports, performance is beginning to plateau in accidental dwelling fires. Bearing in mind that the population profile is set to increase as research carried out for the DCLG by Entech shows that for social housing you are likely to see an increase in fires of between 1 per 650 to 1,000 number of people. (See Thames Gateway & sprinklers report page 113) this means that the Service could see an additional increase from between 4 and 6 per year. We are also being mindful of the results of the consultation on our latest Medium Term Plan which set our strategic aims within the limits of reducing available resources and the strategic resources gap facing the Service. We are proposing that this indicator is flat-lined at the current projected performance. This will represent a 5% drop for the five year target that commenced in 2011/12.

### 3

## Accidental fire in dwellings confined to room of origin

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	92.2%	90.8%	91.4%	89.9%	92.9%	92.1%	92.8%	91.3%	92.8%	92.9%	91.5%	94.3%	92.3%			
Target					91.0%	93.0%	93.0%	95.0%	93.0%	93.0%	93.0%	94.0%	94.0%	94.0%	94.0%	94.0%

3. Accidental fire in dwellings confined to room of origin



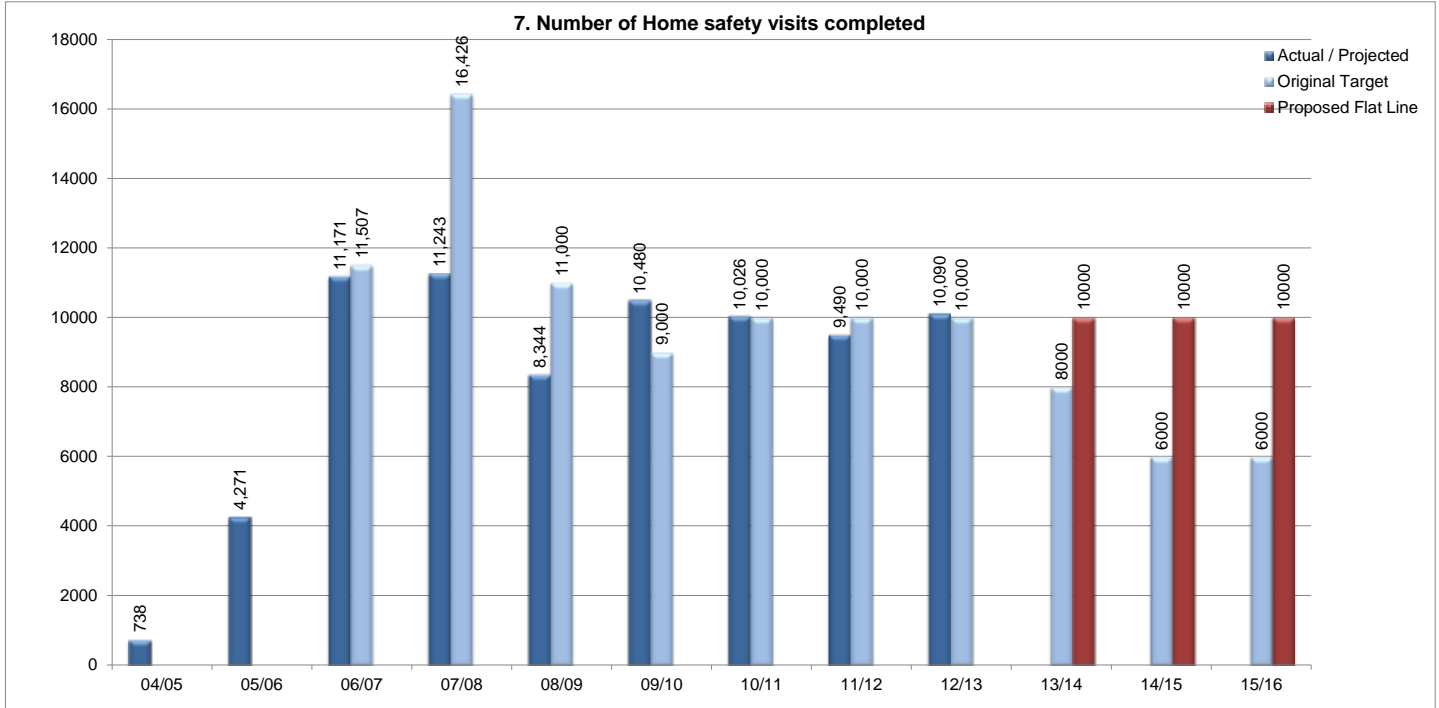
proposed targets									FG2 top 25%	FRS top 25%
reduction	5 year average	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16		
Original	92.4%	94.0%	N/a	94.0%	94.0%	94.0%	94.0%	94.0%	N/a	N/a

**Responsible:** Director of Response & Resilience

**Director's comments:** Stays the same at 94% for the 5 year period.

# 7 Number of Home Safety Visits Completed

	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	738	4,271	11,171	11,243	8,344	10,480	10,026	9,490	10,090			
Target Number			11,507	16,426	11,000	9,000	10,000	10,000	10,000	10,000	10,000	10,000

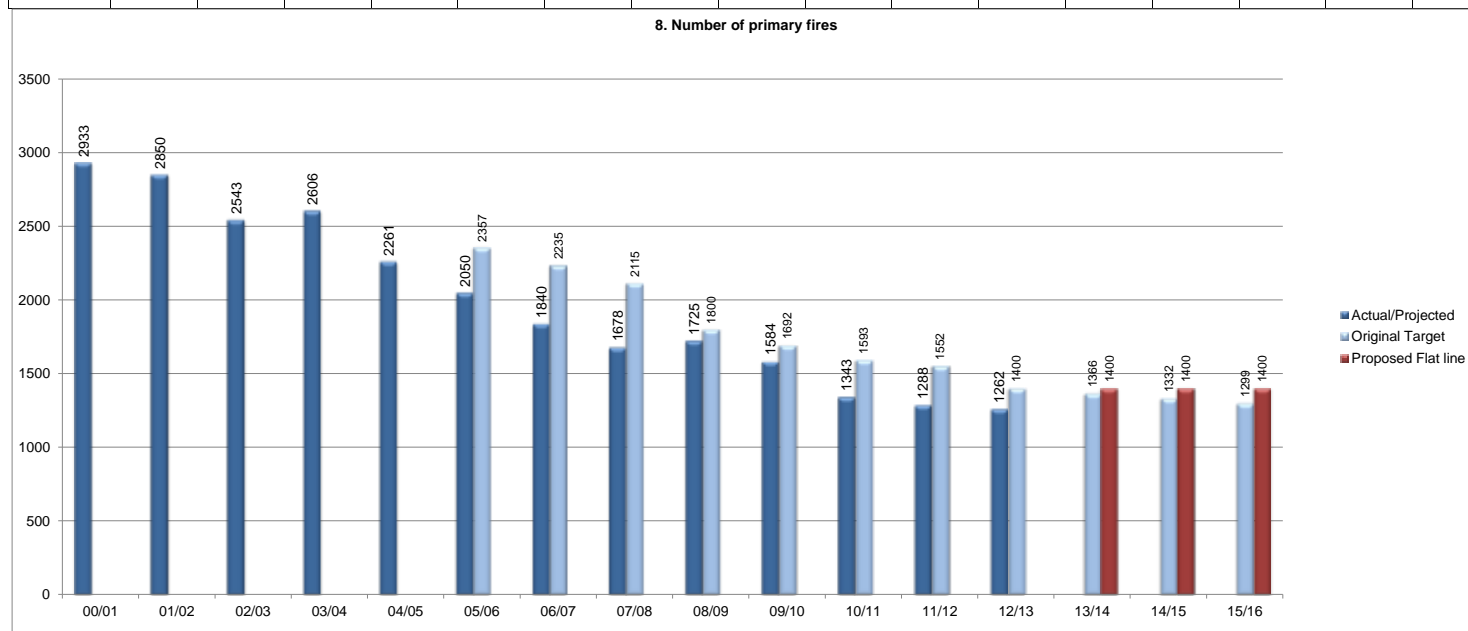


**Responsible:** Director of Response & Resilience

**Director's comments:** It had previously been agreed to reduce this target to 8,000 HVS per year. However, due to the results of the Medium Term Plan consultation where the public focus groups asked that prevention work in the community be protected, it has been decided to maintain the number of HSVs that we complete at 10,000 per year. The public focus groups' main conclusions were that "ESFRS should pursue a balanced approach, giving recognition to at least three of the main ways forward". The public's main priorities are for ESFRS to consider more economical duty systems and to raise ESFRS council tax; they do not want to see fire engines reduced and response times lengthened; but they do want to protect preventive work in the community, albeit in a more targeted and economical manner. Therefore, it is proposed that the target for HVS's for 2013/14 and 2014/15 will remain at the current 2012/13 target of 10,000.

## 8 Number of primary fires

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual/Projected	2933	2850	2543	2606	2261	2050	1840	1678	1725	1584	1343	1288	1262			
Target Number						2357	2235	2115	1800	1692	1593	1552	1400	1400	1400	1400



proposed targets										
reduction	09/10 baseline	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16	FG2 top 25%	FRS top 25%
18%	1584	1299	34 (from 12/13)	1552	1400	1366	1332	1299	1312	1335
12%	1584	1400	Nil (from 13/14)	1552	1400	1400	1400	1400	1312	1335

Responsible: Director of Response & Resilience

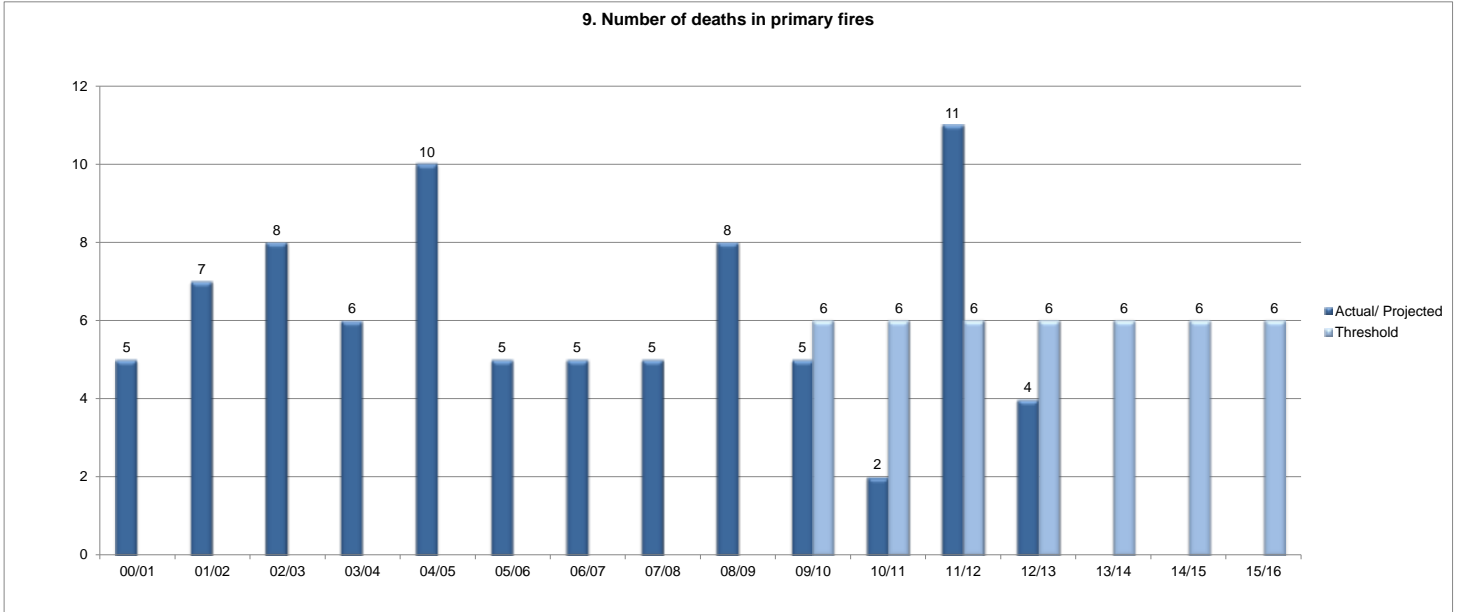
Level of Target required: 12% If Other please state in comment box below

**Director's comments:** The original five year target was set at 10% in 2011/12 and revised to 18% in 2011/12 due to a continuing downward trend. Bearing in mind that the population profile is set to increase as research carried out for the DCLG by Entech shows that for social housing you are likely to see an increase in fires of between 1 per 650 to 1,000 number of people. (See Thames Gateway & sprinklers report page 113) this means that the Service could see an additional increase from between 4 and 6 per year. We are also being mindful of the results of the consultation on our latest Medium Term Plan which set our strategic aims within the limits of reducing available resources and the strategic resources gap facing the Service. It is felt prudent this indicator is flat-lined at the 2012/13 targets for the foreseeable future as even these will prove to be exacting targets. The proposed target for primary fires for 2013/14 will remain at 1,400. This will produce a 12% drop in primary fires over the original 5 year period that commenced in 2011/12.

# 9 Number of deaths in primary fires

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual/Projected	5	7	8	6	10	5	5	5	8	5	2	11	4			
Threshold										6	6	6	6	6	6	6

9. Number of deaths in primary fires



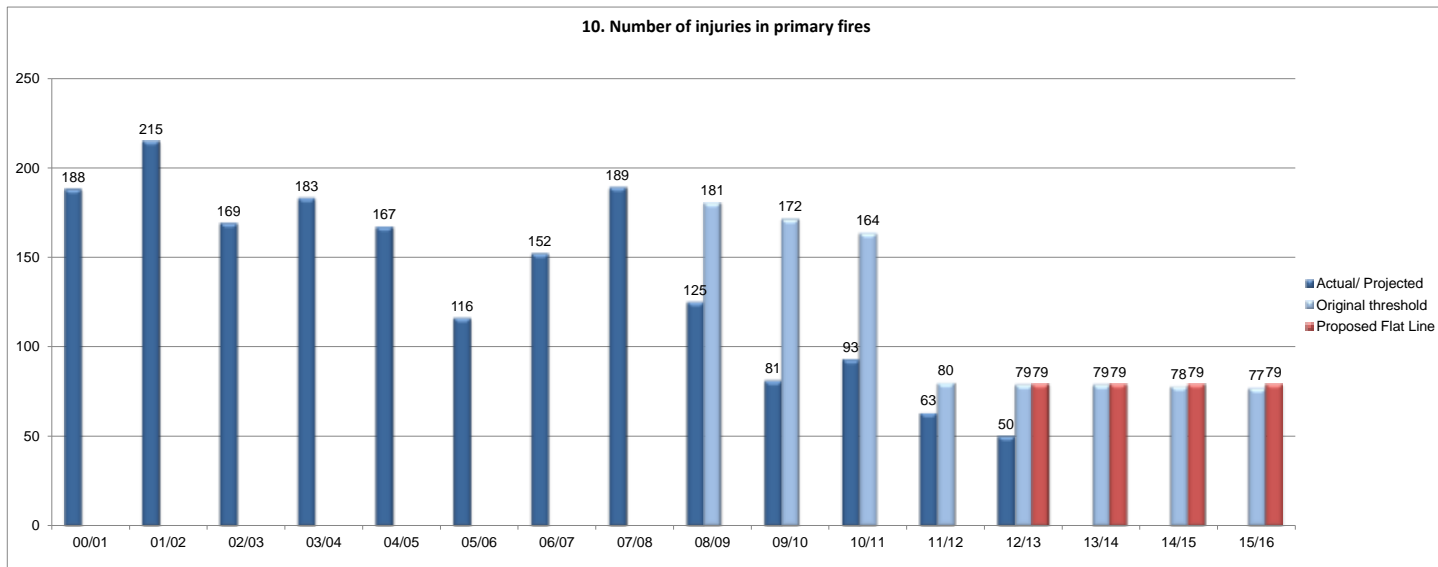
proposed threshold										FG2 top 25%	FRS top 25%
reduction	5 year average	5 year threshold value	annual reduction	threshold 11/12	threshold 12/13	threshold 13/14	threshold 14/15	threshold 15/16			
N/a	N/a	6	N/a	6	6	6	6	6	N/a	N/a	

**Responsible:** Director of Response & Resilience

**Director's comments:** To stay at 6 per year. This is not a target, but as agreed by the Panel last year, a threshold based upon fatality outcomes over a number of years. Clearly any death is one too many if it could have been avoided.

# Number of injuries in primary fires

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual/ Projected	188	215	169	183	167	116	152	189	125	81	93	63	50			
Original threshold									181	172	164	80	79	79	79	79



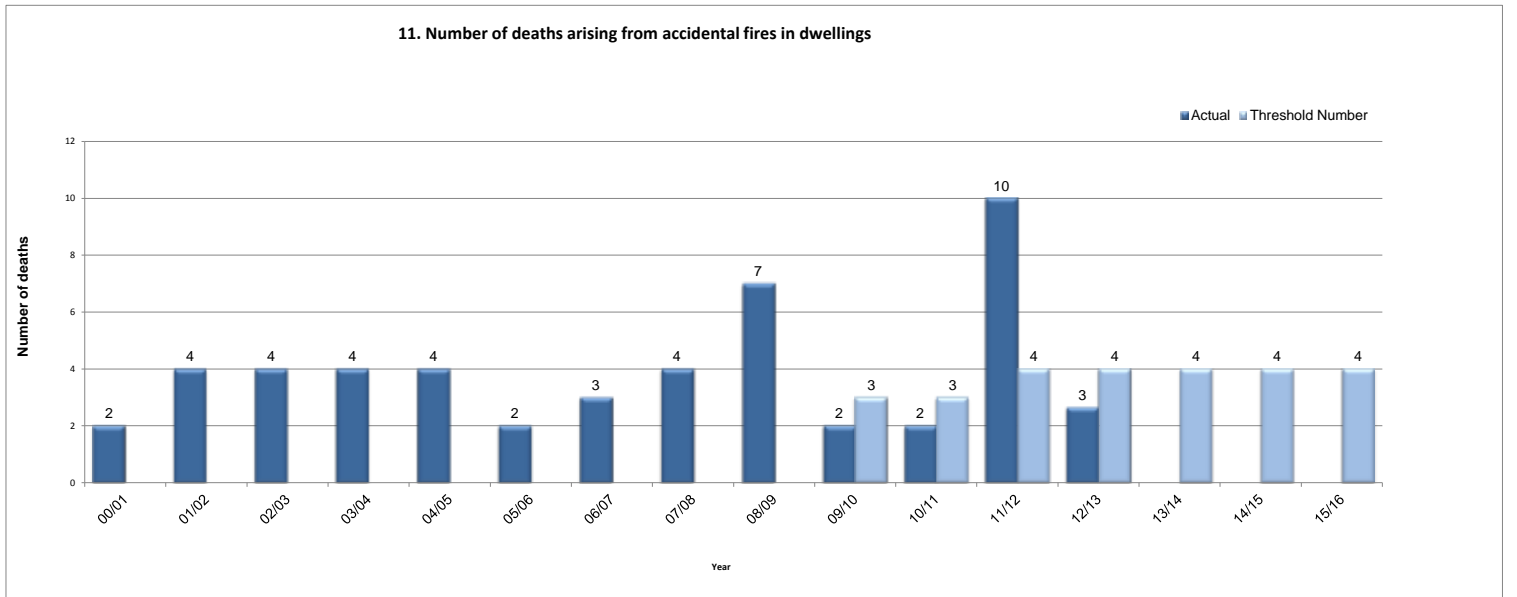
proposed threshold										
reduction	2009/10 Baseline	5 year threshold value	annual reduction	threshold 11/12	threshold 12/13	threshold 13/14	threshold 14/15	threshold 15/16	FG2 top 25%	FRS top 25%
5%	81	77	1	80	79	79	78	77	N/a	N/a
2.5%	81	79	Nil (from 2013/14)	80	79	79	79	79	N/a	N/a

Responsible: Director of Response & Resilience

**Director's comments:** A 5% reduction was proposed in 2011/12 over the five years to 2015/16. Bearing in mind the strategic resources gap and the outcomes of the MTFP consultations we are proposing that this indicator is flat-lined at the 2012/13 threshold for the foreseeable future as even these will prove to be exacting. Therefore, the 2013/14 threshold for injuries in primary fires will remain at 79. This will produce a 2.5% drop in injuries over the original 5 year period that commenced in 2011/12.

# 11 Number of deaths arising from accidental fires in dwellings

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual	2	4	4	4	4	2	3	4	7	2	2	10	3			
Threshold Number										3	3	4	4	4	4	4



proposed threshold									FG2 top 25%	FRS top 25%
reduction	5 year average	5 year threshold value	annual reduction	threshold 11/12	threshold 12/13	threshold 13/14	threshold 14/15	threshold 15/16		
N/a	N/a	4	N/a	4	4	4	4	4	N/a	N/a

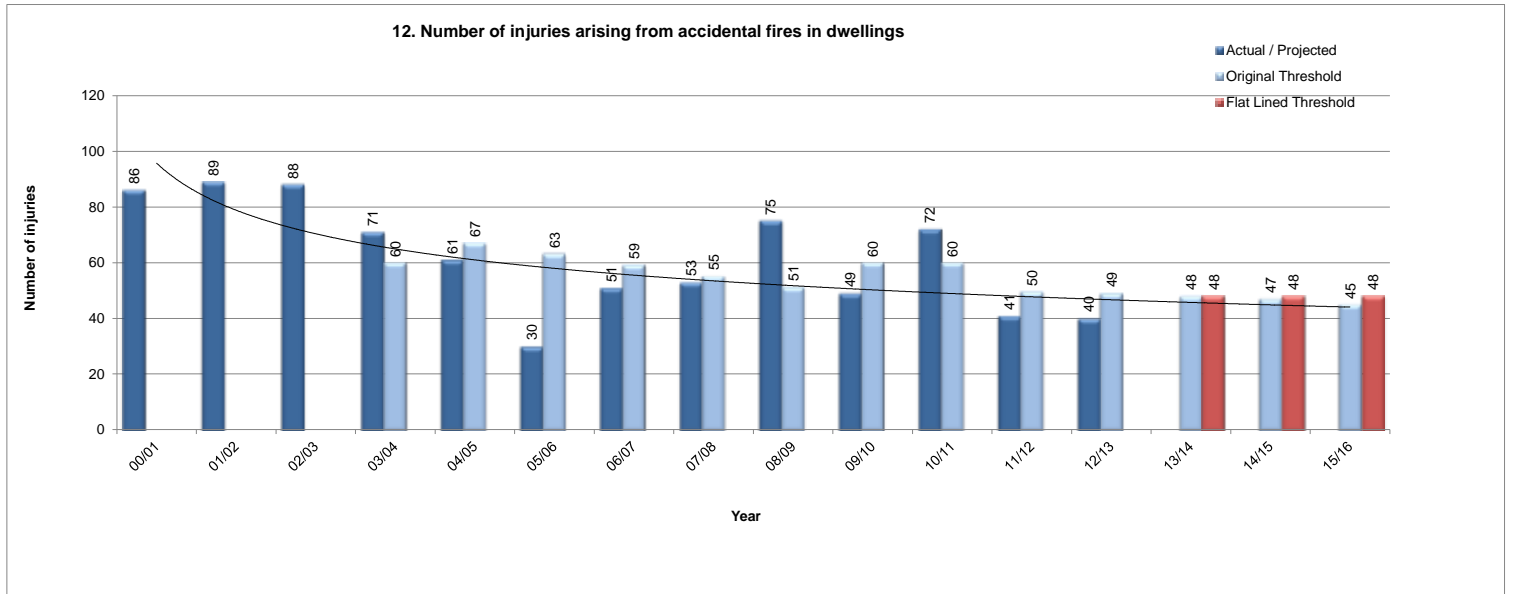
**Responsible:** Director of Response & Resilience

**Director's comments:** To stay at 4 per year.



## 12 Number of injuries arising from accidental fires in dwellings

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	86	89	88	71	61	30	51	53	75	49	72	41	40			
Threshold				60	67	63	59	55	51	60	60	50	49	48	48	48



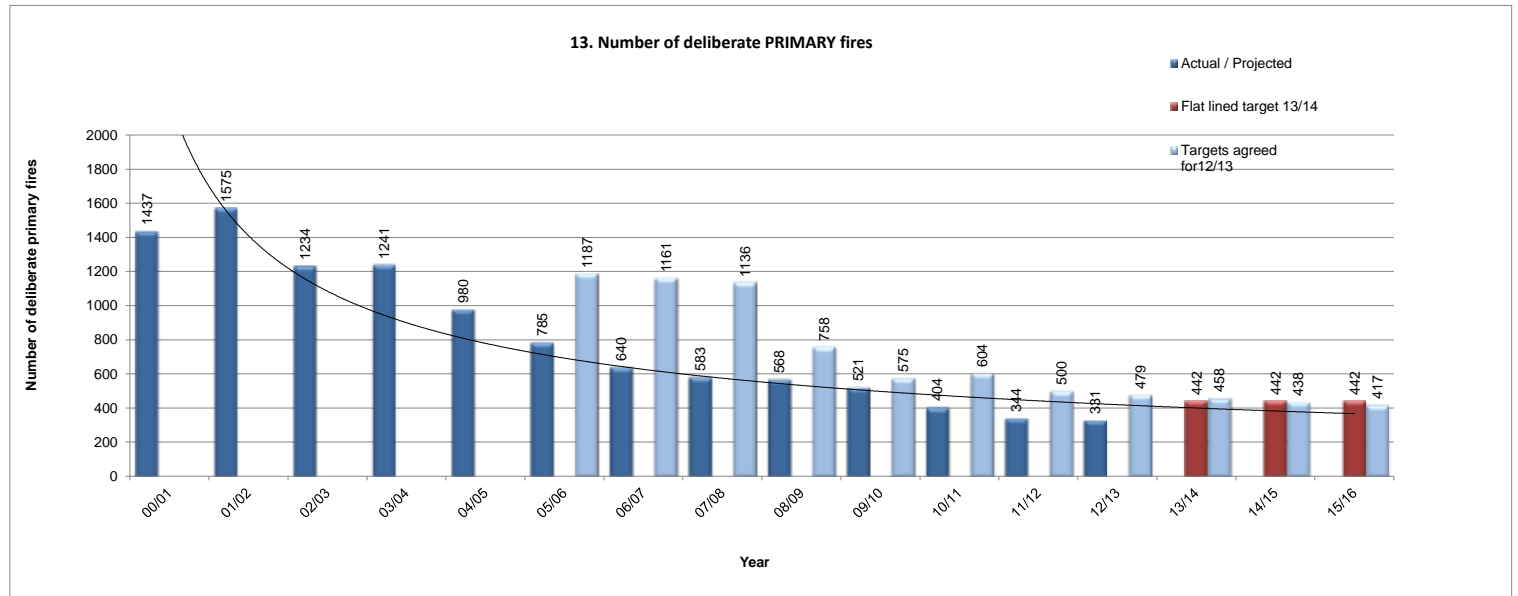
proposed threshold										
reduction	5 year average	5 year threshold value	annual reduction	threshold 11/12	threshold 12/13	threshold 13/14	threshold 14/15	threshold 15/16	FG2 top 25%	FRS top 25%
10%	51	45	1	50	49	48	47	45	N/a	N/a
5%	51	48	nil (from 2013/14)	50	49	48	48	48	N/a	N/a

Responsible: Director of Response & Resilience

Director's comments: In 2011/12 a 10% reduction over five years had been agreed. Bearing in mind the strategic resources gap and the outcomes of the MTFP consultations we are proposing that this indicator is flat lined at 48 injuries as the average performance from 2009/10 is 51 injuries. This will produce a 5% drop in injuries over the original 5 year period that commenced in 2011/12.

# 13 Number of deliberate PRIMARY fires

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	1437	1575	1234	1241	980	785	640	583	568	521	404	344	331			
Target						1187	1161	1136	758	575	604	500	479	442	442	442



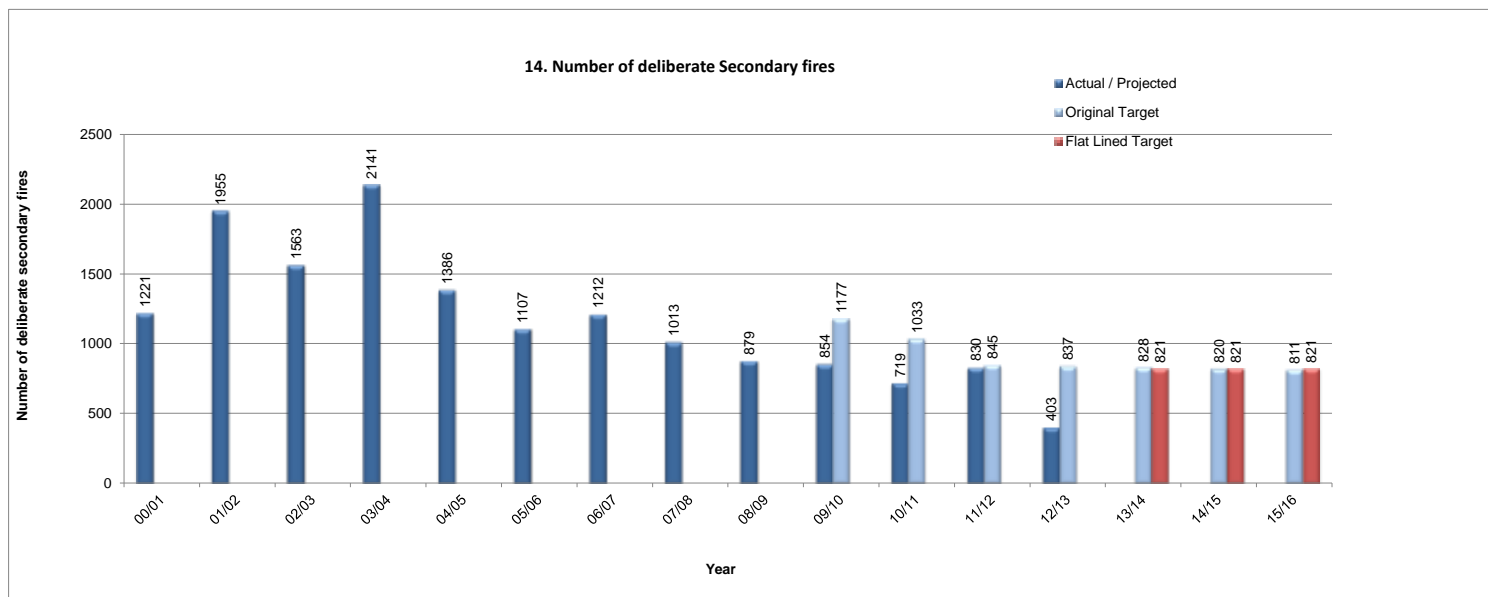
proposed targets										
reduction	09/10 baseline	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16	FG2 top 25%	FRS top 25%
Proposed 20%	521	417	21 (from 12/13)	500	479	458	438	417	437	434
Proposed 15%	521	442	Nil (from 13/14)	500	479	442	442	442	437	434

Responsible: Director of Response & Resilience

**Director's comments:** In 2011/12, a 10% reduction was proposed over the five years and performance continued its downward trend and a 20% decrease up to 2015/16 was proposed. Bearing in mind the strategic resources gap and the outcomes of the MTFP consultations, we are proposing that this indicator is flat lined at 442 per year which would produce a 15% drop up to 2015/16.

# 14 Number of deliberate Secondary fires

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	1221	1955	1563	2141	1386	1107	1212	1013	879	854	719	830	403			
Original Target										1177	1033	845	837	821	821	821



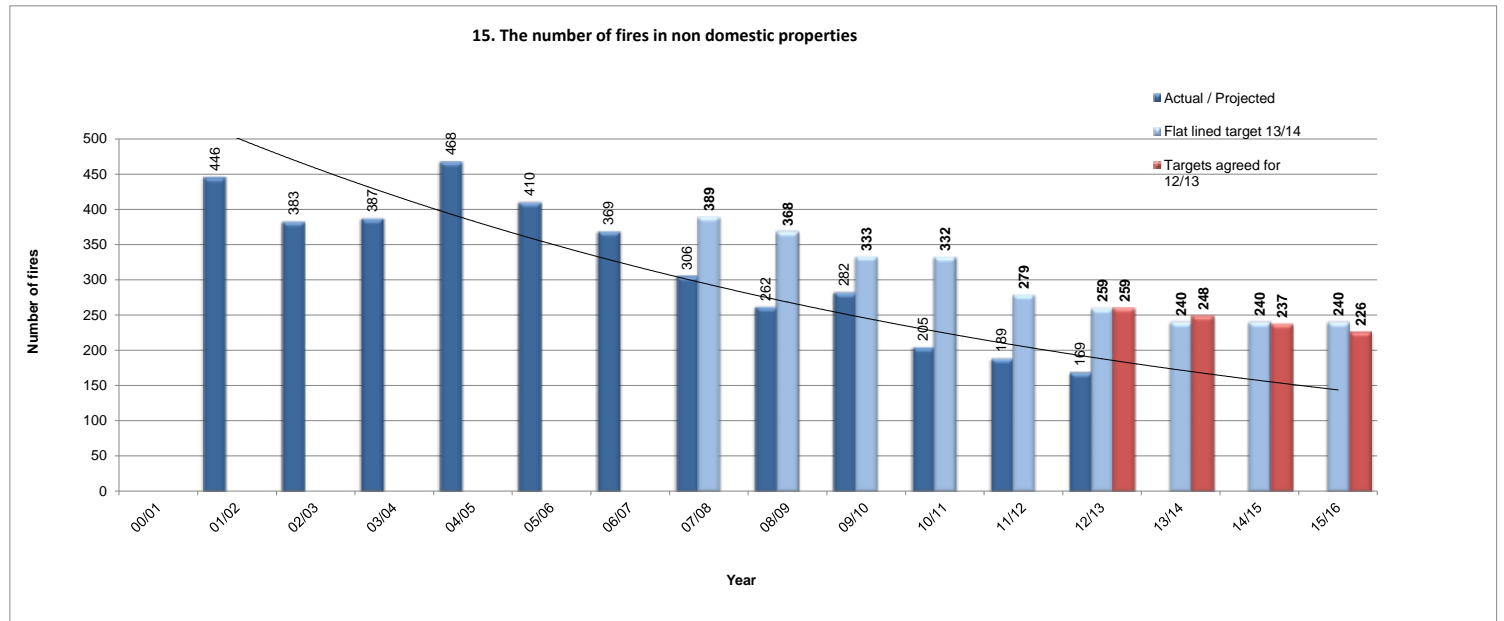
proposed targets									FG2 top 25%	FRS top 25%
reduction	09/10 baseline	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16		
5%	854	811	9	845	837	828	820	811	591	660
4%	854	837	Nil (after 2012/13)	845	837	821	821	821	591	660

**Responsible:** Director of Response & Resilience

**Director's comments:** Research carried out by the Arson Control Forum shows over the previous 30 years a strong correlation between the number of secondary fires and the average temperature. Our own figures mirror the temperature fluctuations and it is felt that the projected year end figure of 403 fires has been affected by the highest levels of rain fall East Sussex and the City has seen over the last seven years and is against recent trends. As we must bear in mind the strategic resources gap and the outcomes of the MTFP consultations we are proposing that this indicator is flat-lined at 821 fires, as the four year average before this year is 821. This will produce a 4% drop in deliberate secondary fires over the original 5 year period that commenced in 2011/12.

# 15 The number of fires in non domestic properties

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		446	383	387	468	410	369	306	262	282	205	189	169			
Target								389	368	333	332	279	259	240	240	240



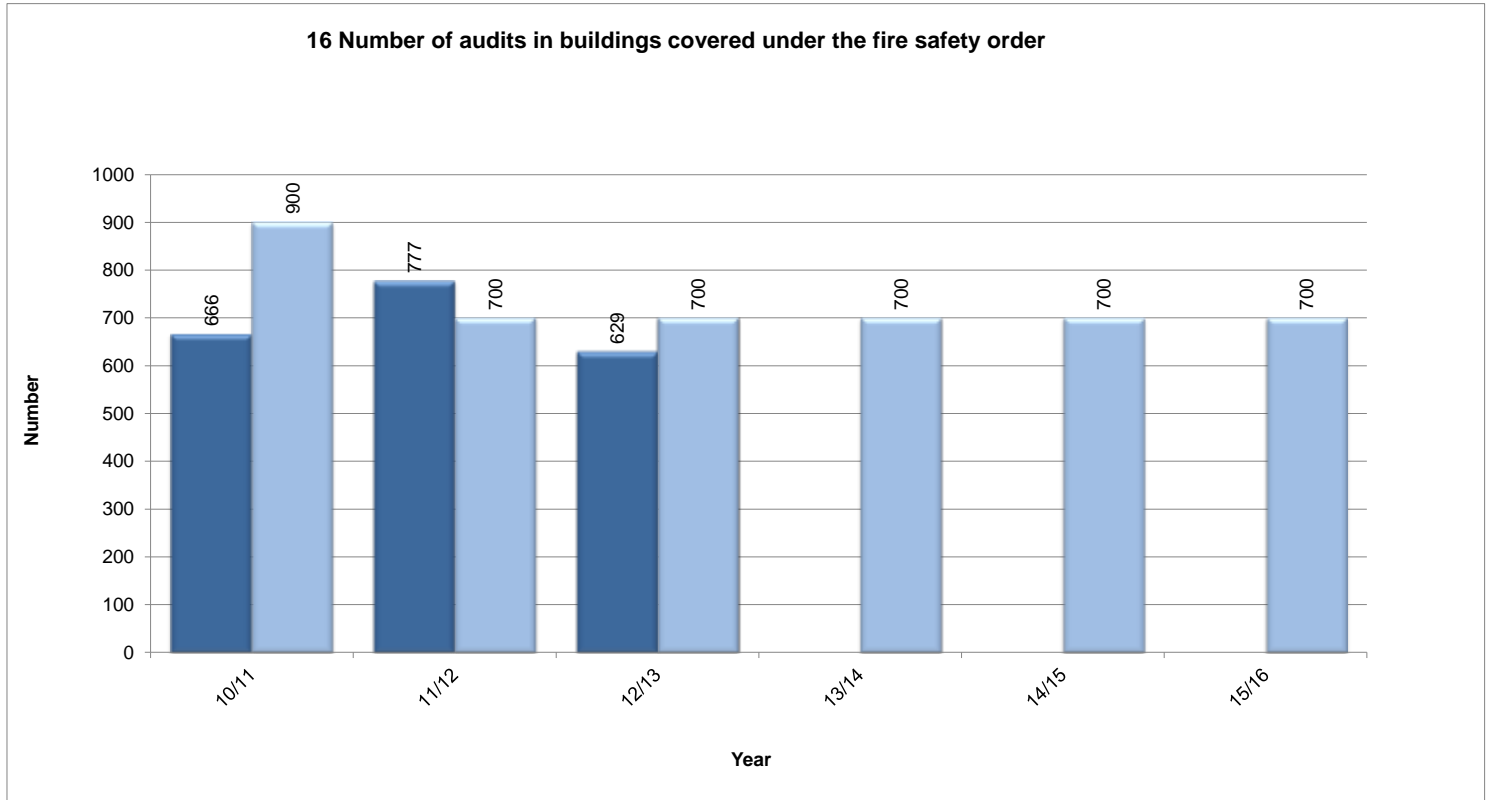
proposed targets										
reduction	09/10 baseline	5 year target value	annual reduction	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16	FG2 top 25%	FRS top 25%
Proposed 20%	09/10	226	11 from 2012/13	279	259	248	237	226	N/a	N/a
Proposed 15%	282	240	Nil (from 2013/14)	279	259	240	240	240	N/a	N/a

**Responsible:** Director of Prevention & Protection

**Director's comments:** In 2011/12, a 5% reduction had been proposed over the five year period. This target was revised for 2012/13 based on continuing good performance, to a 20% decrease up to 2015/16. As we must bear in mind the strategic resources gap and the outcomes of the MTFP consultations, we are proposing that this indicator is flat-lined at 240 fires this will produce a 15% drop up to 2015/16.

# Number of audits in buildings covered under the fire safety order

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	666	777	629			
Target	900	700	700	700	700	700



proposed targets						
Increase	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
	666	700	700	700	700	700

**Responsible:** Director of Prevention & Protection

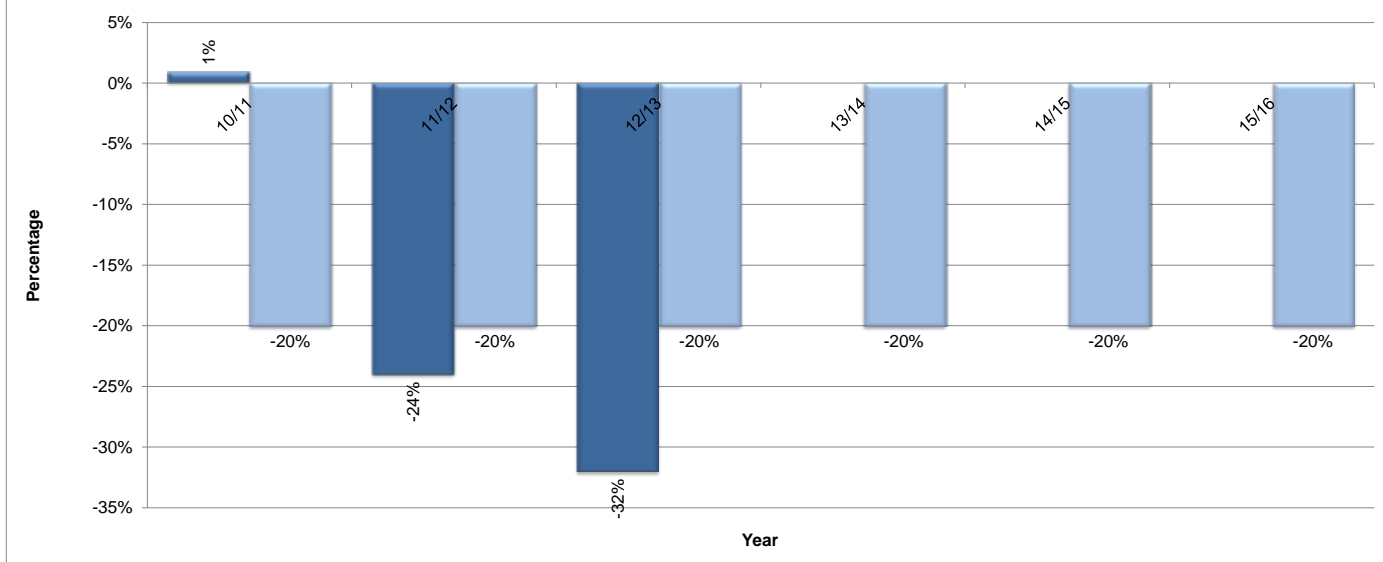
**Director's comments:** Target remains at 700.

# 4a

## Reduction of automatic fire alarms

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	1%	-24%	-32%			
Target	-20%	-20%	-20%	-20%	-20%	-20%

4a. Reduction of automatic fire alarms



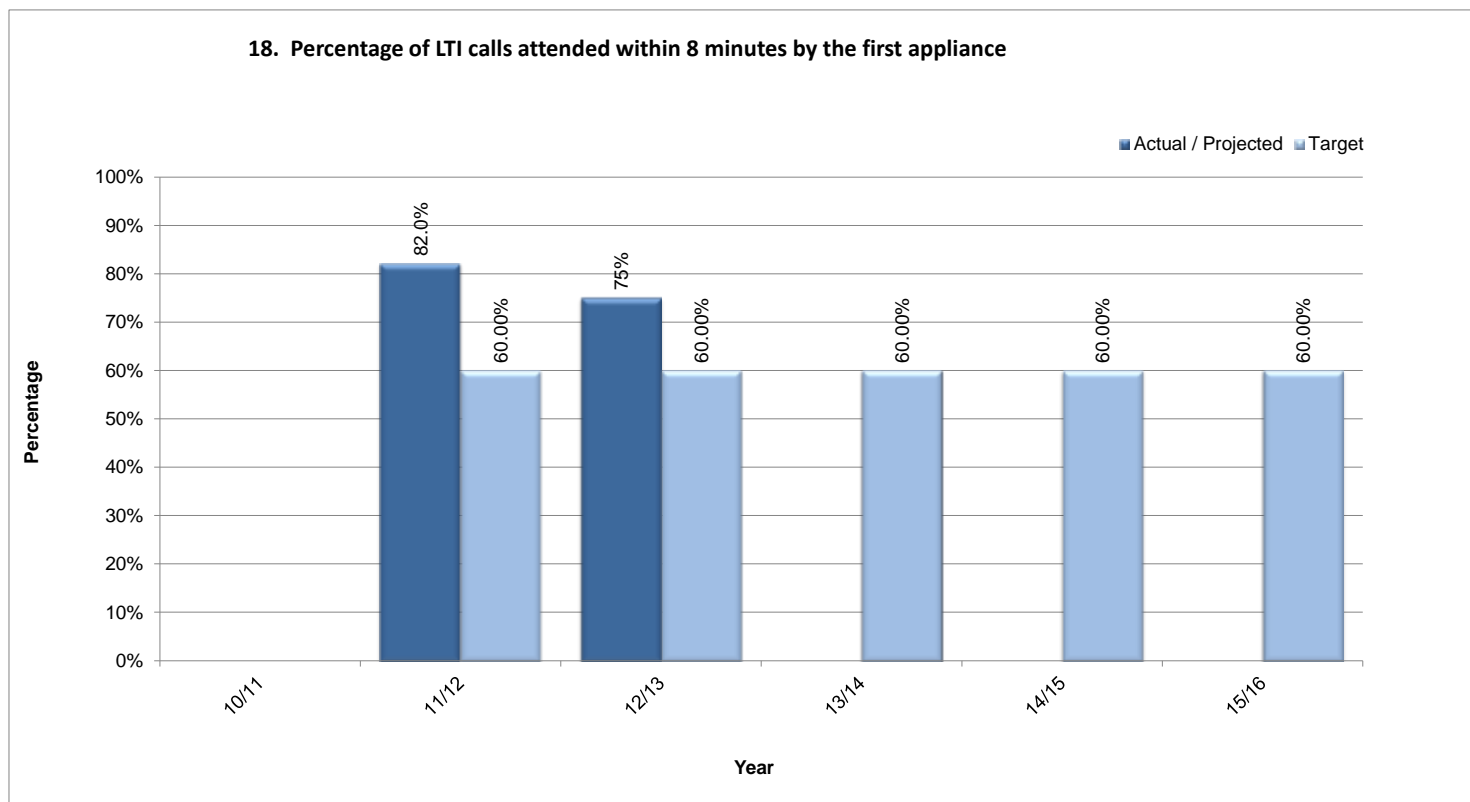
proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
-20%	101%	-20%	-20%	-20%	-20	-20

**Responsible:** Director of Prevention & Protection

**Director's comments:** This target remains the same at a 20% reduction against the 2010/11 benchmark data.

# Percentage of LTI calls attended within 8 minutes by the first appliance

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		82.0%	75%			
Target		60.00%	60.00%	60.00%	60.00%	60.00%

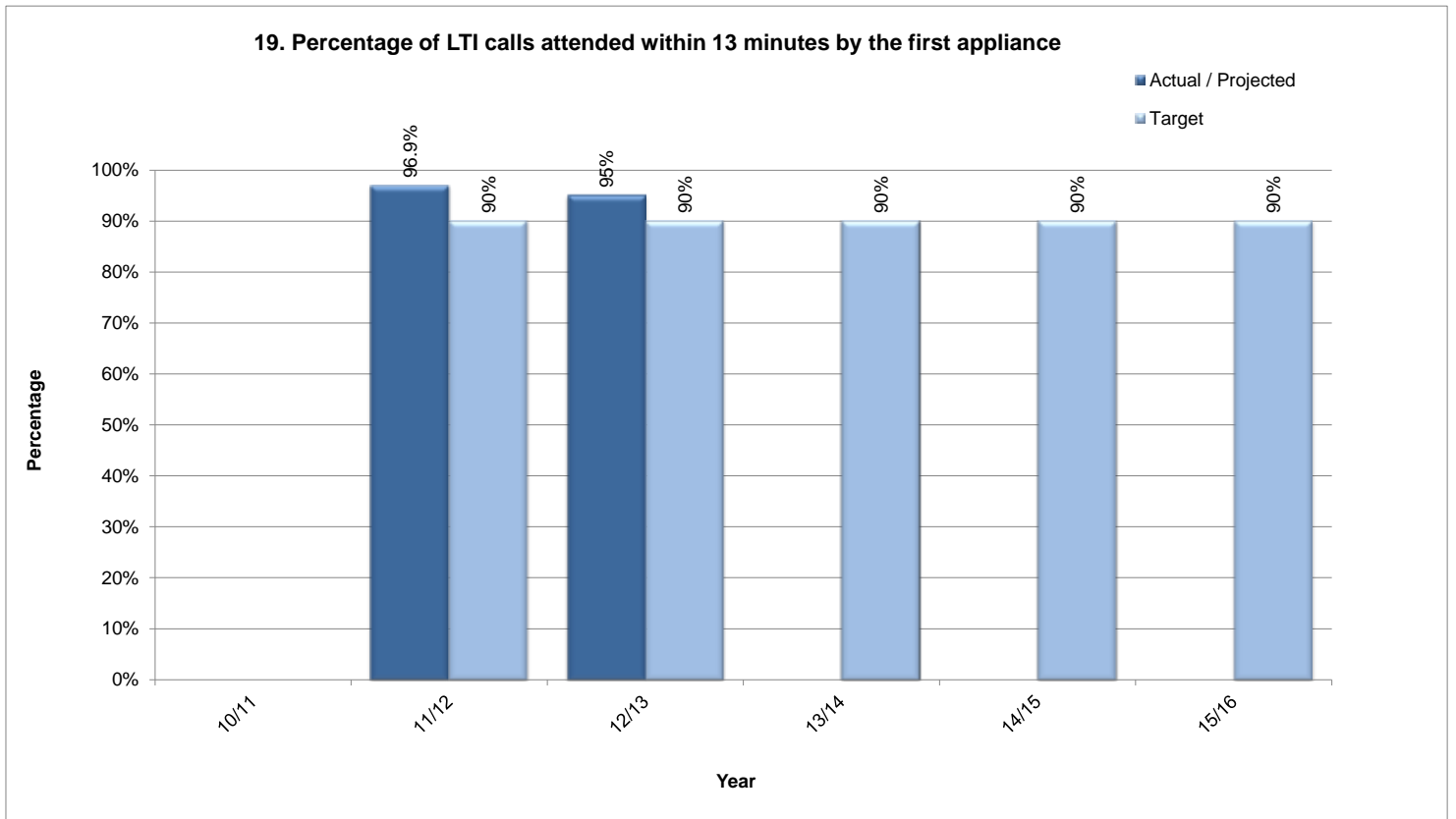


**Responsible:** Director of Response & Resilience

**Director's comments:** Set at 60% for the five year period. This is the IRMP standard introduced as part of the Rural Review 2010.

## Percentage of LTI calls attended within 13 minutes by the first appliance

	10/11	11/12	12/13	13/14	14/15	15/16
<b>Actual / Projected</b>		<b>96.9%</b>	<b>95%</b>			
<b>Target</b>		<b>90%</b>	<b>90%</b>	<b>90%</b>	<b>90%</b>	<b>90%</b>

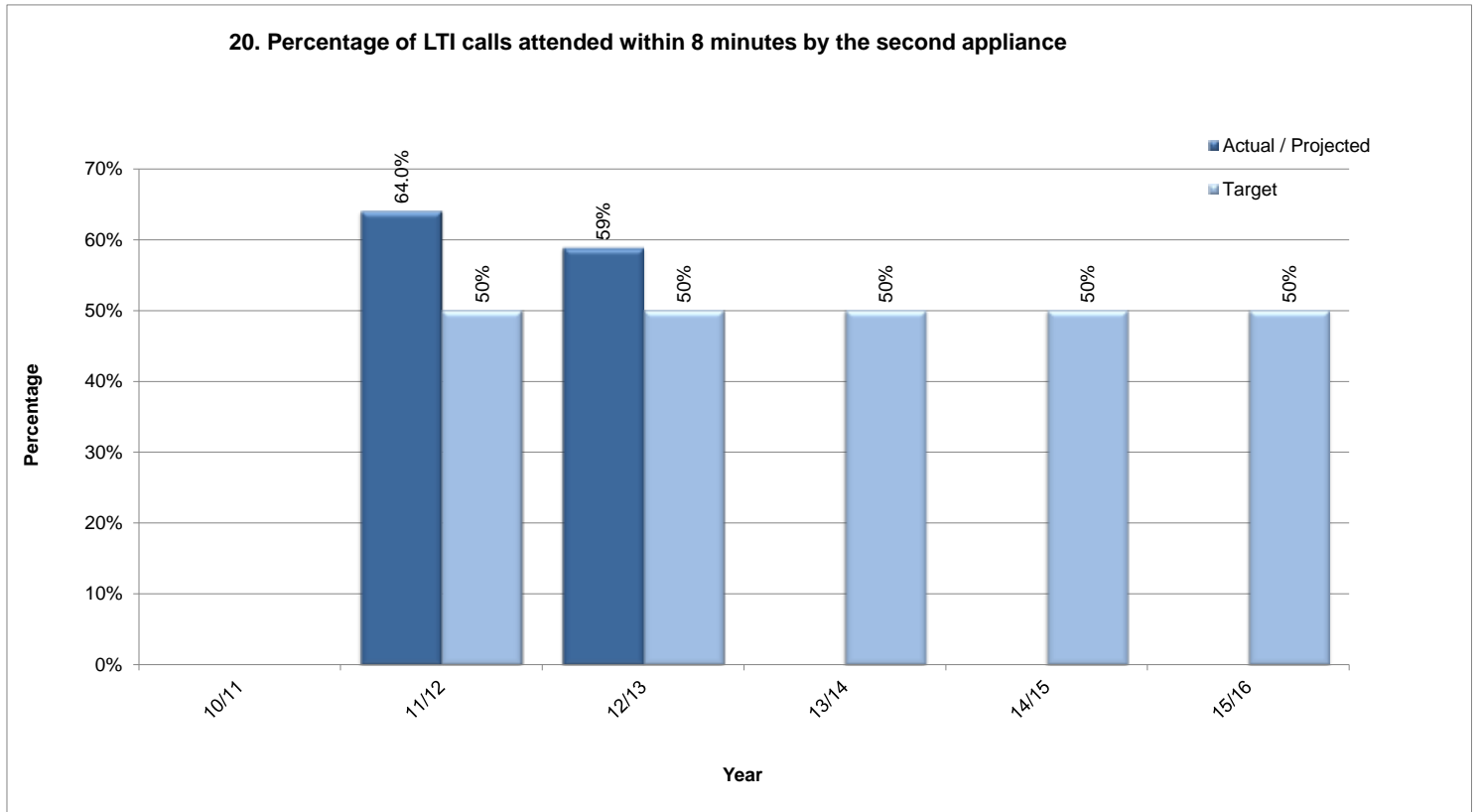


<b>Responsible:</b>	<b>Director of Response &amp; Resilience</b>
<b>Director's comments:</b>	<b>Set at 90% for the five year period. This is the IRMP standard introduced as part of the Rural Review 2010.</b>



## Percentage of LTI calls attended within 8 minutes by the second appliance

	10/11	11/12	12/13	13/14	14/15	15/16
<b>Actual / Projected</b>		<b>64.0%</b>	<b>59%</b>			
<b>Target</b>		<b>50%</b>	<b>50%</b>	<b>50%</b>	<b>50%</b>	<b>50%</b>

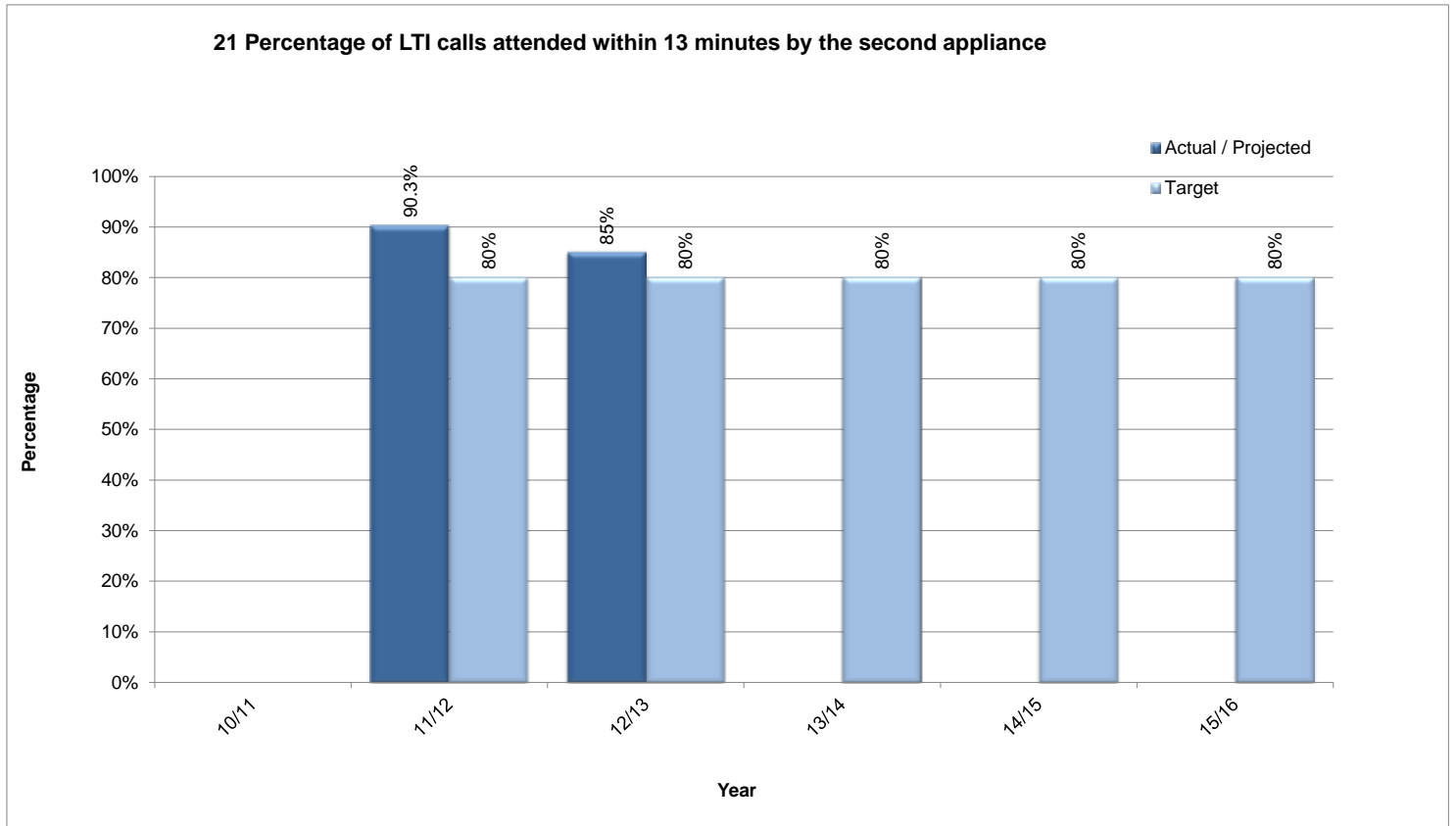


**Responsible:** Director of Response & Resilience

**Director's comments:** Set at 50% for the five year period. This is the IRMP standard introduced as part of the Rural Review 2010.

## Percentage of LTI calls attended within 13 minutes by the second appliance

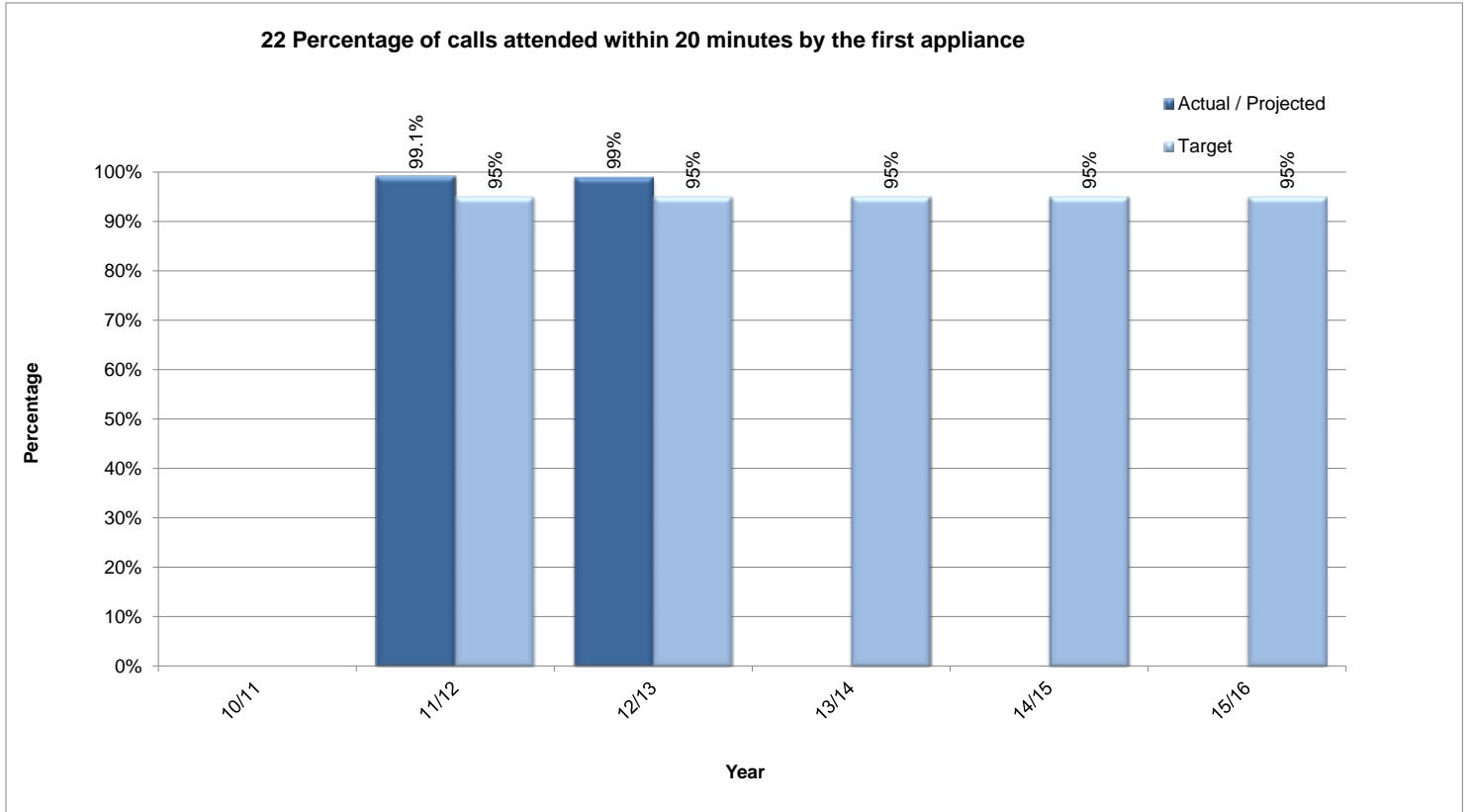
	10/11	11/12	12/13	13/14	14/15	15/16
<b>Actual / Projected</b>		<b>90.3%</b>	<b>85%</b>			
<b>Target</b>		<b>80%</b>	<b>80%</b>	<b>80%</b>	<b>80%</b>	<b>80%</b>



<b>Responsible:</b>	<b>Director of Response &amp; Resilience</b>
<b>Director's comments:</b>	<b>Set at 80% for the five year period. This is the IRMP standard introduced as part of the Rural Review 2010.</b>

## Percentage of calls attended within 20 minutes by the first appliance

	10/11	11/12	12/13	13/14	14/15	15/16
<b>Actual / Projected</b>		<b>99.1%</b>	<b>99%</b>			
<b>Target</b>		<b>95%</b>	<b>95%</b>	<b>95%</b>	<b>95%</b>	<b>95%</b>

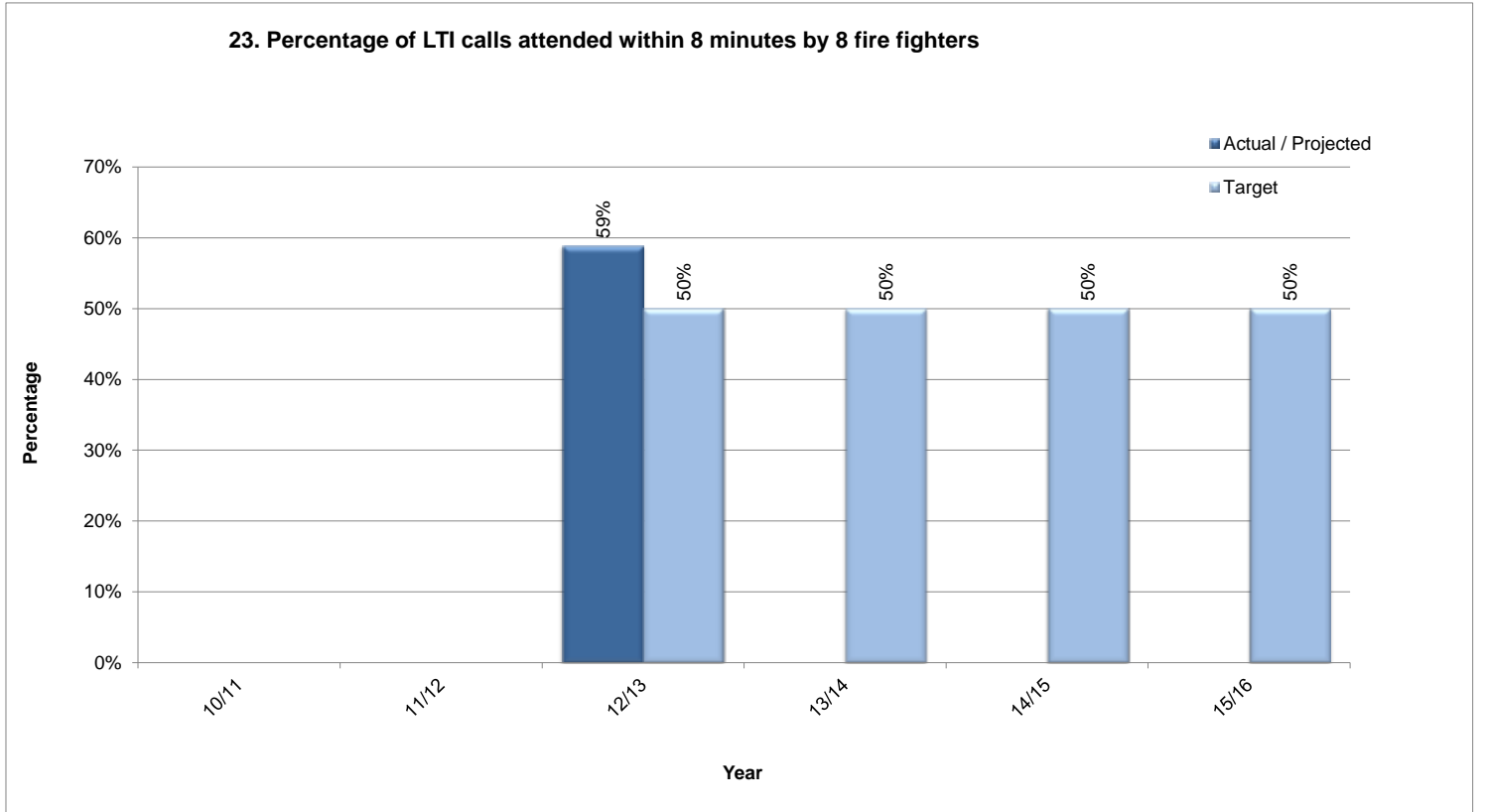


<b>Responsible:</b>	<b>Director of Response &amp; Resilience</b>
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<b>Director's comments:</b>	<b>Set at 95% for the five year period. This is the IRMP standard introduced as part of the Rural Review 2010.</b>
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## Percentage of LTI calls attended within 8 minutes by 8 fire fighters

	10/11	11/12	12/13	13/14	14/15	15/16
<b>Actual / Projected</b>			<b>59%</b>			
<b>Target</b>			<b>50%</b>	<b>50%</b>	<b>50%</b>	<b>50%</b>

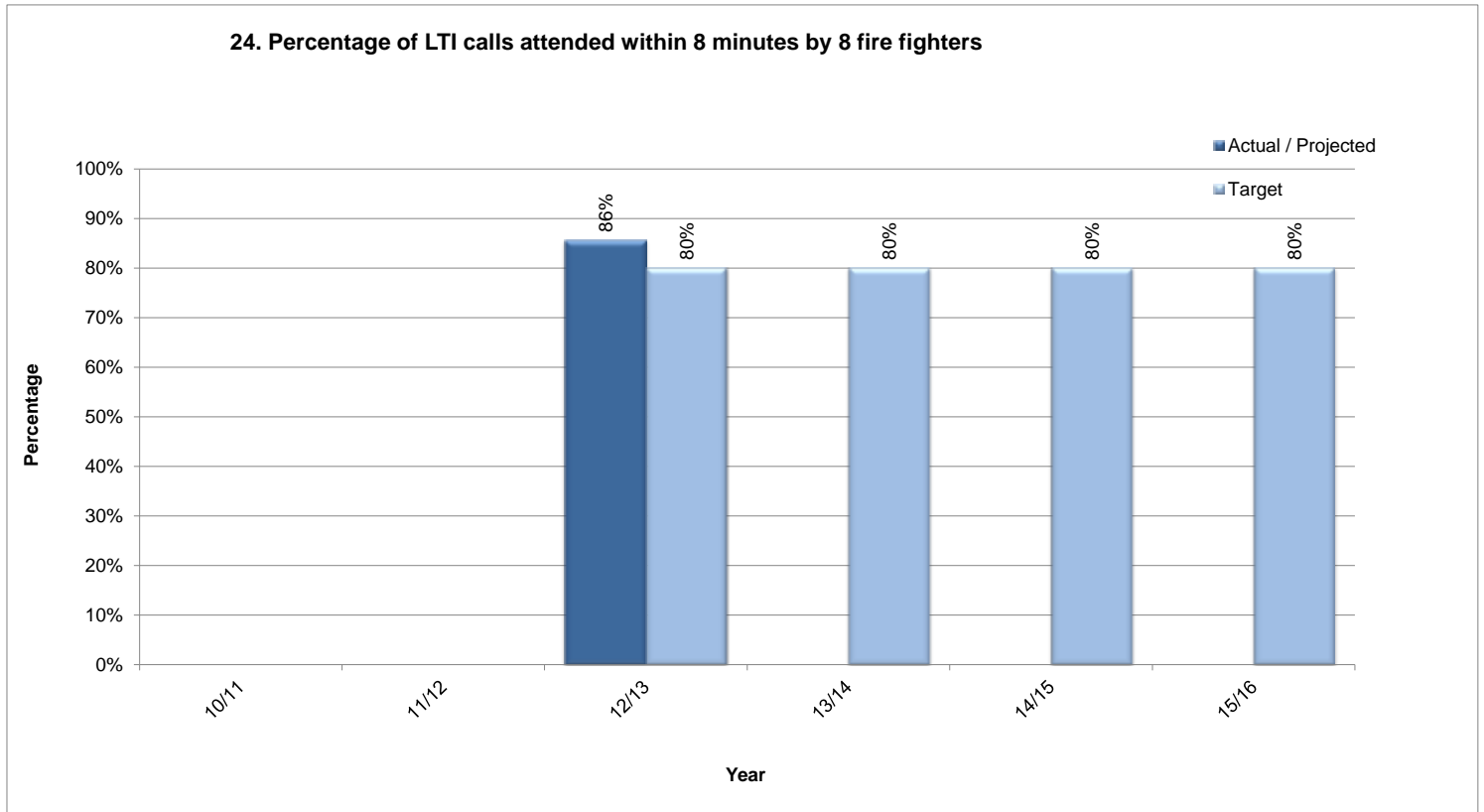


<b>Responsible:</b>	<b>Director of Response &amp; Resilience</b>
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<b>Director's comments:</b>	<b>New indicator. Target set at 50% for the period.</b>
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# Percentage of LTI calls attended within 13 minutes by 8 fire fighters

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected			86%			
Target			80%	80%	80%	80%



**Responsible:** Director of Response & Resilience

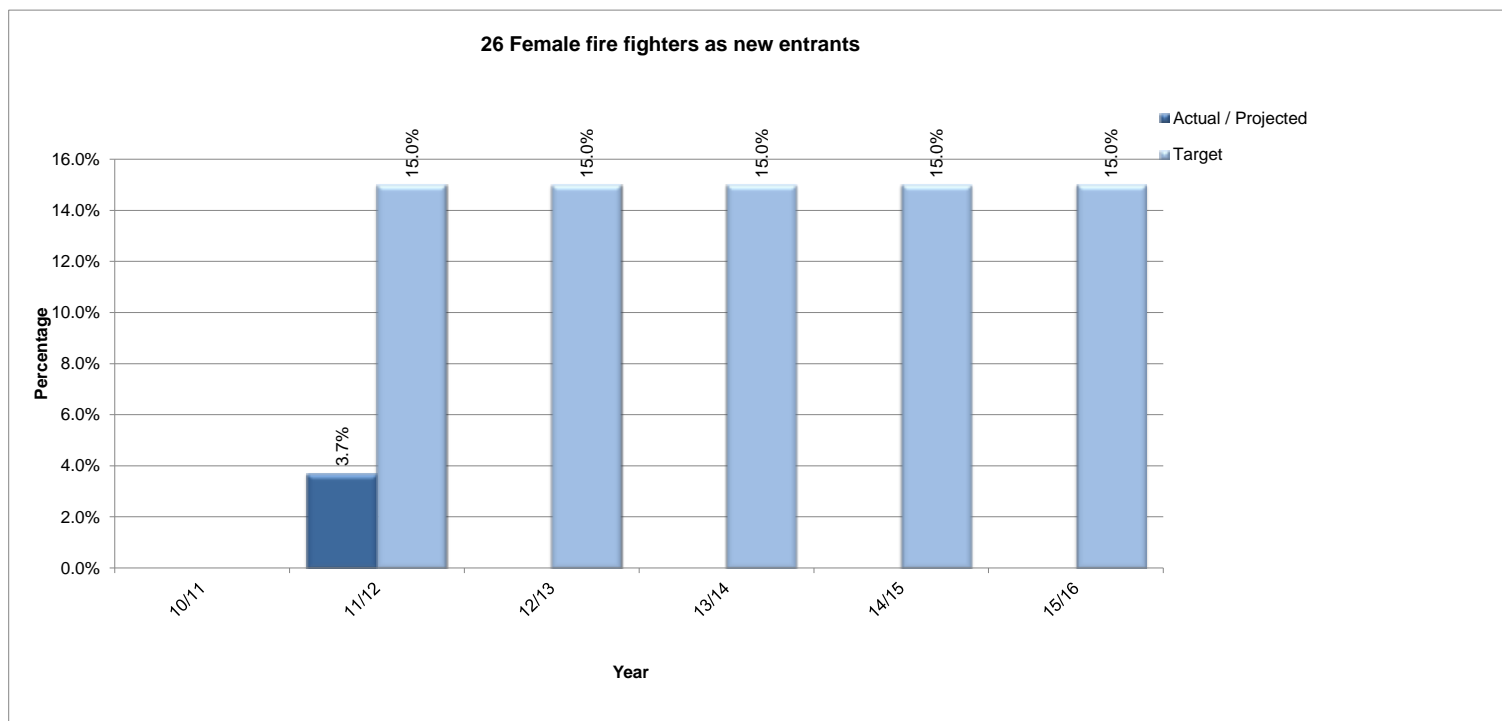
**Director's comments:** New indicator. Target set at 80% for the period.

# 26

## Female Fire fighters as new entrants

For 2012-13 this only concerns RDS as there is no wholtime recruitment during this period

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		3.7%				
Target		15.0%	15.0%	15.0%	15.0%	15.0%



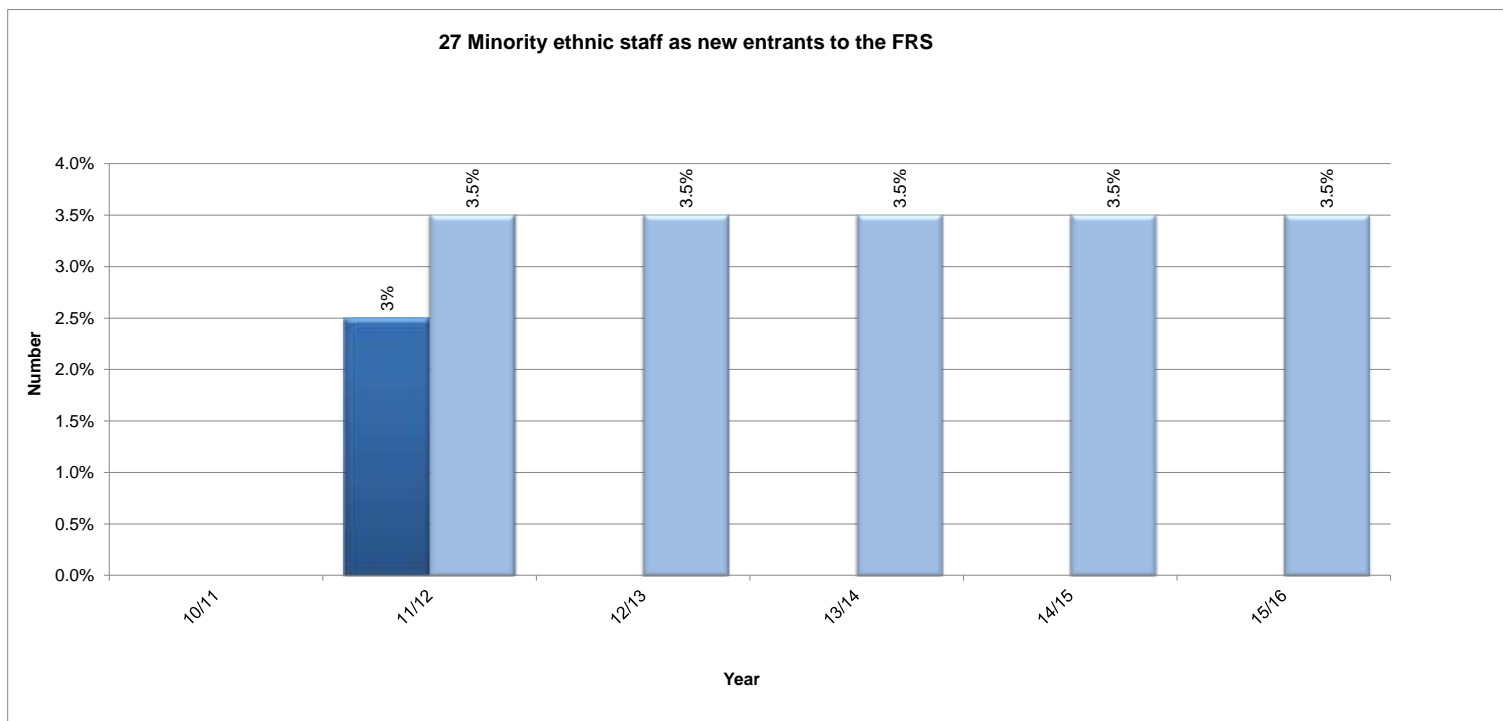
proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
	4*	5*	15%	15%	15%	15%

**Responsible:** ACO People & Organisational Development

**Director's comments:** \*Previously this indicator reported numbers of staff recruited. The target remains the same.

## Minority ethnic staff as new entrants to the FRS

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		3%				
Target		3.5%	3.5%	3.5%	3.5%	3.5%
Total no of employees						



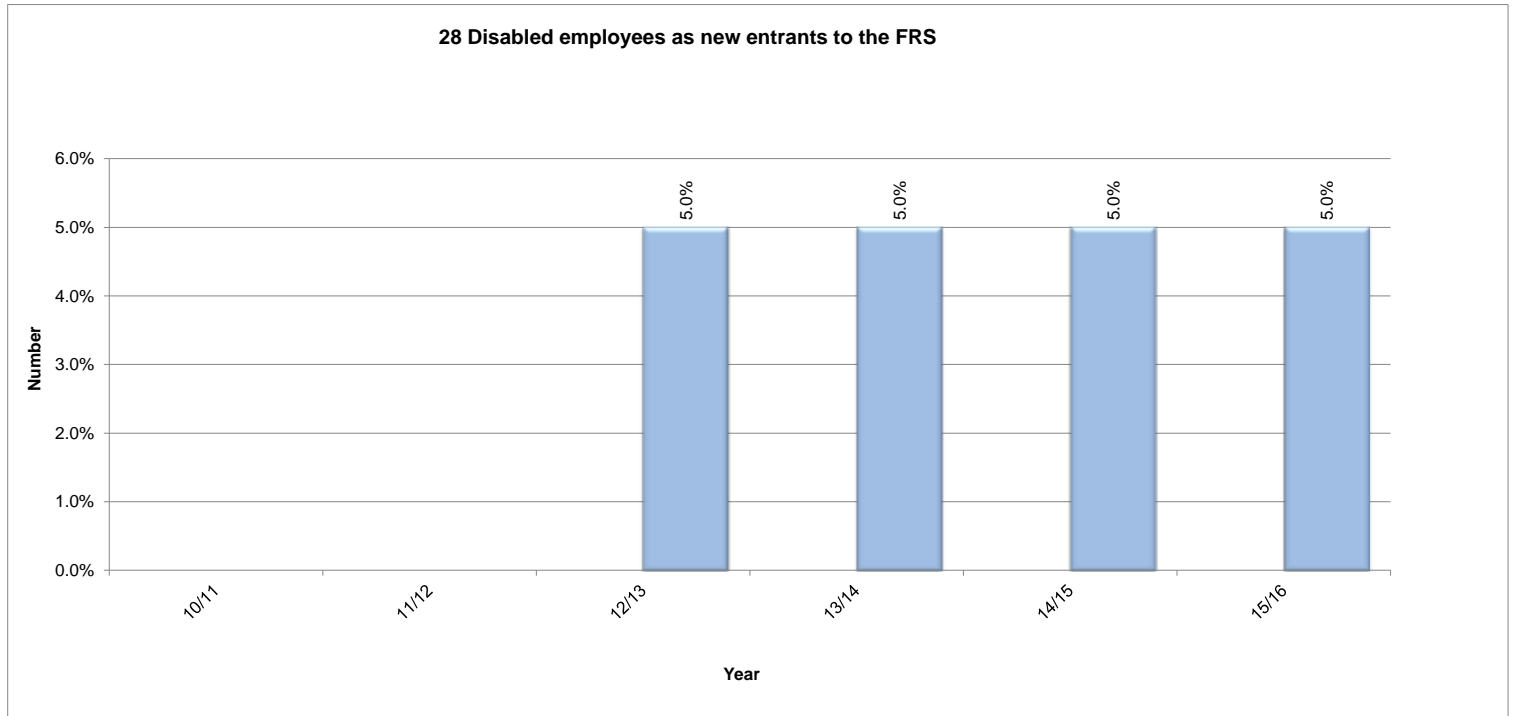
proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
	1*	1*	3.5%	3.5%	3.5%	3.5%

**Responsible:** ACO People & Organisational Development

**Director's comments:** \*Previously this indicator reported numbers of staff recruited. The target remains the same.

## Disabled employees as new entrants to the FRS

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected						
Target			5.0%	5.0%	5.0%	5.0%
Total no of employees						



proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
			5.0%	5.0%	5.0%	5.0%

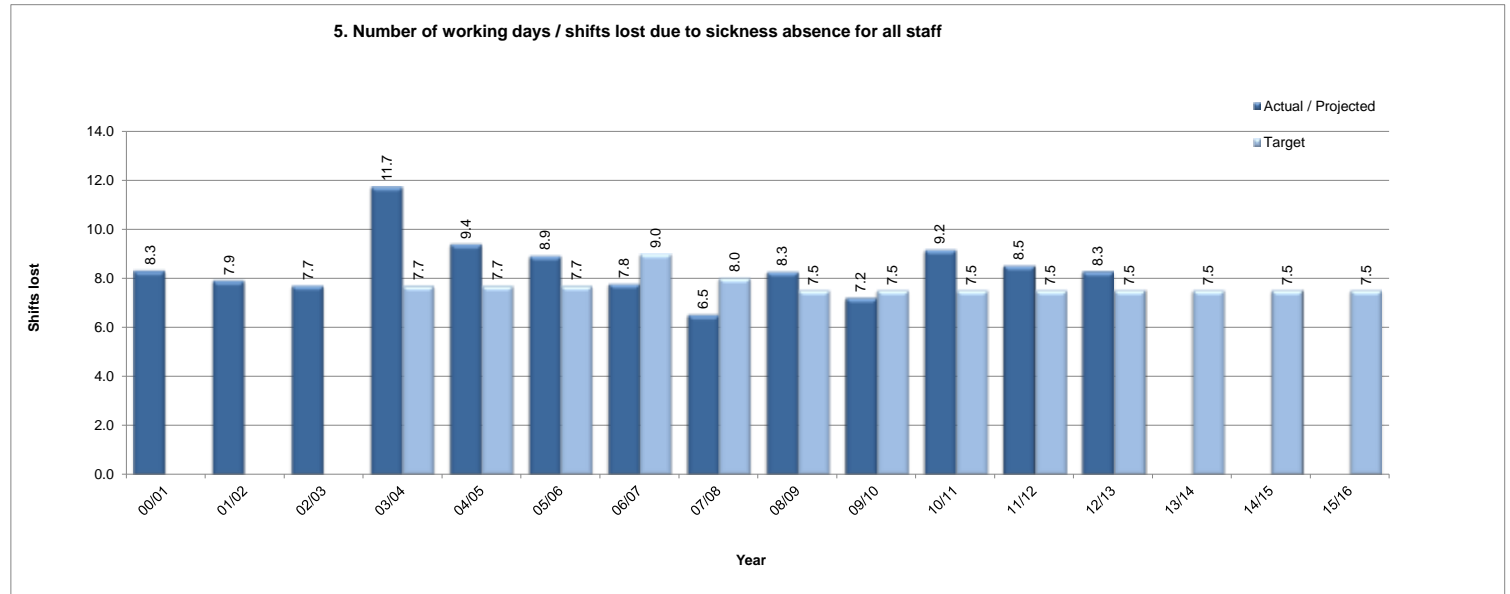
**Responsible:** ACO People & Organisational Development

**Director's comments:** The target remains the same.



# The number of working days/ shifts lost due to sickness absence for all staff

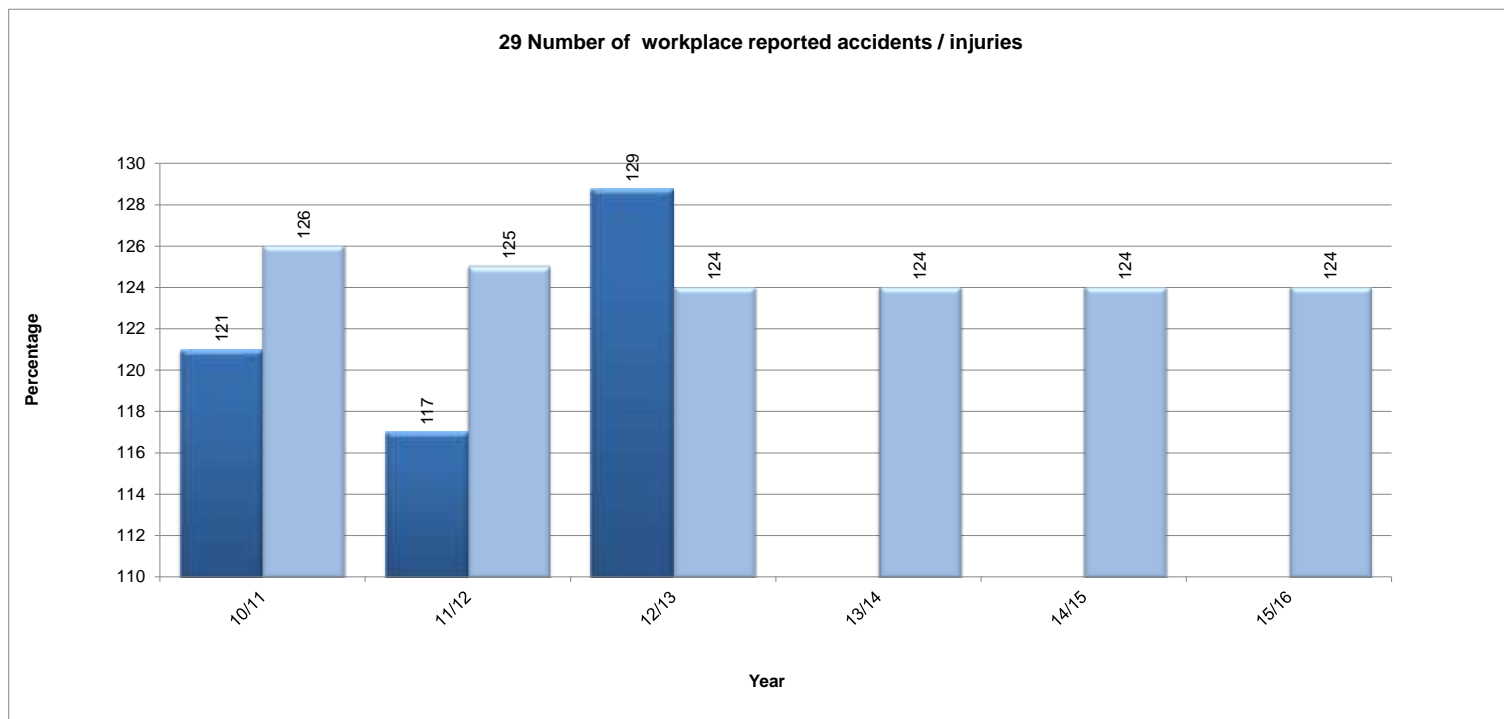
	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	8.3	7.9	7.7	11.7	9.4	8.9	7.8	6.5	8.3	7.2	9.2	8.5	8.3			
Number	4500	4362	4232	6649	5459	5146	4519	4476	5074	4468	5682	5279	5135			
Target				7.7	7.7	7.7	9.0	8.0	7.5	7.5	7.5	7.5	7.5	7.5	7.5	7.5
Target Number				4224	4224	4224	4950	4400	4125	4609	4609	4609	4609	4609	4609	4609



Responsible:	Head of Human Resources
Director's comments:	Stays the same at 7.5 days each year.

## Number of workplace reported accidents / injuries

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	121	117	129			
Target	126	125	124	124	124	124

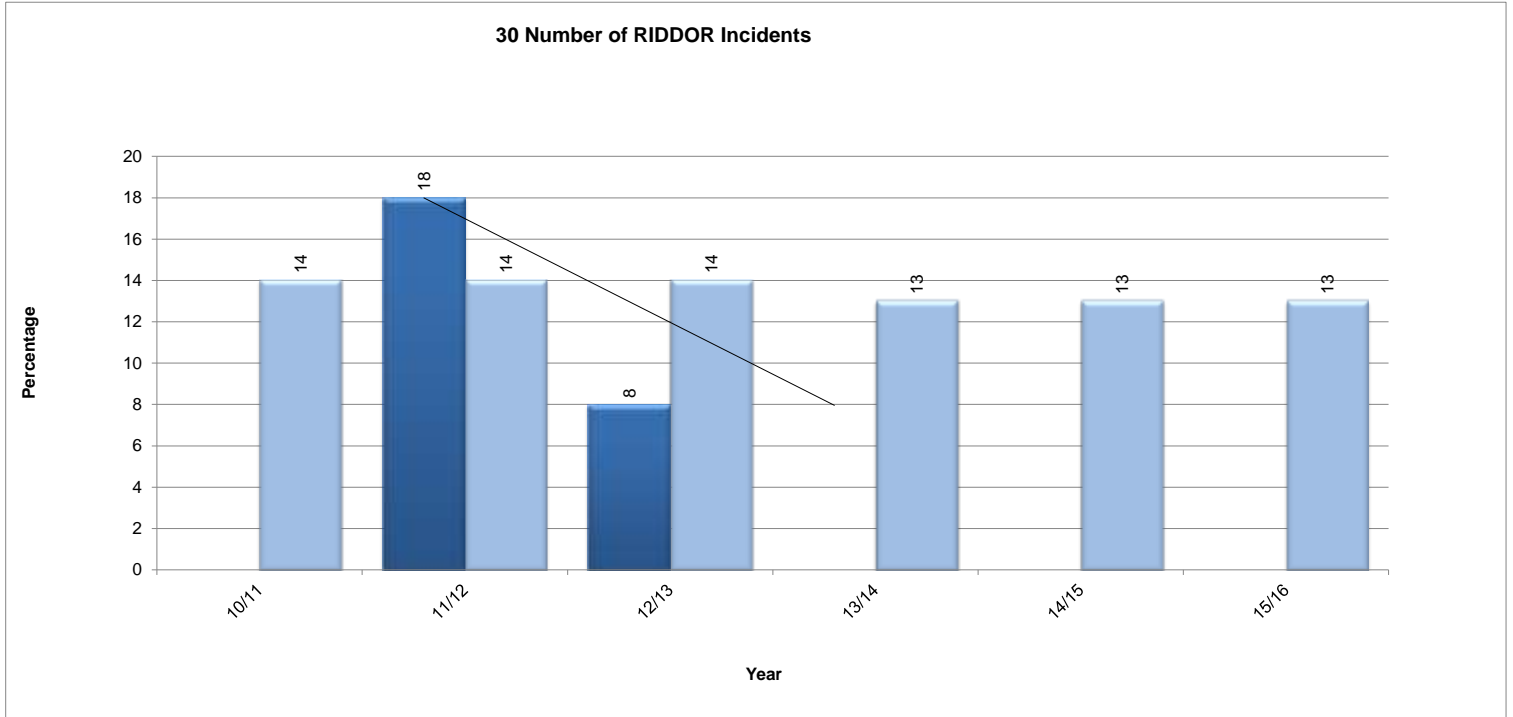


proposed targets						
reduction	5 year average	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
5%	126	125	124	122	121	120
1.6%	126	125	124	124	124	124

<b>Responsible:</b>	<b>Assistant Chief Fire Officer</b>
<b>Director's comments:</b>	The previously proposed target for 2013/14 was 122, this was to have produced a decrease in workplace reported incidents of 5% by 2015/16. It is proposed to flat-line at 124 injuries to the end of the 5 year period which will produce a decrease in workplace reported incidents of 1.6%.

# Number of RIDDOR Incidents

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		18	8			
Target	14	14	14	13	13	13



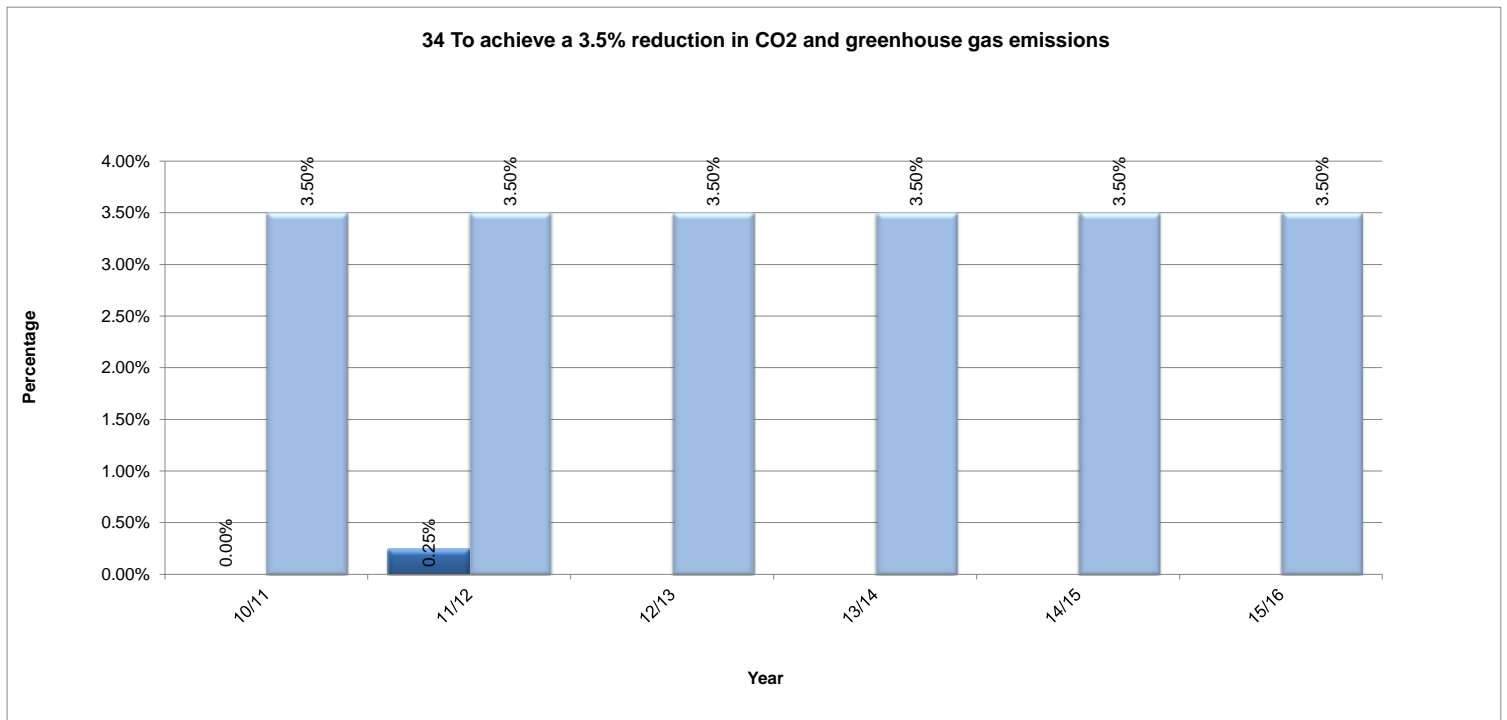
proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
7%	14	14	14	13	13	13

**Responsible:** Assistant Chief Fire Officer

**Director's comments:** Stays the same.

## To achieve a 3.5% reduction in CO2 and greenhouse gas emissions

	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	N/a	0.25%				
Number						
Target	3.50%	3.50%	3.50%	3.50%	3.50%	3.50%
Target Number						



proposed targets						
reduction	10/11 baseline	target 11/12	target 12/13	target 13/14	target 14/15	target 15/16
<b>3.5%</b>		3.50%	3.50%	3.50%	3.50%	3.50%

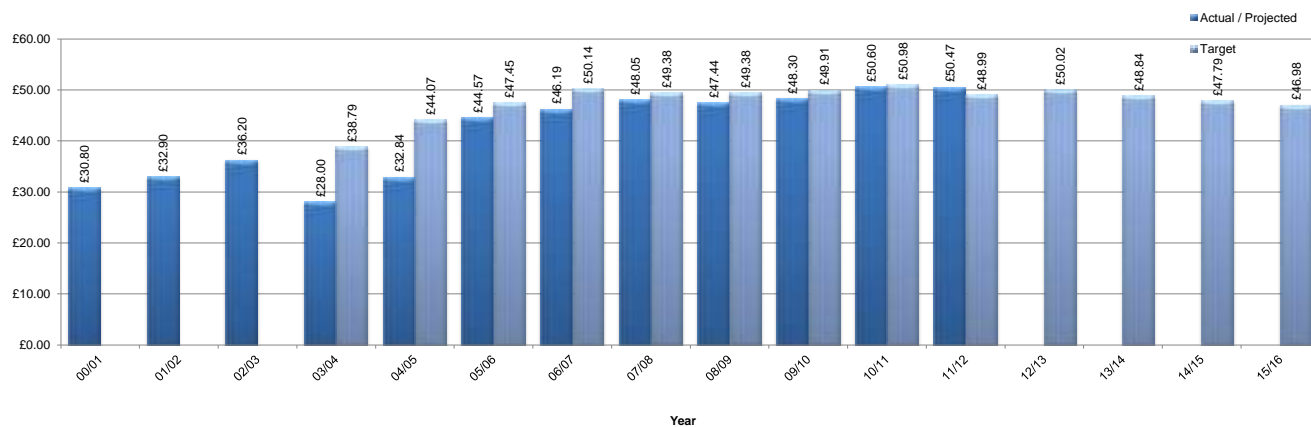
**Responsible:** Assistant Chief Fire Officer

**Director's comments:** Stays the same.

## Expenditure per head of the population on the provision of fire and rescue services.

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected	£30.80	£32.90	£36.20	£28.00	£32.84	£44.57	£46.19	£48.05	£47.44	£48.30	£50.60	£50.47				
Target				£38.79	£44.07	£47.45	£50.14	£49.38	£49.38	£49.91	£50.98	£48.99	£50.02	£48.84	£47.79	£46.98
Number												£39,203,000	£40,030,000	£39,079,000	£38,245,000	£37,595,000
Population	739100	743300	741200	744200	747600	748600	752900	757600	761800	766500	768400	800200	800200	800200	800200	800200

6. Expenditure per head of the population on the provision of fire & rescue services

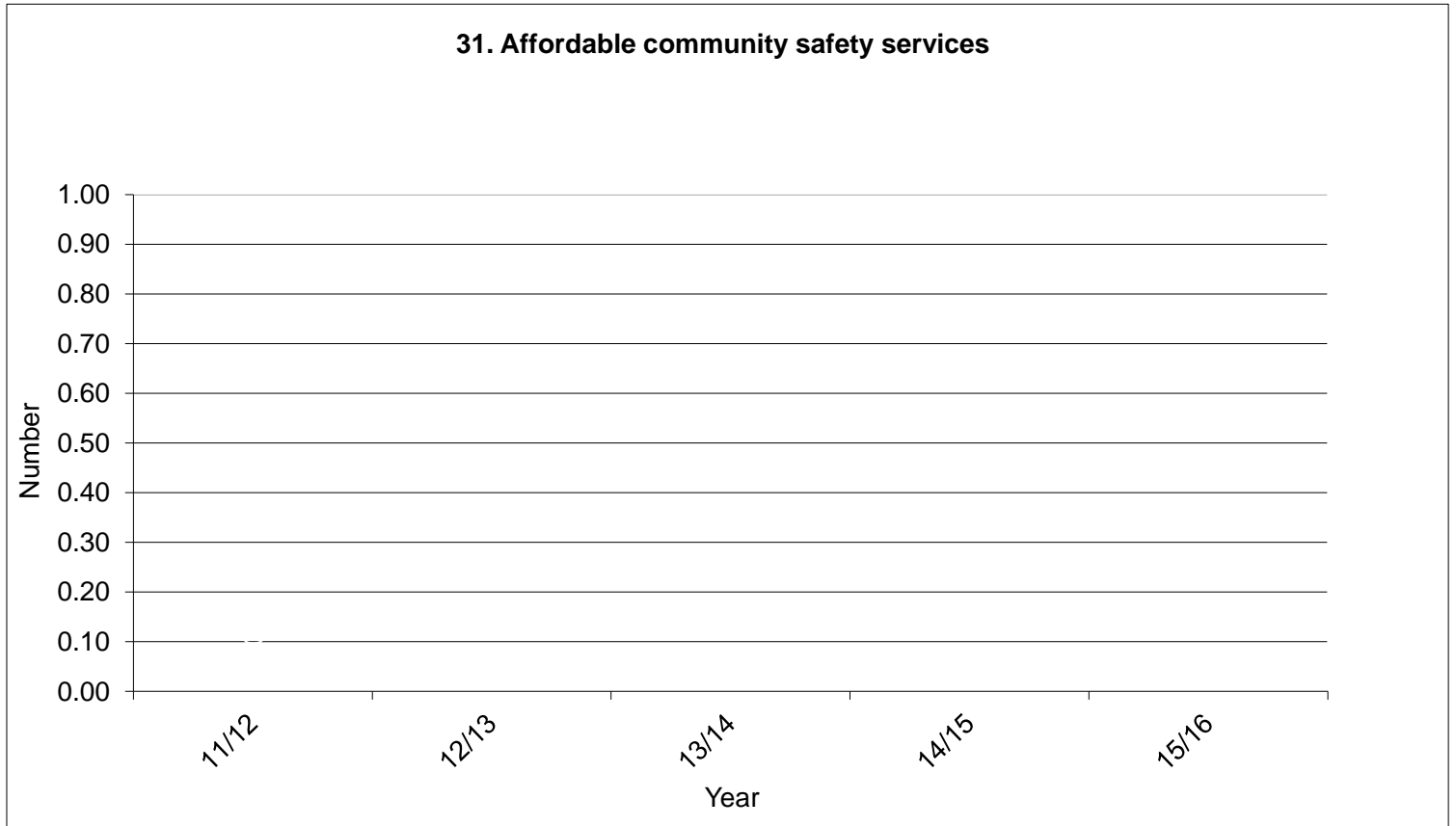


**Responsible:** Director of Financial Services

**Director's comments:** Targets are based on the Medium Term Plan and reflect the Service's long term strategy of estimated funding from Central Government grant and local council tax revenue. It assumes all required savings are achieved to close the anticipated funding gap caused by loss of grant.

# Affordable community safety services

	11/12	12/13	13/14	14/15	15/16
Actual / Projected					
Target Number					
Population					



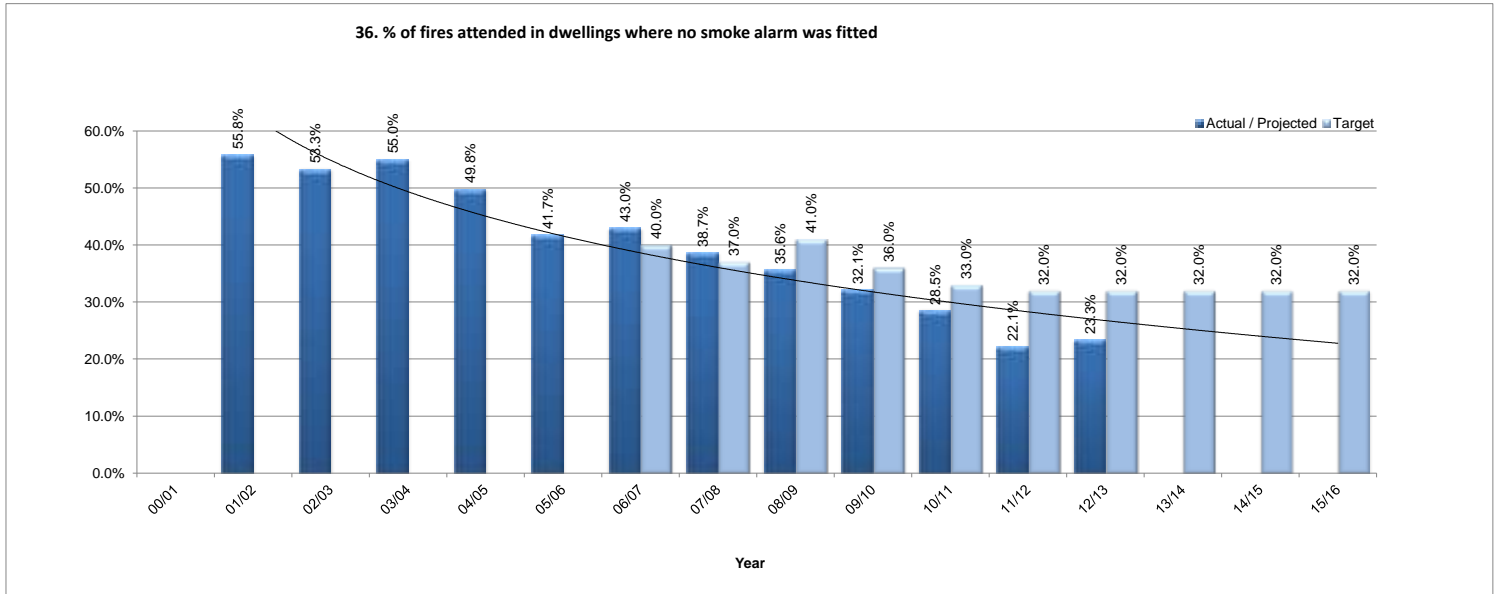
proposed targets					
reduction	11/12 baseline	target 12/13	target 13/14	target 14/15	target 15/16

**Responsible:** Deputy Chief Fire Officer

**Director's comments:** This is a new indicator for 2012/13 and a target will be set next year following the provision of baseline data. This indicator will measure the total spending on community safety services divided by the total ESFRS budget to allow for year on year comparisons.

# The percentage of fires attended in dwellings where no smoke alarm was fitted.

	00/01	01/02	02/03	03/04	04/05	05/06	06/07	07/08	08/09	09/10	10/11	11/12	12/13	13/14	14/15	15/16
Actual / Projected		55.8%	53.3%	55.0%	49.8%	41.7%	43.0%	38.7%	35.6%	32.1%	28.5%	22.1%	23.3%			
Target							40.0%	37.0%	41.0%	36.0%	33.0%	32.0%	32.0%	32.0%	32.0%	32.0%

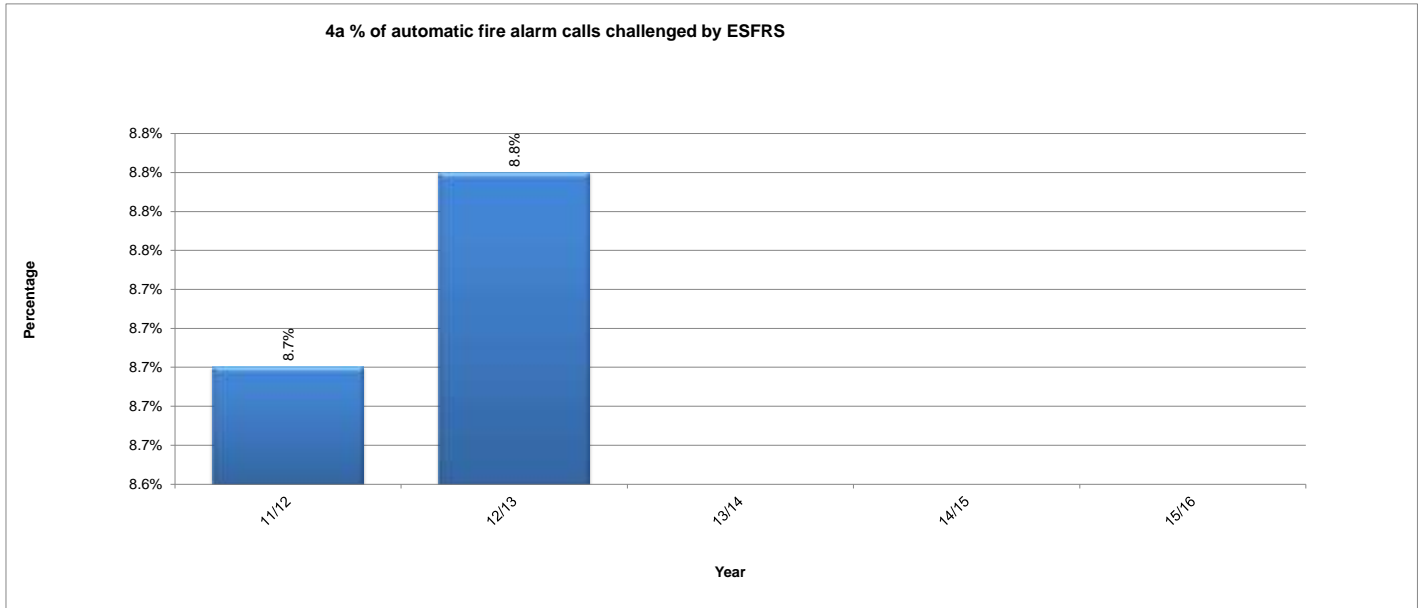


<b>Responsible:</b>	<b>Director of Prevention &amp; Protection</b>
<b>Director's comments:</b>	<b>Stays the same at 32% for the 5 year period</b>

**4b**

**% of automatic fire alarm calls challenged by ESFRS**

	11/12	12/13	13/14	14/15	15/16
<b>Actual / Projected</b>	<b>8.7%</b>	<b>8.8%</b>			



<b>Responsible:</b>	<b>Director of Prevention &amp; Protection</b>
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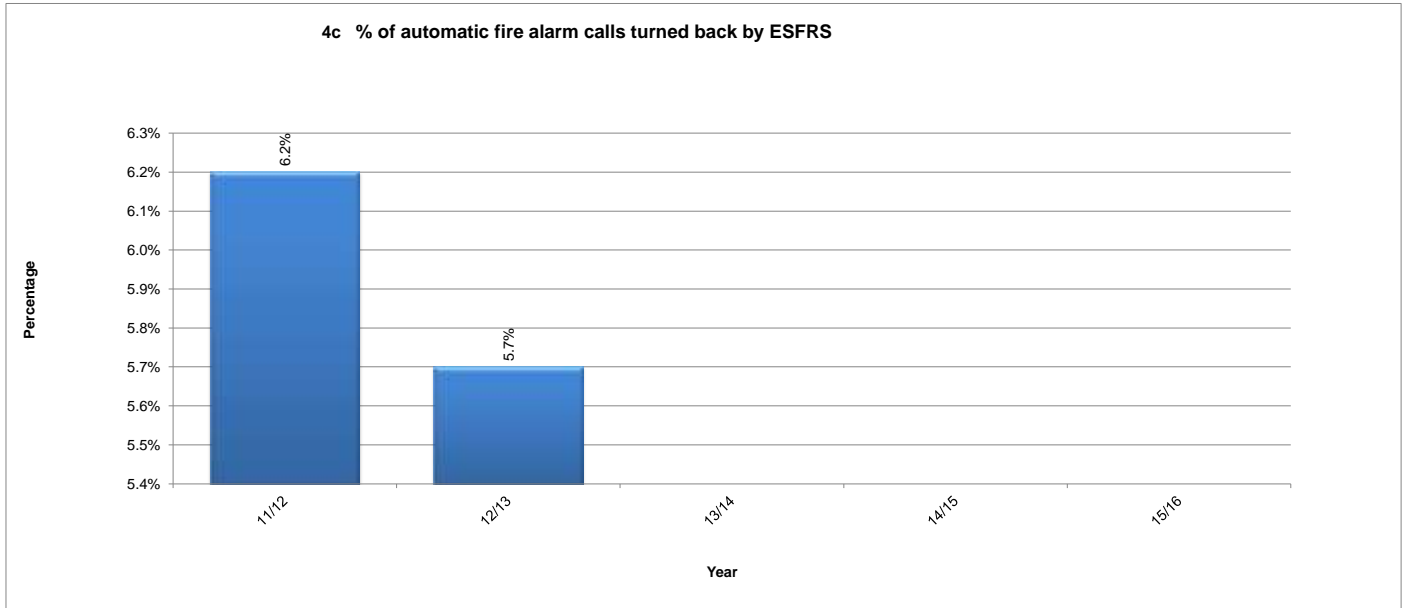
<b>Director's comments:</b>	<b>This is a measure of performance and no target has been set.</b>
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**4c**

**% of automatic fire alarm calls turned back by ESFRS**

	11/12	12/13	13/14	14/15	15/16
Actual / Projected	6.2%	5.7%			



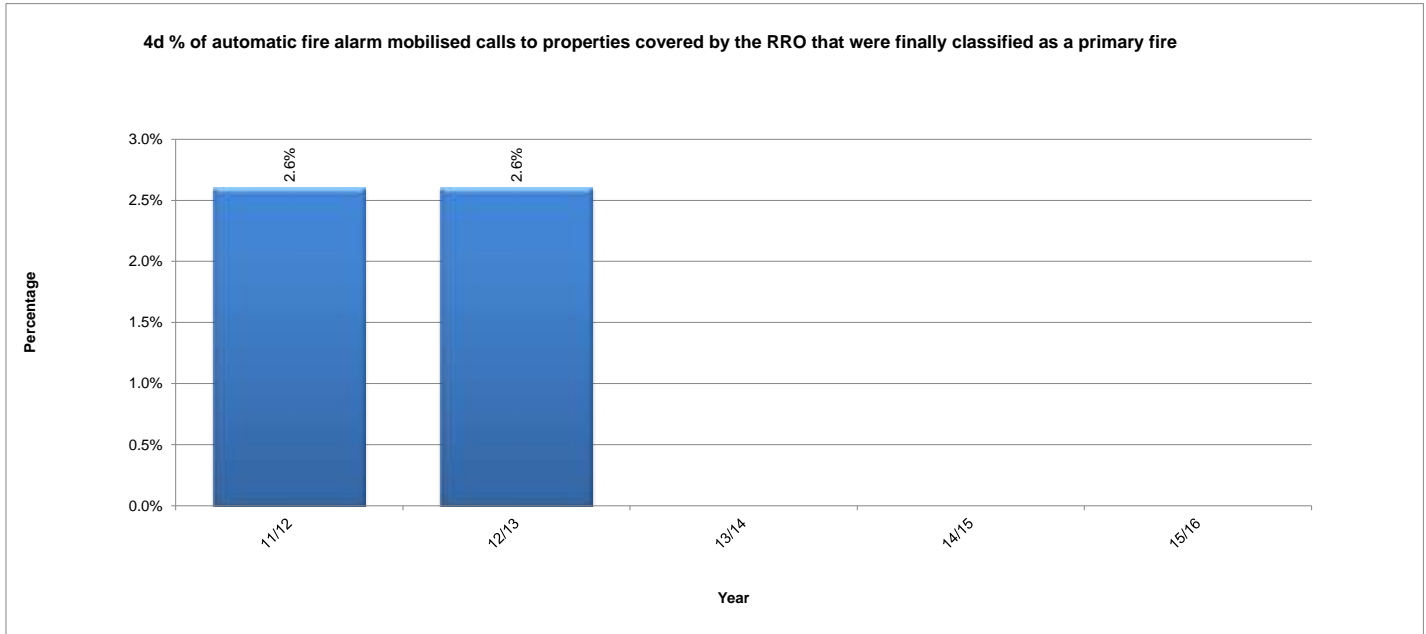
**Responsible:** Director of Prevention & Protection

**Director's comments:** This is a measure of performance and no target has been set.

4d

### % of automatic fire alarm mobilised calls to properties covered by the RRO that were finally classified as a primary fire

	11/12	12/13	13/14	14/15	15/16
Actual / Projected	2.6%	2.6%			



Responsible:	Director of Prevention & Protection
Director's comments	It is proposed that this indicator is reported as a measure in 2013/14.